

2026/27 IRCC PROGRAMMING SERVICE DIRECTORY: BC-YUKON SETTLEMENT SECTOR

ABOUT THE DIRECTORY

This info sheet provides a detailed directory of IRCC-funded Service Provider Organizations in British Columbia and the Yukon for the 2026/27 funding year. It includes program details and service areas to help providers access the most current information available across the regions, supporting improved communication and referral processes. The services listed in this directory were updated following Phases 1 and 2 of the Comprehensive Expenditure Review (CER). However, changes to Francophone and indirect services may occur after Phase 3.

Please note that the regional categorization in this directory is based on each organization's regions of service. As a result, the same organization may appear under several regions, featuring different service locations. Additionally, while service types listed were verified by IRCC BCY, organizations may offer additional settlement supports outside of the funded scope.

For the latest updates or additional information, please contact the organizations directly.

ABOUT AMSSA

The Affiliation of Multicultural Societies and Service Agencies of British Columbia (AMSSA) is the provincial umbrella association for agencies serving newcomers. The organization strengthens over 90 member agencies, as well as hundreds of community organizations agencies that serve newcomers and build culturally inclusive communities, with the knowledge, resources, and support they need to fulfill their mandates. We are funded by IRCC to provide indirect capacity building supports to the sector in BC and Yukon.

LAND ACKNOWLEDGMENT

As a provincial umbrella association, AMSSA acknowledges that B.C. is on the unceded homelands of First Nations who have stewarded this land since time immemorial. We recognize the privilege that we have as settlers on this land and acknowledge that AMSSA's operations is on the unceded traditional territories of the xʷməθkwə́yəm (Musqueam), Skwxwú7mesh (Squamish), and Səlílwətaʔ/Selilwitulh (Tsleil-Waututh) Nations. As an organization, AMSSA is committed to creating a safe space for indigenous voices.

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Organization	Location(s)	Contact Information	Services	Communities Served
Archway Community Services Society archway.ca	2420 Montrose Avenue, Abbotsford, BC V2S 3S9 Monday to Friday 8:30am to 4:30pm	Donna Lo donna.lo@archway.ca (604) 859-7681 ext. 235	• Case Management (CM) • Career Paths for Skilled Immigrants • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Resettlement Assistance Program (RAP) • Settlement Workers in Schools (SWIS)	• Abbotsford
			• Language Training	• Mission
Back in Motion Rehab backinmotion.com	210 - 7525 King George Boulevard, Surrey, BC V3W 5A8 Monday to Friday 8am to 4pm	anna.price@backinmotion.com (604) 575-3800	• Career Paths for Skilled Immigrants	• Surrey • Delta • Langley • White Rock
Chilliwack Community Services comserv.bc.ca	100 - 46187 Yale Road, Chilliwack, BC V2P 0M2 Monday to Friday 9am to 4:30pm	linc@comserv.bc.ca (604) 393-3251	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation Services (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Chilliwack • Agassiz-Harrison • Hope
Collège Éducacentre College educacentre.com	Suite 300, 10183 152A Street, Surrey, BC V3R 4H6 Monday to Friday 9am to 5pm	info@educacentre.com (778) 565-6690	Francophone Service Provider • Community Connections (CC) • Information and Orientation Services (I&O) • Language Assessment (Francophone) • Language Training (CLIC and LINC) • Needs and Assets Assessment and Referral Services (NAARS)	• Surrey



Organization	Location(s)	Contact Information	Services	Communities Served
Conseil scolaire francophone de la Colombie-Britannique - Services TÉE csf.bc.ca/immigrer-en-cb/acces-aux-services-tee	Suite 100A - 10760 Shellbridge Way, Richmond, BC V6X 3H1 Monday to Friday 8:30am to 4pm	services_tee@csf.bc.ca (604) 218-7961	Francophone Service Provider Settlement Workers in Schools (SWIS)	- Surrey - Langley
La coopérative d'immigration Le Relais francophone de la Colombie-Britannique lerelaisfrancophone.ca	Itinerant worker	Jesune Nsabimana jnsabimana@lerelaiscb.ca (604) 445-0875	Francophone Service Provider - Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	- Abbotsford - Langley - Fraser Valley
Delta School District deltasd.bc.ca	4750 57th Street, Delta, BC V4K1R5 Monday to Friday	swis@deltaschools.ca (604) 952-5325	- Language Training - Settlement Workers in Schools (SWIS)	Delta
DIVERSEcity Community Resources Society dcrs.ca	13455 76th Avenue, Surrey, BC V3W 2W3 Monday to Thursday 9am to 8pm Friday 9am to 5pm	info@dcrs.ca (604) 597-0205	- Case Management (CM) - Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS) - Language Training - Local Immigration Partnership (LIP)	- Surrey - Delta
	1107 - 7330 137th Street, Surrey, BC V3W 1A3 Monday to Thursday 9am to 8pm Friday 9am to 5pm	info@dcrs.ca (604) 547-1308	- Information and Orientation (I&O) - Language Training	



Organization	Location(s)	Contact Information	Services	Communities Served
Douglas College douglascollege.ca	A1410 - 1250 Pinetree Way, Coquitlam, BC V3B 7X3 Monday to Friday 8am to 4pm	Jennifer Kuenzig kuenzigj@douglascollege.ca (604) 587-6632	Career Paths for Skilled Immigrants	- Maple Ridge - Pitt Meadows
	13769 104th Avenue, Surrey, BC V3T 1W6 Monday and Friday 9am to 5pm Tuesday, Wednesday, and Thursday 8:30am to 9:30pm	Hawer Said saidh1@douglascollege.ca (778) 919-1049	Language Training	Surrey
The Family Education and Support Centre familyed.bc.ca	22554 Lougheed Highway, Maple Ridge, BC V2X 2V1 Monday to Wednesday 9am to 5pm Thursday 9am to 4pm	j.earley@familyed.ca (604) 467-6055	Local Immigration Partnership (LIP)	- Maple Ridge - Pitt Meadows
ISSofBC issbc.org	301 - 10334 152A Street, Surrey, BC V3R 7P8 Monday to Friday 9am to 5pm	info@issbc.org settlement@issbc.org (604) 683-1684	- Language Training - Resettlement Assistance Program (RAP)	Surrey
	110 - 22638 119th Avenue, Maple Ridge, BC V2X 4L1 Monday to Friday 9am to 5pm	info@issbc.org settlement@issbc.org (778) 372-6567	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Training - Needs and Assets Assessment and Referral Services (NAARS)	- Maple Ridge - Pitt Meadows



