



VLMFSS

Internal and External Job Posting

POSITION: Multicultural Community Outreach Worker

The Multicultural Community Outreach Worker must be proficient in English along with fluency in languages such as Japanese, Vietnamese and South Asian languages. The worker will provide crisis support and advocacy with immigrant and visible minority women and their children who are facing family violence.

VLMFSS is committed to equity in hiring. We strongly encourage applicants from Immigrant, refugee and racialized women with diverse cultures and fluency in languages.

Minimum Qualifications:

- *Relevant university Certificate in Social Work/Counselling, one-year relevant experience or a combination of education and experience.*

Other Qualifications:

- *Knowledge of dynamics of gender-based violence, and acculturation issues impacting immigrant, refugee and visible minority women and their children*
- *Experience in providing supportive counselling*
- *Experience in providing crisis-intervention over the phone and in-person.*
- *Experience in advocating on behalf of vulnerable populations*
- *Ability to be empathetic and sensitive to socio-economic and ethno-cultural values*
- *Effective cross-cultural communication, interpersonal and organizational skills*

- *Knowledge of other languages is an asset*
- *Knowledge of relevant resources*
- *Ability to work effectively with other professionals in the community*
- *Ability to work in a team, adaptability to change and flexibility*
- *Proficient in using office equipment and software applications*
- *Use of an automobile is not a requirement for performing the duties of the job • Having a driver's license is an asset*

Requirement: Satisfactory Criminal Record Check

Hours: 21-35 hours per week, between Monday to Friday 9 am to 5 pm.

Location: In-person

Pay Range: \$27.54- \$31.61 Grid Level 11 JJEP Grid. This position requires union membership.

Note: The position will be filled using a rolling recruitment process and applications will be considered as they are received. Only those selected for an interview will be contacted.

Deadline for applications: 5 pm, August 28th, 2026.

. Please reply in writing with a resume and cover letter including the languages you are fluent in, to:
againstviolence@vlmfss.ca

Thank you for your interest.