

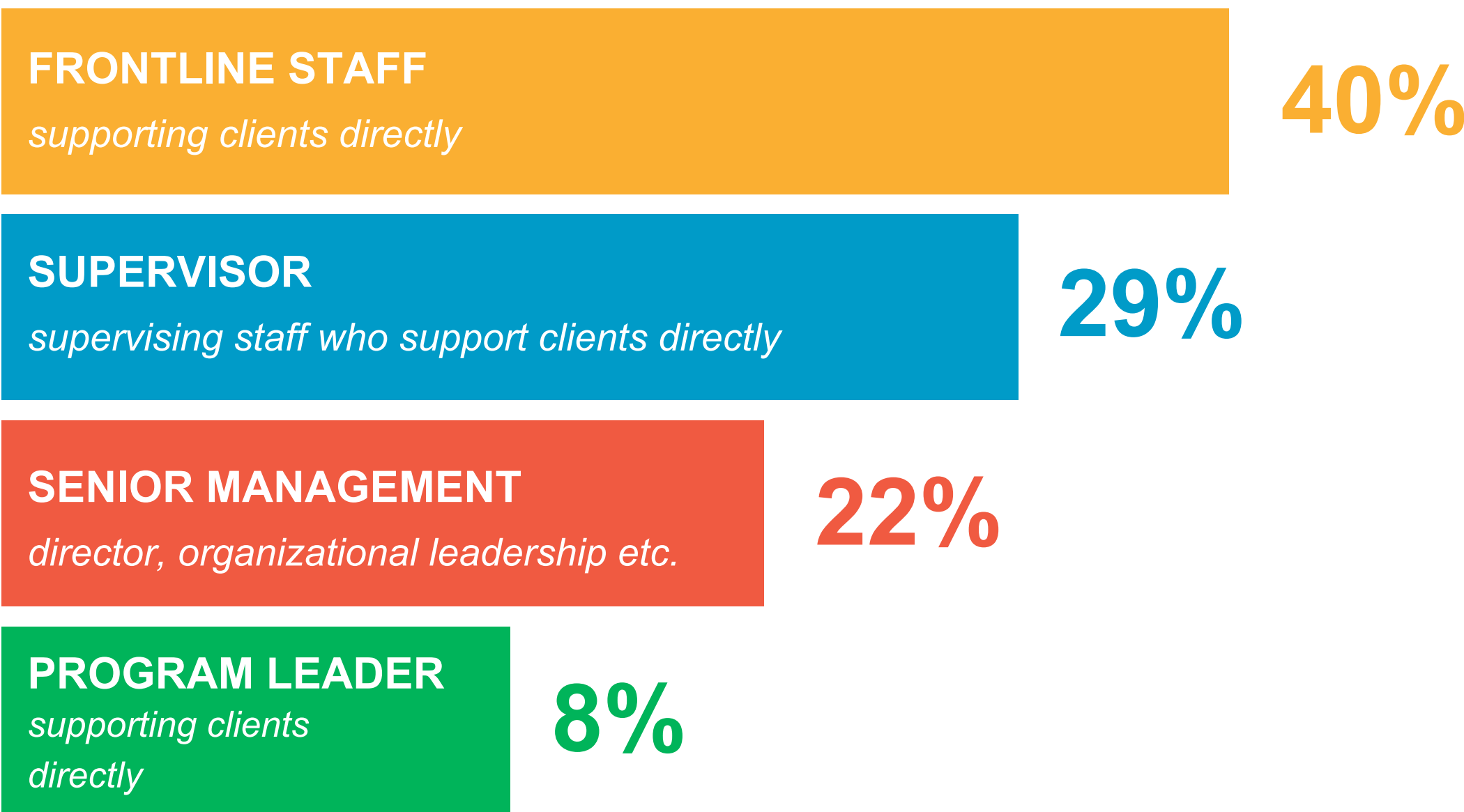
Highlights from the 2023 Settlement & Integration Sector Survey