Organization	Location(s)	Contact Information	Services	Communities Served
Langley Community Services Society lcss.ca	5339 207th Street, Langley, BC V3A 2E6 Monday to Friday 8:30am to 4:30pm	settlement@lcss.ca (604) 534-7921	• Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS)	• Langley
	100 - 6470, 201st Street, Langley, BC V2Y 2X4 Monday to Friday 8:30am to 4:30pm	settlement@lcss.ca (604) 534-7921	• Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS)	
Langley School District sd35.bc.ca	4875 222nd Street, Langley, BC V3A 3Z7 Monday to Friday 8:30am to 4:30pm	Lisa Weaver lweaver@sd35.bc.ca (604) 534-7891	• Settlement Workers in Schools (SWIS)	• Langley
Mission Community Services Society missioncommunityservices.com	33179 2nd Avenue, Mission, BC V2V 1J9	info@missionmcscs.com (604) 826-3634	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation Services (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Mission
M.O.S.A.I.C. mosaicbc.org	Suite 200, 7134 King George Boulevard, Surrey, BC V3W 5A3 Monday to Thursday 9am to 9pm Friday 9am to 4:30pm	Matthew Levan mlevan@mosaicbc.org (778) 591-9334	• Language Training	• Surrey



Organization	Location(s)	Contact Information	Services	Communities Served
New Directions Vocational Testing and Counselling Services Ltd. newdirectionsschool.com	A101 - 20621 Logan Avenue, Langley, BC V3A 7R3 Monday to Friday 9am to 9pm Saturday 10am to 2pm	info@newdirectionslinc.net (604) 530-0535	• Language Assessment • Language Training	• Langley • Aldergrove • Cloverdale • Clayton Heights/Latimer
	20408 Douglas Crescent, Langley, BC V3A 4B4 Monday to Friday 9am to 9pm	info@newdirectionslinc.net (604) 530-0535	• Language Training	
	3025 264th Street, Aldergrove, BC V4W 2W4 Monday to Thursday 9am-1pm Monday (in person 6pm to 9pm) Tuesday to Wednesday (online 5pm to 8pm)	Janice Campbell janice.campbell@newdirectionslinc.net info@newdirectionslinc.net (604) 530-0535	• Language Training	
Options Community Services Society options.bc.ca	13520 78th Avenue, Surrey, BC V3W 8J6 Monday to Friday 9am to 5pm	settlement@options.bc.ca (604) 572-4060 linc.assessment@options.bc.ca (604) 547-3322	• Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Needs and Assets Assessment and Referral Services (NAARS)	• Surrey • North Delta • Langley (Language Assessment only) • Maple Ridge (Language Assessment only)
Pacific Community Resources Society pcrs.ca	114 - 13479 76th Avenue, Surrey, BC V3W2W3 Monday to Friday 8:30am to 6pm	nyh@pcrs.ca (604) 592-6200	• Case Management (CM) - youth • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Surrey • Delta



Organization	Location(s)	Contact Information	Services	Communities Served
Pacific Community Resources Society <i>(Continued)</i>	10453 Whalley Boulevard, Surrey, BC V3T 5B1 Monday to Friday 8:30am to 6pm	ccyh@pcrs.ca (604) 587-8100	• Case Management (CM) - youth • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Surrey • Delta
Pacific Immigrant Resources Society pirs.bc.ca	7485 Salisbury Avenue, Burnaby, BC V5E 3A5	pathways@pirs.bc.ca (778) 608-4098	• Employment Related Services (ERS)	• Metro Vancouver
Progressive Intercultural Community Services pics.bc.ca	205 - 12725 80th Avenue, Surrey, BC V3W 3A6 Monday to Friday 8:30am to 4:30pm	pics@pics.bc.ca (604) 596-7722	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Surrey • North Delta
S.U.C.C.E.S.S. successbc.ca	100 - 15117 101st Avenue, Surrey, BC V3R 8P7 Monday to Friday 9am to 5pm	info@success.bc.ca (604) 588-6869	• Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Language Training • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Surrey
	200 - 15400 Croydon Drive, Surrey, BC V3Z 1K1 Monday to Friday 9am to 5pm	info@success.bc.ca (604) 495-8970		
	Riverside Centre 20575 Thorne Avenue, Maple Ridge, BC V2X 9A6	swis@sd42.ca (604) 466-6555 ext. 4 (778) 237-4721	• Settlement Workers in Schools (SWIS)	• Maple Ridge • Pitt Meadows



Organization	Location(s)	Contact Information	Services	Communities Served
Surrey School District surreyschools.ca	120 - 7525 King George Boulevard, Surrey, BC V3W 5A8 Monday to Friday 8am to 4pm	swis-office@surreyschools.ca (604) 543-3060	Settlement Workers in Schools (SWIS)	Surrey
	13130 - 106 Avenue, Surrey, BC V3T 2C3 Monday to Friday 8am to 4pm			
Thrive-4-Blacks Community Services Society thrive4blacks.org	301 - 10334 152A Street, Surrey, BC V3R 7P8 Monday to Friday 9am to 5pm	info@thrive4blacks.org (778) 633-0023 Solomon Iwegim siwegim@thrive4blacks.org (778) 682-9030	Community Connections (CC)	Surrey
Vancouver Association for Survivors of Torture vastbc.ca	301 - 10334 152A Street, Surrey, BC V3R 7P8 Last Wednesday of each month from 11am to 1pm	referrals@vastbc.ca (778) 372-6593	Community Connections (CC)	Surrey



Organization	Location(s)	Contact Information	Services	Communities Served
Association des Francophones de Nanaimo francophonenanaimo.org	31 - 1925 Bowen Road, Nanaimo, BC V9S 5W8 Monday to Friday 9:30am to 4:30pm	direction@francophonenanaimo.org (250) 729-2776	Francophone Service Provider - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Welcoming Francophone Community	Nanaimo
Central Vancouver Island Multicultural Society cvims.org	101 - 319 Selby Street, Nanaimo, BC V9R 2R4 Monday to Friday 8:30am to 4:30pm with extended hours on Wednesdays until 7pm	info@cvims.org (250) 753-6911	- Career Paths for Skilled Immigrants - Case Management (CM) - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Assessment - Language Training - Local Immigration Partnership (LIP) - Needs and Assets Assessment and Referral Services (NAARS) - Resettlement Assistance Program (RAP) - Settlement Workers in Schools (SWIS)	- Nanaimo - Ladysmith (itinerant and/or remote) - Port Alberni (itinerant and/or remote) - Duncan (itinerant and/or remote language assessment and training only)
Conseil scolaire francophone de la Colombie-Britannique - Services TÉE csf.bc.ca/immigrer-en-cb/acces-aux-services-tee	Suite 100A - 10760 Shellbridge Way, Richmond, BC V6X 3H1 Monday to Friday 8:30am to 4pm	services_tee@csf.bc.ca (604) 218-7961	Francophone Service Provider Settlement Workers in Schools (SWIS)	Victoria
Construction Foundation of BC cfbc.ca	963 Langford Parkway 215, Victoria, BC V9B 0A5 Monday to Friday 8:30am to 4:30pm	welcomexchange@cfbc.ca (250) 220-5861	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O)	- Greater Victoria - Langford - Sooke - Duncan - Nanaimo - Comox - Courtenay - Campbell River
La coopérative d'immigration Le Relais francophone de la Colombie-Britannique lerelaisfrancophone.ca	1004 North Park Street, Victoria, BC V8T 1C6 (Inside the Victoria Immigrant & Refugee Centre Society building) Monday to Friday 9am to 4pm	info@lerelaiscb.ca (250) 885-2803	Francophone Service Provider - Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Victoria



