



Director, Operations SURREY WOMEN'S CENTRE

Surrey Women's Centre (SWC) is the largest crisis centre in British Columbia supporting women, girls, and individuals escaping sexual violence, domestic violence, and other forms of gender-based violence. SWC delivers services through feminist, trauma-informed, and harm reduction approaches and seeks employees who have a strong understanding of violence against women and gender-based violence.

Reporting to the Executive Director, the Director of Operations provides day-to-day leadership and operational management for the organization. As a key member of the senior leadership team, the Director oversees programs, staff and operational functions, ensuring effective service delivery while advancing organizational priorities and fostering a culture of collaboration, accountability and continuous improvement.

Working closely with the Executive Director and Program Directors, the Director provides leadership across program operations, quality assurance, human resources, financial stewardship, organizational planning, contract compliance and risk management. They will ensure programs remain responsive, sustainable and aligned with SWC's mission, values and funding commitments.

The ideal candidate is an experienced operational leader with demonstrated success overseeing community-based programs within the health, human services, or non-profit sector. They bring experience leading multidisciplinary teams, managing complex reporting and funding requirements, and implementing systems that support operational excellence and high-quality service delivery. Knowledge of trauma-informed practice, anti-oppressive and feminist approaches, and the dynamics of gender-based violence is essential. Direct service experience and a collaborative, people-centred leadership style are highly valued.

The salary range is \$90,000 - \$100,000, supplemented by a competitive total rewards package.

Please submit your application at www.pfmsearch.com.