INTRODUCTION

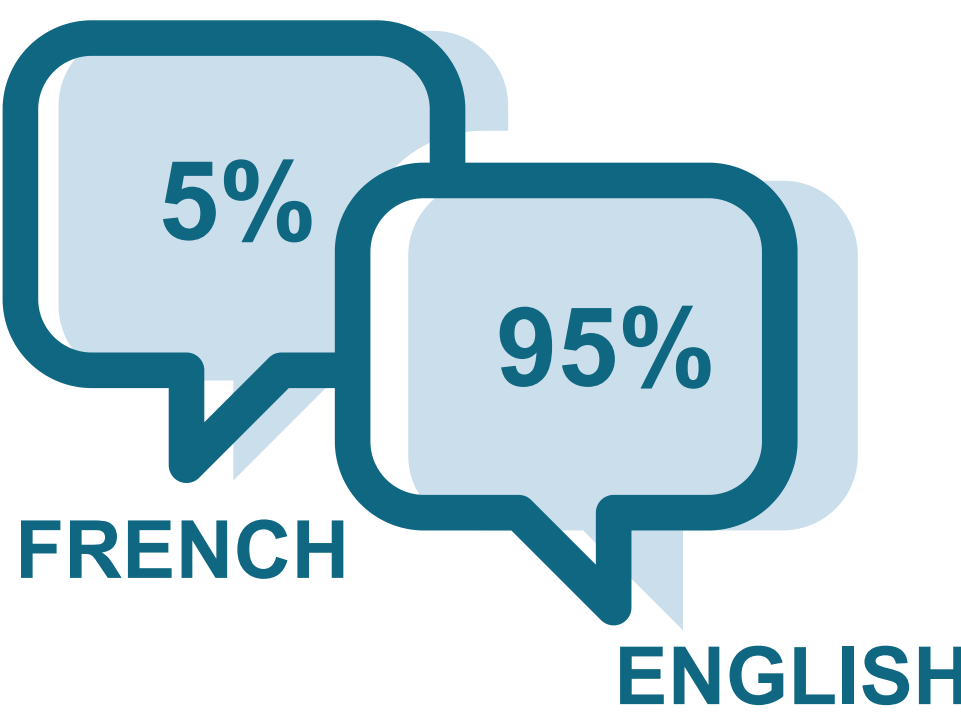
In June of 2023, AMSSA, in conjunction with IRCC, released their second annual Sector Priorities Survey. The primary objective of the survey is to examine the key priorities of BC's settlement and integration sector and subsequently adjust AMSSA's own supports and services to ensure they best reflect the needs identified.

As this was the second year the Sector Priorities Survey was released, it was also an opportunity to compare this year's results with the year prior and identify patterns or trends.