Organization	Location(s)	Contact Information	Services	Communities Served
Cowichan Intercultural Society cowichanintercultural.org	312 Saint Julien Street, Duncan, BC V9L 3S5 Monday to Thursday 9am to 4pm Friday 9am to 2pm	office@cis-iwc.org (250) 748-3112	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation Services (I&O) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Duncan • CVRD (Cowichan Valley Regional District) • Mill Bay • Lake Cowichan • Crofton • Chemainus
Inter-Cultural Association of Greater Victoria (ICA) icavictoria.org	102 - 808 Douglas Street, Victoria, BC V8W 2B7 Monday to Friday 8:30am to 4:30pm	reception@icavictoria.org (250) 388-4728	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Greater Victoria
	3179 Jacklin Road, Victoria, BC V9B 3Y7 Flexible office hours (contact via email or phone for availability)	reception@icavictoria.org (250) 388-4728	• Employment Related Services (ERS)	
	3100 Tillicum Road, Victoria, BC V9A 6T2 (GR Pearkes Centre) Flexible office hours (contact via email or phone for availability)	reception@icavictoria.org (250) 388-4728	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	



Organization	Location(s)	Contact Information	Services	Communities Served
Inter-Cultural Association of Greater Victoria (ICA) <i>(Continued)</i>	1767 Island Highway, Victoria, BC V9B 1J1 (Juan de Fuca Centre) Flexible office hours (contact via email or phone for availability)	reception@icavictoria.org (250) 388-4728	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Greater Victoria
	6671 Wadams Way, Sooke, BC V9Z 0H3 (Vancouver Island Regional Library) Flexible office hours (contact via email or phone for availability)	reception@icavictoria.org (250) 388-4728	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	
Multicultural and Immigrant Services Association of North Vancouver Island immigrantwelcome.ca	407A 5th Street, Courtenay, BC V9N 1J7 Monday to Friday 9am to 12:30pm and 1:30pm to 5pm	info@immigrantwelcome.ca (250) 338-6359 (855) 805-0171	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS)	• North Vancouver Island
	200 - 1170 Shoppers Row, Campbell River, BC V9W 6J7 Monday to Friday 9am to 12:30pm and 1:30pm to 5pm	info@immigrantwelcome.ca (250) 830-0171 (855) 805-0171		
	311 Hemlock Street, Port McNeill, BC V0N 2R0 Monday to Friday 9am to 4pm	jessica.pool@immigrantwelcome.ca (250) 201-8745		
	7160 Rupert Street, Port Hardy, BC V0N 2P0 Monday to Friday 9am to 4pm	jessica.pool@immigrantwelcome.ca (250) 201-8745		



Organization	Location(s)	Contact Information	Services	Communities Served
Centre culturel francophone de l'Okanagan leccfo.org	702 Bernard Avenue, Kelowna, BC V1Y 6P5 Tuesday, Wednesday, and Friday 11am to 5pm Thursday 11am to 6pm Saturday 10am to 3pm	info@leccfo.org (250) 860-4074	Francophone Service Provider - Community Connections (CC) - Information and Orientation Services (I&O)	- Kelowna - Penticton (itinerant and/or remote) - Vernon (itinerant and/or remote)
Central Okanagan School District welcomecentre.sd23.bc.ca	1040 Hollywood Road S, Kelowna, BC V1X 4N2 Monday to Friday 8:30am to 4:30pm	Violeta Malfair violeta.malfair@sd23.bc.ca (250) 212-6606	Settlement Workers in Schools (SWIS)	Central Okanagan
Columbia Basin Alliance for Literacy cbal.org cbal.org/boundary	Box 2619, 712B 10th Street, Invermere, BC V0A 1K0 Monday to Friday 9am to 4pm	info@cbal.org (250) 342-2475	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Assessment - Language Training - Needs and Assets Assessment and Referral Services (NAARS) - Settlement Workers in Schools (SWIS) - Zonal Immigration Partnership (ZIP)	- Boundary (Grand Forks and area) - Castlegar - Cranbrook - Creston - Fernie (Sparwood/Elkford) - Golden - Kimberly - Nakusp (remote) - Nelson - Penticton (remote)
	486 72nd Avenue, Grand Forks, BC V0H 1H0 Monday to Thursday 9am to 4pm	boundarysettlement@cbal.org (250) 584-4449	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Assessment - Language Training - Needs and Assets Assessment and Referral Services (NAARS) - Settlement Workers in Schools (SWIS)	- Revelstoke - Salmon Arm - Shuswap (remote) - Trail (Rossland/Beaver Valley) - Windermere Valley (Invermere/Radium/Fairmont)



Organization	Location(s)	Contact Information	Services	Communities Served
Columbia Basin Alliance for Literacy <i>(continued)</i> cbal.org/castlegar cbal.org/cranbrook cbal.org/creston cbal.org/elk-valley	1406 Columbia Avenue, Castlegar, BC V1N 3K3 Monday to Friday 9am to 4pm	castlegarsettlement@cbal.org (250) 687-4714	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	
	19A 9th Avenue S, Cranbrook, BC V1C 2L9 Monday to Friday 9am to 4pm	cranbrooksettlement@cbal.org (250) 581-2112	• Community Connections (CC) • Employment Related Services (ERS) • Language Assessment • Language Training • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS) • Zonal Immigration Partnership (ZIP)	
	5-223 16th Avenue N, Creston, BC V0B 1G5 Monday to Friday 9am to 3pm	crestonsettlement@cbal.org (250) 402-9448	• Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Community Connections (CC) • Settlement Workers in Schools (SWIS)	
	402 Highway 3, Unit 1A, Fernie, BC V0B 1M5 Monday to Friday 9am to 4pm	elkvalleysettlement@cbal.org (250) 946-6474	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS) • Zonal Immigration Partnership (ZIP)	



Organization	Location(s)	Contact Information	Services	Communities Served
Columbia Basin Alliance for Literacy <i>(continued)</i> cbal.org/golden cbal.org/kimberly cbal.org/nelson cbal.org/revelstoke	106 - 421 9th Avenue N, Golden, BC V0A 1H2 Monday to Friday 9am to 4pm	goldensettlement@cbal.org (250) 344-8392	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	
	370 Wallinger Avenue, Kimberley, BC V1A 1Z4	kimberleysettlement@cbal.org (250) 427-6027	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	
	608 Lake Street, Nelson, BC V1L 4C8	nelsonsettlement@cbal.org (250) 505-6047	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	
	121 - 1001 Mackenzie Avenue, Revelstoke, BC V0E 2S0	revelstokesettlement@cbal.org 250-921-5046	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	



Organization	Location(s)	Contact Information	Services	Communities Served
Columbia Basin Alliance for Literacy <i>(continued)</i> cbal.org/trail-area	1160 Cedar Avenue, Trail, BC V1R 4B7 	trailsettlement@cbal.org (250) 368-6770	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	
Conseil scolaire francophone de la Colombie-Britannique - Services TÉE csf.bc.ca/immigrer-en-cb/acces-aux-services-tee	Suite 100A - 10760 Shellbridge Way, Richmond, BC V6X 3H1 Monday to Friday 8:30am to 4pm	services_tee@csf.bc.ca (604) 218-7961	Francophone Service Provider • Settlement Workers in Schools (SWIS)	• Kelowna
Construction Foundation of BC cfbc.ca	246 2nd Avenue, Kamloops, BC V2C 2C9 Monday to Friday 8:30am to 4:30pm	welcomexchange@cfbc.ca (250) 220-5861	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O)	• Merritt • Kamloops • Vernon • Kelowna • Penticton
Kamloops-Cariboo Regional Immigrants Society immigrantservices.ca	448 Tranquille Road, Kamloops, BC V2B 3H2 Monday to Friday 8:30am to 4:30pm	kis@immigrantservices.ca (778) 470-6101	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Kamloops



Organization	Location(s)	Contact Information	Services	Communities Served
KCR Community Resources kcr.ca	654 Bernard Avenue, Kelowna, BC V1Y 6P3 Monday to Friday 8:30am to 4:30pm	info@kcr.ca (250) 763-8008	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Resettlement Assistance Program (RAP)	• Kelowna • Central Okanagan • West Kelowna • Peachland • Lake Country
Okanagan College okanagan.bc.ca	2552 10th Avenue NE, Salmon Arm, BC V1E 2S4 Monday to Friday 8:30am to 4:30pm	kkazimer@okanagan.bc.ca (250) 545-7291 ext. 2813	• Community Connections (CC) • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Salmon Arm
Shuswap Immigrant Services Society sissociety.ca	101-371 Hudson Avenue NE, Salmon Arm, BC V1E 4N3 Monday to Friday 9am to 3pm Saturday 10am to 2pm	info@sissociety.ca (250) 804-2726	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation Services (I&O) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Shuswap Region
Social Planning Council North Okanagan socialplanning.ca	3105 33rd Street, Vernon, BC V1T 9P7 By appointment only	naaz.gg@socialplanning.ca amanda.eastwood@socialplanning.ca <i>Please CC both email addresses above when reaching out by email.</i>	• Local Immigration Partnership (LIP)	• Vernon • Salmon Arm • Revelstoke



Organization	Location(s)	Contact Information	Services	Communities Served
South Okanagan Immigrant & Community Services (SOICS) soics.ca	340 Ellis Street, Penticton, BC V2A 4L7 Monday 9am to 7pm Tuesday and Wednesday 9am to 6pm Thursday 9am to 7pm Friday 9am to 5pm	admin@soics.ca Office: (250) 492-6299 Mobile: (778) 531-6777	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Penticton • Oliver, Osoyoos, Summerland, Naramata, Kaleden, Keremeos, Cawston, Hedley, Princeton (itinerant and/or remote)
Vernon & District Immigrant & Community Services Society vdciss.org	100 3003 30th Street, Vernon, BC V1T 9J5 Monday to Friday 8:30am to 4:30pm	Martin Friedrich martin.friedrich@vdciss.org (250) 241-1356	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Settlement Workers in Schools (SWIS)	• Vernon



Organization	Location(s)	Contact Information	Services	Communities Served
Board of Education SD#60 Peace River North prn.bc.ca	9907 - 86th Street, Fort St. John, BC V1J 3G4 Monday to Friday 9am to 3pm	swis@prn.bc.ca (250) 262-6086	Settlement Workers in Schools (SWIS)	Peace River North Region
Cariboo-Chilcotin Partners for Literacy Society caribooliteracy.com	302 - 172 2nd Avenue N, Williams Lake, BC V2G 1Z6 Monday to Friday 10am to 3pm	info@caribooliteracy.com (250) 392-7833	- Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Williams Lake
	102 - 475 Birch Avenue, 100 Mile House, BC V0K 2E0 Monday to Thursday 9am to 3pm	info@caribooliteracy.com (778) 482-0016	- Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	100 Mile House
Le Cercle des Canadiens Français de Prince George bienvenueaprincedgeorge.ca/fr	1752 Fir Street, Prince George, BC V2L 1E7 Monday to Friday 9am to 4:30pm	cfa.ccfpg@gmail.com (250) 561-2565	Francophone Service Provider - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Welcoming Francophone Community	Prince George
Columbia Basin Alliance for Literacy cbal.org	2619 - 712B, 10th Street, Invermere, BC V0A 1K0 Monday to Friday 9am to 4:30pm	info@cbal.org (250) 342-2475	- Language Assessment - Language Training	- Terrace (remote only) - Prince Rupert (remote only) - Kitimat (remote only)
Immigrant & Multicultural Services Society imss.ca	1270 2nd Avenue, Prince George, BC V2L 3B3 Monday to Friday 9am to 4:30pm	imss.pg@imss.ca (250) 562-2900	- Community Connections (CC) - Language Assessment - Language Training - Needs and Assets Assessment and Referral Services (NAARS) - Settlement Workers in Schools (SWIS)	Prince George

NORTH (I-S)



Organization	Location(s)	Contact Information	Services	Communities Served
ISSofBC issbc.org	1270 2nd Avenue, Prince George, BC V2L 3B3 Monday to Friday 9am to 4:30pm	info@issbc.org careerpaths@issbc.org (778) 370-5109 (604) 375-2105 (236) 985-7359	• Career Paths for Skilled Immigrants	• Cariboo and North
Progressive Intercultural Community Services – Prince George pics.bc.ca	203 - 715 Victoria Street, Prince George, BC V2L 2K5 Monday to Friday 8:30am to 4:30pm	settlement.pg@pics.bc.ca (604) 596-7722 ext. 722, 723	• Employment Related Services (ERS) • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Prince George
Skeena Diversity Society skeenadiversity.com	4621 Lazelle Avenue, Terrace, BC V8G 1S3 Monday to Friday 11am to 6pm	info@skeenadiversity.com (250) 635-6530	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS)	• Terrace • Prince Rupert (itinerant and/or remote) • Kitimat (itinerant and/or remote)
Smithers Community Services Association scsa.ca	3815B Railway Avenue, Smithers, BC V0J 2N0 Monday to Friday 8:30am to 4:30pm	general@scsa.ca (250) 847-9515	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation Services (I&O) • Language Assessment • Language Training • Local Immigration Partnership (LIP) • Needs and Assets Assessment and Referral Services (NAARS)	• Smithers • Hazelton • Telkwa • Houston
S.U.C.C.E.S.S. – Fort St. John successbc.ca	Suite 210 - 10504 100th Avenue, Fort St. John, BC V1J 1Z2	successfsj@success.bc.ca (250) 785-5323	• Community Connections (CC) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Fort St John • Dawson Creek (Remote) • Fort Nelson (itinerant and/or Remote)