POSITION IN ORGANIZATION



OFFICIAL LANGUAGE OF ORGANIZATION



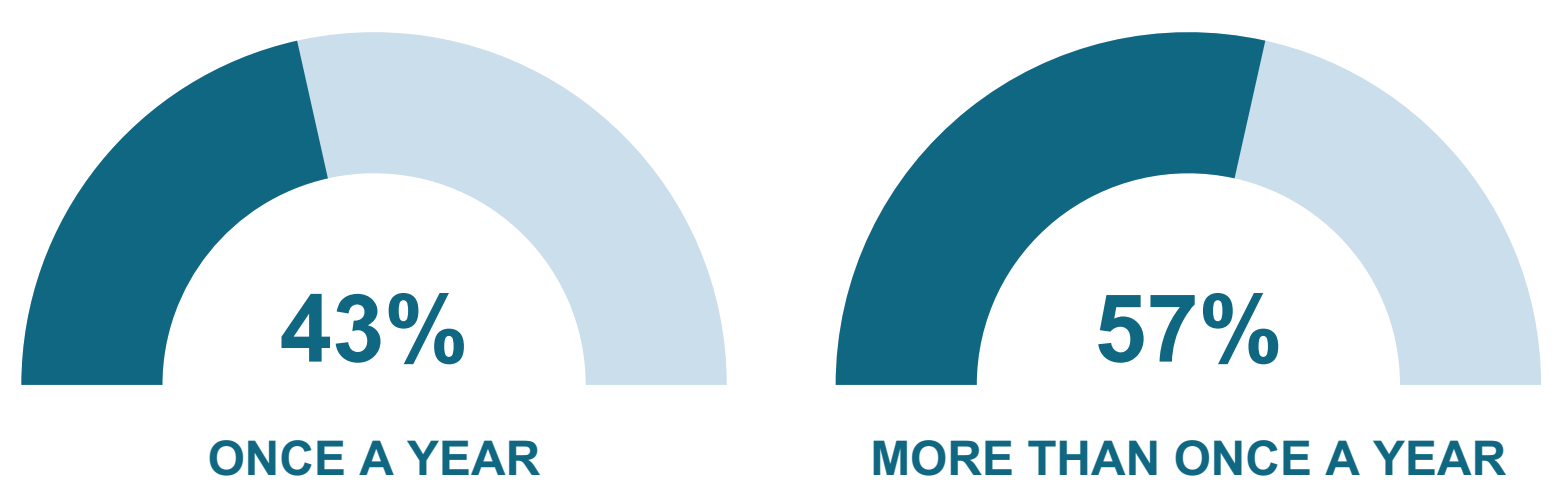
About AMSSA

The Affiliation of Multicultural Societies and Service Agencies (AMSSA) is a provincial umbrella organization which supports more than 90 member agencies within BC's settlement and integration sector. AMSSA provides a number of supports to its member organization including providing opportunities for professional development, programming and knowledge mobilization, research and policy analysis and participation in and organizing numerous committees, and partnerships and working groups.

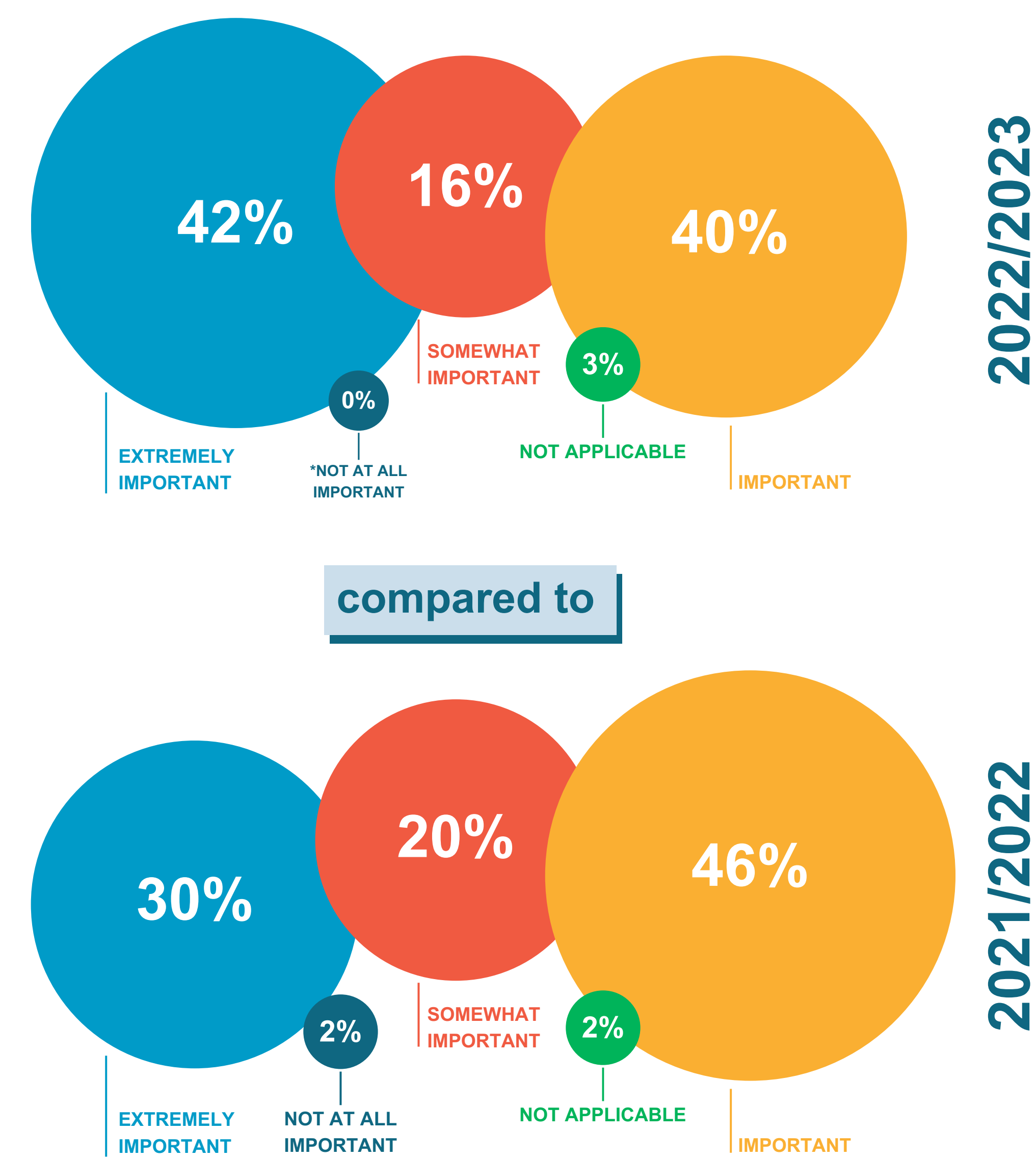
COMMUNITY APPROACH

For the second year in a row, service providers indicated expressed interest in meeting with and learning from colleagues at organizations who are similar in size, service delivery and are geographically close emphasizing the value of learning from one another regarding how to address similar client issues and best practices in general.