Organization	Location(s)	Contact Information	Services	Communities Served
Back in Motion Rehab backinmotion.com	110 - 6651 Elmbridge Way, Richmond, BC V7C 5C2 Monday to Friday 8am to 4pm	anna.price@backinmotion.com (604) 575-3800	Career Paths for Skilled Immigrants	Richmond
La Boussole Centre communautaire Francophone lbv.ca	312 Main Street, Vancouver, BC V6A 2T2 Monday to Friday 9am to 4pm	laboussole@lbv.ca (604) 683-7337	Francophone Service Provider - Case Management (CM) - Community Connections (CC)	Metro Vancouver
Burnaby Family Life Institute burnabyfamilylife.org	Main office 102-2101 Holdom Avenue, Burnaby, BC V5B 0A4	Navreen Gill ngill@burnabyfamilylife.org (604) 659-2200	Local Immigration Partnership (LIP)	Burnaby
Burnaby Neighbourhood House burnabynh.ca	4460 Beresford Street, Burnaby, BC V5H 0B8 Monday to Friday 9am to 5pm	settlementprogram@burnabynh.ca (604) 431-0400	- Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Burnaby
Burnaby School District burnabyschools.ca	4054 Norfolk Street, Burnaby, BC V5G 0C3 Regular hours from September to June: Monday to Friday 8:30am to 4:30pm Summer hours (inquiries only): Monday to Friday 8am to 3:30pm	inquiries@burnabyschools.ca (604) 296-6900	- Employment Related Services (ERS) - Language Training - Settlement Workers in Schools (SWIS)	Burnaby
	Welcome Centre for Newcomers 6098 Nelson Avenue Burnaby, BC V5H 4G2 September to June: Monday to Friday 8:30am to 4:00pm. <i>Closed July and August.</i>	inquiries@burnabyschools.ca (604) 296-6936 ext. 639953 or press "2"	- Employment Related Services (ERS) - Settlement Workers in Schools (SWIS)	Burnaby



Organization	Location(s)	Contact Information	Services	Communities Served
Collège Éducacentre College educacentre.com	842 Thurlow Street, Vancouver, BC V6E 1W2 Monday to Friday 9am to 5pm	info@educacentre.com (604) 708-5100	Francophone Service Provider • Language Assessment (Francophone) • Language Training (CLIC and LINC)	• Vancouver
Conseil scolaire francophone de la Colombie-Britannique - Services TÉE csf.bc.ca/immigrer-en-cb/acces-aux-services-tee	Suite 100A - 10760 Shellbridge Way, Richmond, BC V6X 3H1 Monday to Friday 8:30am to 4pm	services_tee@csf.bc.ca (604) 218-7961	Francophone Service Provider • Settlement Workers in Schools (SWIS)	• Port Coquitlam • Vancouver • Richmond
La coopérative d'immigration Le Relais francophone de la Colombie-Britannique lerelaisfrancophone.ca	1555 West 7th Avenue (2nd floor), Vancouver, BC V6J 1S2 Monday to Friday 8:30am to 5pm	info@lerelaiscb.ca (604) 630-0316	Francophone Service Provider • Community Connections (CC) • Information and Orientation Services (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Vancouver • New Westminster • Coquitlam
	627 Columbia Street, Office 202, New Westminster, BC V3M 1A7 Du lundi au vendredi de 9h à 16h	info@lerelaiscb.ca (604) 229-2419	Francophone Service Provider • Community Connections (CC) • Information and Orientation Services (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	
	Itinerant worker	Jesuine Nsabimana jnsabimana@lerelaiscb.ca (604) 445-0875	Francophone Service Provider • Community Connections (CC) • Information and Orientation Services (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Coquitlam-Maillardville
Coquitlam School District sd43.bc.ca	1080 Winslow Avenue, Coquitlam, BC V3J 0M6 Monday to Friday 8:30am to 4:30pm	Nadine Tambellini ntambellini@sd43.bc.ca (604) 939-9201	• Settlement Workers in Schools (SWIS)	• Tri-Cities



Organization	Location(s)	Contact Information	Services	Communities Served
Coquitlam School District <i>(Continued)</i> ce43.augusoft.net	380 Montgomery Street, Coquitlam, BC V3K 2M7 Monday to Friday 8am to 5pm	Michael McGlenen mmcglenen@sd43.bc.ca (604) 936-4261	Language Training	Tri-Cities
	1600 King Albert Avenue, Coquitlam, BC V3J 1Y5 Monday to Friday 8:30am to 4pm	Tara Marinkovic tmarinkovic@sd43.bc.ca (604) 945-7311	Settlement Workers in Schools (SWIS)	
Douglas College douglascollege.ca	A1410 - 1250 Pinetree Way, Coquitlam, BC V3B 7X3 Monday to Friday 8am to 4pm	Jennifer Kuenzig kuenzigj@douglascollege.ca (604) 587-6632	Career Paths for Skilled Immigrants	- Coquitlam - Port Coquitlam - Port Moody
		Hawer Said saidh1@douglascollege.ca (778) 919-1049	Language Training	Coquitlam
Frog Hollow Neighbourhood House froghollow.bc.ca	2131 Renfrew Street, Vancouver, BC V5M 4M5 Monday to Friday 9am to 5pm	contact@froghollow.bc.ca (604) 251-1225	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Vancouver
Impact North Shore impactnorthshore.ca	123 E 15th Street, North Vancouver, BC V7L 2P7 Monday to Friday 9am to 4:30pm	office@impactnorthshore.ca (604) 988-2931	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Training - Local Immigration Partnership (LIP) - Needs and Assets Assessment and Referral Services (NAARS) - Settlement Workers in Schools (SWIS)	- City of North Vancouver - District of North Vancouver - District of West Vancouver
	706 Main Street, West Vancouver, BC V7T 2Y5 Monday 9am to 5pm Wednesday 9am to 3pm	office@impactnorthshore.ca (604) 988-2931	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Training - Needs and Assets Assessment and Referral Services (NAARS) - Settlement Workers in Schools (SWIS)	



Organization	Location(s)	Contact Information	Services	Communities Served
ISSofBC issbc.org	2610 Victoria Drive, Vancouver, BC V5N 4L2 Monday to Friday 9am to 5pm	info@issbc.org settlement@issbc.org (604) 684-2561	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS) • Resettlement Assistance Program (RAP)	• Vancouver
	7355 Canada Way, Burnaby, BC V3N 4Z6 Tuesday, Wednesday, and Thursday 9am to 5pm	info@issbc.org settlement@issbc.org (604) 395-8000	• Career Paths for Skilled Immigrants	• Burnaby
	280 - 610 6th Street, New Westminster, BC V3L 5V1 Monday to Friday 9am to 5pm	info@issbc.org settlement@issbc.org (604) 522-5902	• Career Paths for Skilled Immigrants • Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• New Westminster
	880 - 5900 No. 3 Road, Richmond, BC V6X 3P7 Monday to Friday 9:15am to 11:45pm, 12:30pm to 3pm, and 6:30pm to 9pm (only Monday to Thursday).	info@issbc.org linc.richmond@issbc.org settlement@issbc.org (604) 233-7077	• Language Training	• Richmond
	3030 & 3020 Lincoln Avenue, Coquitlam, BC V3B 6B4 Monday to Friday 9am to 5pm	info@issbc.org settlement@issbc.org (604) 942-1777 (LINC) (778) 284-7026	• Case Management (CM) • Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Tri-Cities



Organization	Location(s)	Contact Information	Services	Communities Served
Kiwassa Neighbourhood Services Association kiwassa.ca	2425 Oxford Street, Vancouver, BC V5K 1M7 Monday to Friday 9am to 5pm	dir.family@kiwassa.ca (604) 649-2287	- Community Connections (CC) - Information and Orientation (I&O)	Vancouver
Little Mountain Neighbourhood House Society lmnhs.bc.ca	157 East 36th Avenue, Vancouver, BC V5W 0G3 Monday to Friday 9am to 4:30pm	info@lmnhs.bc.ca (604) 879-7104	- Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Vancouver
The Lower Mainland Purpose Society for Youth and Families purposesociety.org	422 6th Street, New Westminster, B.C. V3L 3B2 Monday to Thursday 9am to 4pm	maylen.crespo@purposesociety.org (778) 918-9239	Local Immigration Partnership (LIP)	New Westminster
M.O.S.A.I.C. mosaicbc.org	5575 Boundary Road, Vancouver, BC V5R 2P9 Monday to Friday 9am to 5pm	Hugo Velazquez hvelazquez@mosaicbc.org (604) 254-9626	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Vancouver
	2730 Commercial Drive, Suites 201, 301 and 304, Vancouver, BC V5N 5P4 Monday to Friday 9am to 5pm	Hugo Velazquez hvelazquez@mosaicbc.org (604) 684-8825	- Case Management (CM) - Community Connections (CC) - Information and Orientation (I&O) - Language Training - Needs and Assets Assessment and Referral Services (NAARS)	Vancouver
	315-7155 Kingsway, Burnaby, BC V5E 2V1 Monday to Friday 9am to 5pm	Hugo Velazquez hvelazquez@mosaicbc.org (604) 438-8214	- Case Management (CM) - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Burnaby
	2055 Rosser Avenue, Burnaby, BC V5C 0H1 Monday to Friday 9am to 5pm	Hugo Velazquez hvelazquez@mosaicbc.org (604) 292-3908	- Community Connections (CC) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Burnaby



Organization	Location(s)	Contact Information	Services	Communities Served
M.O.S.A.I.C. <i>(continued)</i>	Metrotown Suite 480 4800 Kingsway, Burnaby, BC V5H 4J2 Monday to Thursday 9am to 9pm Friday 9am to 4:30pm	Matthew Levan mlevan@mosaicbc.org (604) 298-8201	• Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Burnaby
	820 - 6th Street, New Westminster, BC V3L 3C8, Monday to Friday 9am to 5pm	swis@mosaicbc.org (604) 517-6309	• Settlement Workers in Schools (SWIS)	• New Westminster
Mount Pleasant Neighbourhood House mpnh.org	800 East Broadway, Vancouver, BC V5T 1Y1 Monday to Friday 9am to 5pm	info@mpnh.org (604) 879-8208	• Community Connections (CC) • Information and Orientation Services (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Vancouver
Options Community Services Society options.bc.ca	407-2963 Glen Drive, Coquitlam, BC V3B 2P7 Tuesday to Saturday 9am to 5pm	linc.assessment@options.bc.ca (672) 886-2100	• Language Assessment	• North Shore (itinerant) • New Westminster • Burnaby • Tri-Cities (itinerant)
Pacific Immigrant Resources Society pirs.bc.ca	Collingwood Neighbourhood House - Annex, 3690 Vanness Avenue, Vancouver, BC V5R 5B6	pathways@pirs.bc.ca (778) 608-4098	• Employment Related Services (ERS)	• Metro Vancouver
Rainbow Refugee Society rainbowrefugee.ca	1033 Davie Street, Suite 620, Vancouver, BC V6E 1M7 Monday to Friday 10am to 4pm	info@rainbowrefugee.ca (604) 338-2548	• Case Management (CM)	• Metro Vancouver
REACH Community Health Centre reachcentre.bc.ca	1145 Commercial Drive, Vancouver, BC V5L 3X3 Monday to Friday 9:30am to 5:30pm	Daisy Kler dkler@reachcentre.bc.ca (604) 251-3000	• Case Management (CM) • Community Connections (CC) • Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Vancouver



Organization	Location(s)	Contact Information	Services	Communities Served
Réseau-Femmes Colombie-Britannique reseaufemmes.bc.ca	227D 1555 West 7th Avenue, Vancouver, BC V6J 1S1 Monday to Friday 8:30am to 3:30pm	info@reseaufemmes.bc.ca hippy.projets@reseaufemme.bc.ca (778) 233-5767	Francophone Service Provider - Community Connections (CC) - HIPPY/SMART	Metro Vancouver
Richmond School District sd38.bc.ca	7811 Granville Avenue, Richmond BC V6Y 3E3 Monday to Friday 8:30am to 3:30pm	Huey Wong huwong@sd38.bc.ca (604) 669-6000	Settlement Workers in Schools (SWIS)	Richmond
South Vancouver Neighbourhood House southvan.org	6470 Victoria Drive, Vancouver, BC V5P 3X7 Monday to Friday 9am to 6pm Saturday 9am to 2pm	Mimi Rennie mimi.rennie@southvan.org (604) 324-6212	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Local Immigration Partnership (LIP) - Needs and Assets Assessment and Referral Services (NAARS)	Vancouver
	8118 Fraser Street, Vancouver, BC V5X 0J8	Mimi Rennie mimi.rennie@southvan.org (604) 324-6212	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O)	
S.U.C.C.E.S.S. successbc.ca	28 West Pender Street, Vancouver, BC V6B 0E6 Monday to Friday 9am to 5pm	info@successbc.ca (604) 684-1628	- Case Management (CM) - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS)	Vancouver
	220-7000 Minoru Boulevard, Richmond, BC V6Y 3Z5 Monday to Friday 9am to 5pm	info@successbc.ca (604) 279-7180	- Case Management (CM) - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Training - Local Immigration Partnership (LIP) - Needs and Assets Assessment and Referral Services (NAARS)	Richmond



Organization	Location(s)	Contact Information	Services	Communities Served
S.U.C.C.E.S.S. <i>(continued)</i>	2058-1163 Pinetree Way, Coquitlam, BC V3B 8A9	info@success.bc.ca (604) 468-6000	Local Immigration Partnership (LIP)	Coquitlam
	Community Airport Newcomers Network (CANN) at Vancouver International Airport P.O. Box 32373, YVR Domestic Terminal R.P.O. 3880 Grant McConachie Way, Richmond, BC V7B 1W2	cann@success.bc.ca (604) 270-0077	- Information and Orientation (I&O) - Resettlement Assistance Program (RAP)	Vancouver International Airport Arrivals
Vancouver Association for Survivors of Torture vastbc.ca	2610 Victoria Drive, Vancouver, BC V5N 4L2 Fridays from 10am to 12pm	referrals@vastbc.ca (778) 372-6593	Community Connections (CC)	Metro Vancouver
Vancouver Language Assessment and Referral Centre (Canus Trading Ltd) vanlac.ca	208 - 2525 Commercial Drive, Vancouver, BC V5N 4C1	lincinfo@vanlac.ca (604) 876-5756	Language Assessment	- Vancouver - Richmond
Vancouver School District vsb.bc.ca vsb.bc.ca/nwc	1580 W Broadway, Vancouver, BC V6J 5K8 Monday to Friday 8:30am to 4:30pm	Bruce Garnett bgarnett@vsb.bc.ca (604) 713-5877	Settlement Workers in Schools (SWIS)	Vancouver
	1000 E 59th Avenue Vancouver, BC V5X 1Y7 Monday to Friday 8:30am to 4:30pm	Bruce Garnett bgarnett@vsb.bc.ca (604) 713-5877	Settlement Workers in Schools (SWIS)	



Organization	Location(s)	Contact Information	Services	Communities Served
YWCA British Columbia ywcabc.org ywcabc.org/aspire ywcabc.org/tech-connect ywcabc.org/believe ywcabc.org/career-paths	535 Hornby Street, Vancouver, BC V6C 2E8 Monday to Friday 9am to 5pm	Juliana de Souza jdesouza@ywcabc.org (778) 554-0268 Nargis Tanai ntanai@ywcabc.org (604) 202-3026	• Employment Related Services (ERS)	• Metro Vancouver
	720 E Hastings Street, Vancouver, BC V6A 1R5 Monday to Friday 9am to 5pm	Souvik Ray sray@ywcabc.org (778) 349-6198	• Employment Related Services (ERS)	
	109 - 980 W 1st Street, North Vancouver, BC V7P 3N4 Monday to Friday 9am to 5pm	cpsi@ywcabc.org (604) 219-8525	• Career Paths for Skilled Immigrants	• North Vancouver

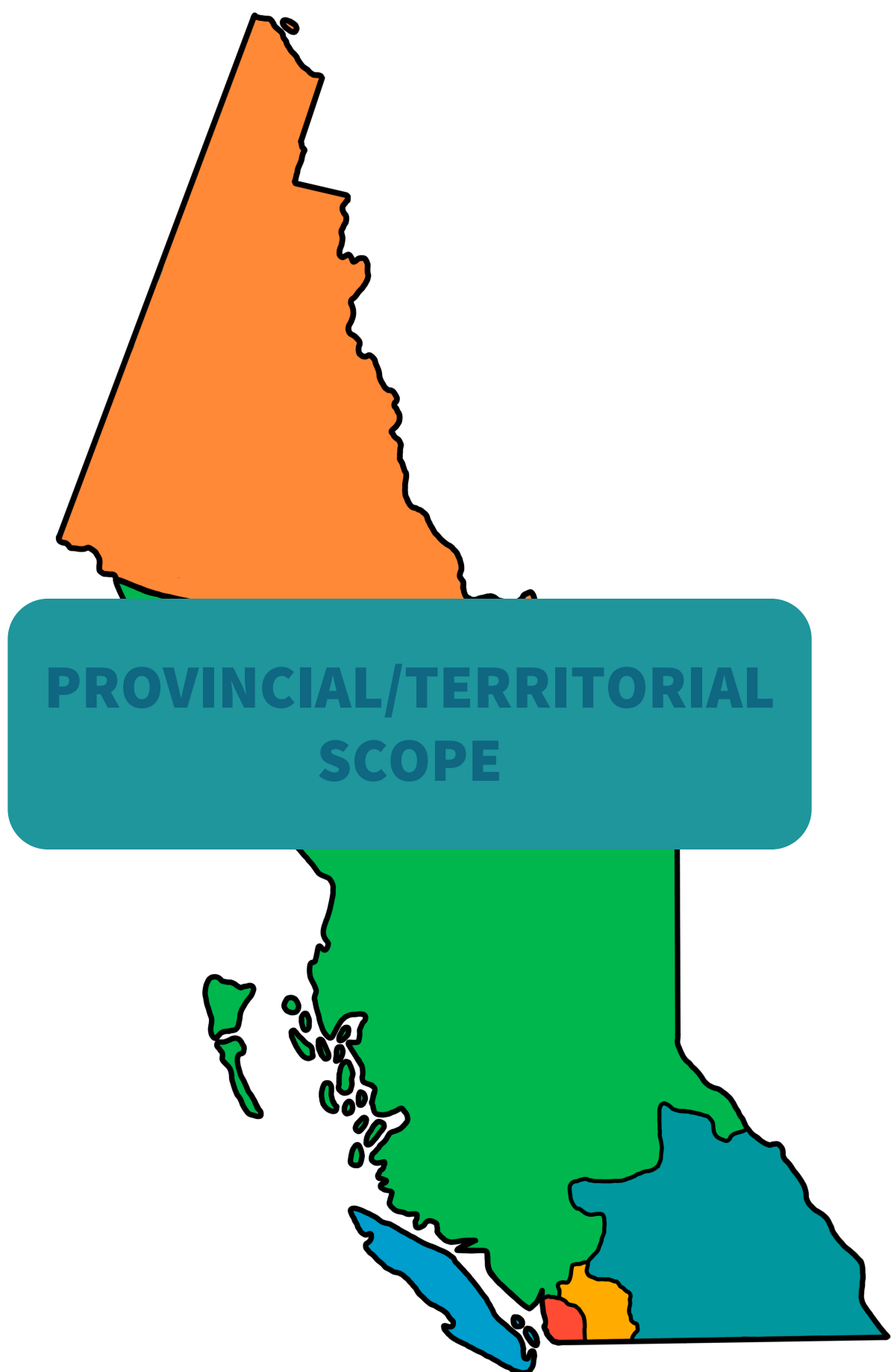


Organization	Location(s)	Contact Information	Services	Communities Served
Capilano University www.squamishnewcomers.ca wpnewcomers.ca welcoming-communities.ca/	38029 Cleveland Avenue, Squamish, BC V8B 0B8 Monday to Friday 10am to 4pm	squamishnewcomers@capilanoou.ca (604) 567-2222	• Community Connections (CC) • Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Squamish
	4329 Main Street, Whistler, BC V8E 1B2 Monday to Friday 10am to 5pm	wpnewcomers@capilanoou.ca (604) 698-5960	• Community Connections (CC) • Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Whistler
	7390A Cottonwood Street, Pemberton, BC V0N 2L0 Monday to Friday 10am to 5pm	wpnewcomers@capilanoou.ca (604) 698-5960	• Information and Orientation (I&O) • Community Connections (CC) • Needs and Assets Assessment and Referral Services (NAARS)	• Pemberton
	Sechelt Library 5797 Cowrie Street, Sechelt, BC V0N 3A0 Fridays 3pm to 4pm (drop-ins)	welcoming-communities@capilanoou.ca (604) 212-2716	• Information and Orientation (I&O) • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Sechelt
	Gibsons Library 470 South Fletcher Road, Gibsons, BC V0N1V0 Thursdays 12:30pm to 2pm (drop-ins)	welcoming-communities@capilanoou.ca (604) 212-2716	• Information and Orientation (I&O) • Needs and Assets Assessment and Referral Services (NAARS)	• Gibsons
Multicultural and Immigrant Services Association of North Vancouver Island immigrantwelcome.ca	101 - 4871 Joyce Avenue, Powell River, BC V8A 5P4 Monday to Friday 9am to 4pm	emily.mckee@immigrantwelcome.ca (604) 223-9858	• Community Connections (CC) • Employment Related Services (ERS) • Information and Orientation (I&O) • Language Assessment • Language Training • Needs and Assets Assessment and Referral Services (NAARS)	• Powell River





Organization	Location(s)	Contact Information	Services	Communities Served
Association franco-yukonnaise afy.ca	302 Strickland Street, Whitehorse, YT Y1A 2K1 Monday to Friday 9am to 5pm	accueil@afy.ca (867) 668-2663	Francophone Service Provider - Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Needs and Assets Assessment and Referral Services (NAARS) - Welcoming Francophone Community	- Whitehorse - Other communities (itinerant and/or remote)
Commission scolaire francophone du Yukon csfy.ca	3 - 478 Range Road, Whitehorse, YT Y1A 3A2 Monday to Friday 8:30am to 4:30pm	Marc Champagne marc.champagne@yukon.ca (867) 667-8680	Francophone Service Provider Settlement Workers in Schools (SWIS)	- Whitehorse - Dawson City (itinerant and/or remote)
	1009 Lewes Boulevard, Whitehorse, YT Y1A 3J1 Monday to Friday 8:30am to 4:30pm	tee@csfy.ca (867) 667-8680	Francophone Service Provider Settlement Workers in Schools (SWIS)	
	20 Falcon Promenade, Whitehorse, YT Y1A 6B2 Monday to Friday 8:30am to 4:30pm	tee@csfy.ca (867) 667-8680	Francophone Service Provider Settlement Workers in Schools (SWIS)	
Yukon Literacy Coalition yukonliteracy.com	207 - 100 Main Street, Whitehorse, YT Y1A 2A8 Monday to Friday 8:30am to 4:30pm	yukonliteracy@yukonliteracy.com (867) 668-6535	Community Connections (CC)	- Whitehorse - Dawson City
Yukon Tourism Education Council/Multicultural Centre of the Yukon mcyukon.com	4141D 4th Avenue, Whitehorse, YT Y1A 4X1 Main Admin Office 9am to 5pm	info@mcyukon.com (867) 667-6205	- Community Connections (CC) - Employment Related Services (ERS) - Information and Orientation (I&O) - Language Assessment - Language Training - Local Immigration Partnership (LIP) - Needs and Assets Assessment and Referral Services (NAARS) - Settlement Workers in Schools (SWIS)	- Whitehorse - Dawson City - Rest of Yukon (itinerant and/or remote)



PROVINCIAL/TERRITORIAL SCOPE (A-C)



Organization	Location(s)	Contact Information	Services	Communities Served
Affiliation of Multicultural Societies and Service Agencies of BC (AMSSA) amssa.org	Metrotower II, Suite 2308 4720 Kingsway, Burnaby, BC V5H 4N2	amssa@amssa.org (604) 718-2780 (888) 355-5560	• Umbrella Organization - Indirect Services	• BC and Yukon
Association franco-yukonnaise afy.ca	302 Strickland Street, Whitehorse, YT Y1A 2K1 Monday to Friday 9am to 5pm	accueil@afy.ca (867) 668-2663	Francophone Service Provider • Réseau en immigration francophone (RIF)	• Yukon
Collège Éducacentre College educacentre.com	842 Thurlow Street, Vancouver, BC V6E 1W2 Monday to Friday 9am to 5pm	info@educacentre.com (778) 565-6690	Francophone Service Provider • Remote CLIC	• BC
Commission scolaire francophone du Yukon csfy.ca	3 - 478 Range Road, Whitehorse, YT Y1A 3A2 Monday to Friday 8:30am to 4:30pm	Marc Champagne marc.champagne@yukon.ca (867) 667-8680	Francophone Service Provider • Settlement Workers in Schools (SWIS)	• Yukon
	1009 Lewes Boulevard, Whitehorse, YT Y1A 3J1 Monday to Friday 8:30am to 4:30pm	tee@csfy.ca (867) 667-8680	Francophone Service Provider • Settlement Workers in Schools (SWIS)	
	20 Falcon Promenade, Whitehorse, YT Y1A 6B2 Monday to Friday 8:30am to 4:30pm	tee@csfy.ca (867) 667-8680	Francophone Service Provider • Settlement Workers in Schools (SWIS)	
Conseil scolaire francophone de la Colombie-Britannique - Services TÉE csf.bc.ca/immigrer-en-cb/acces-aux-services-tee	Suite 100A - 10760 Shellbridge Way, Richmond, BC V6X 3H1 Monday to Friday 8:30am to 4pm	services_tee@csf.bc.ca (604) 218-7961	Francophone Service Provider • Settlement Workers in Schools (SWIS)	• Surrey • Port Coquitlam • Vancouver • Richmond • Kelowna • Victoria • Langley • Rest of BC (itinerant and/or remote)

PROVINCIAL/TERRITORIAL SCOPE (D-Y)



Organization	Location(s)	Contact Information	Services	Communities Served
DIVERSEcity Community Resources Society dcrs.ca	13455 76th Avenue, Surrey, BC V3W 2W3 Monday to Thursday 9am to 8pm Friday 9am to 5pm	info@dcrs.ca (604) 597-0205	LIP/ZIP/RIF Coordination	BC and Yukon
Fédération des francophones de la Colombie-Britannique (FFCB) ffcb.ca	1575 W 7th Avenue, Office 101, Vancouver, BC V6J 1S1 Monday to Friday 9am to 5pm	info@ffcb.ca (604) 732-1420	Francophone Service Provider Réseau en immigration francophone (RIF)	BC
Immigrant Employment Council of BC Society iecbc.ca	720 - 750 West Pender Street, Vancouver, BC V6C 2T7	(604) 629-5364	Employment Coordination and Employer Engagement	BC
M.O.S.A.I.C. mosaicbc.org	5575 Boundary Road, Vancouver, BC V5R 2P9 Monday to Friday 9am to 5pm	Hugo Velazquez hvelazquez@mosaicbc.org (604) 254-9626	- Case Management Coordination - Language Coordination	- BC (Case Management Coordination) - BC and Yukon (Language Coordination)
Société de développement économique de la Colombie-Britannique sdecb.com	200 - 1555 West 7th Avenue, Vancouver, BC V6J 1S1	info@sdecb.com (604) 732-3534	Francophone Service Provider Employment Related Services (ERS)	BC
	201B 269 Bernard Avenue, Kelowna BC V1Y 6N2	info@sdecb.com (604) 860-1584	Francophone Service Provider Employment Related Services (ERS)	
Yukon Tourism Education Council/Multicultural Centre of the Yukon mcyukon.com	4141D 4th Avenue, Whitehorse, YT Y1A 4X1 Main Admin Office 9am to 5pm	info@mcyukon.com (867) 667-6205	Northern Immigration and Integration Partnership	Northern Territories