FREQUENCY OF MEETING WITH SIMILAR SERVICE PROVIDING ORGANIZATIONS

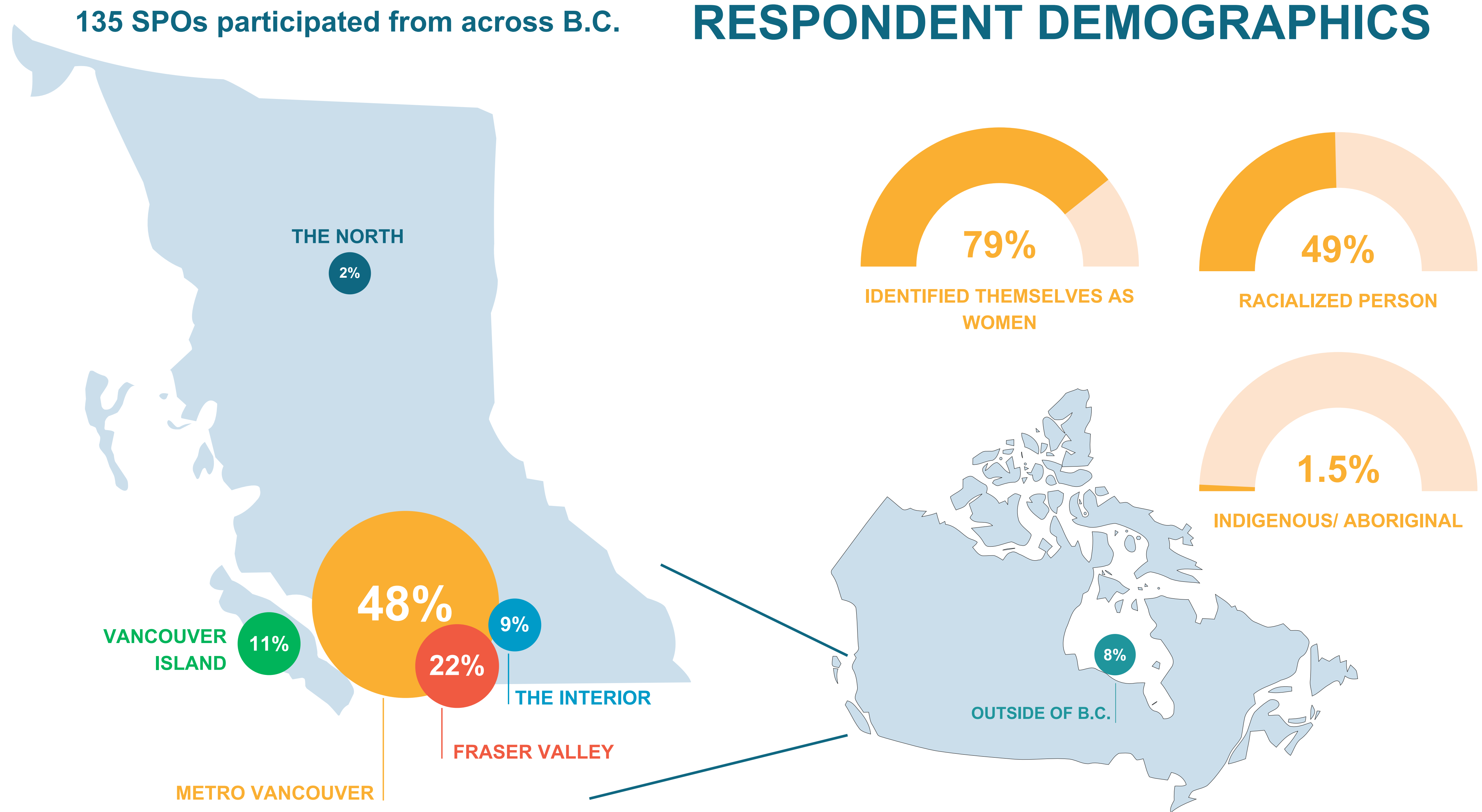


IMPORTANCE OF COMMUNITY APPROACH



135 SPOs participated from across B.C.

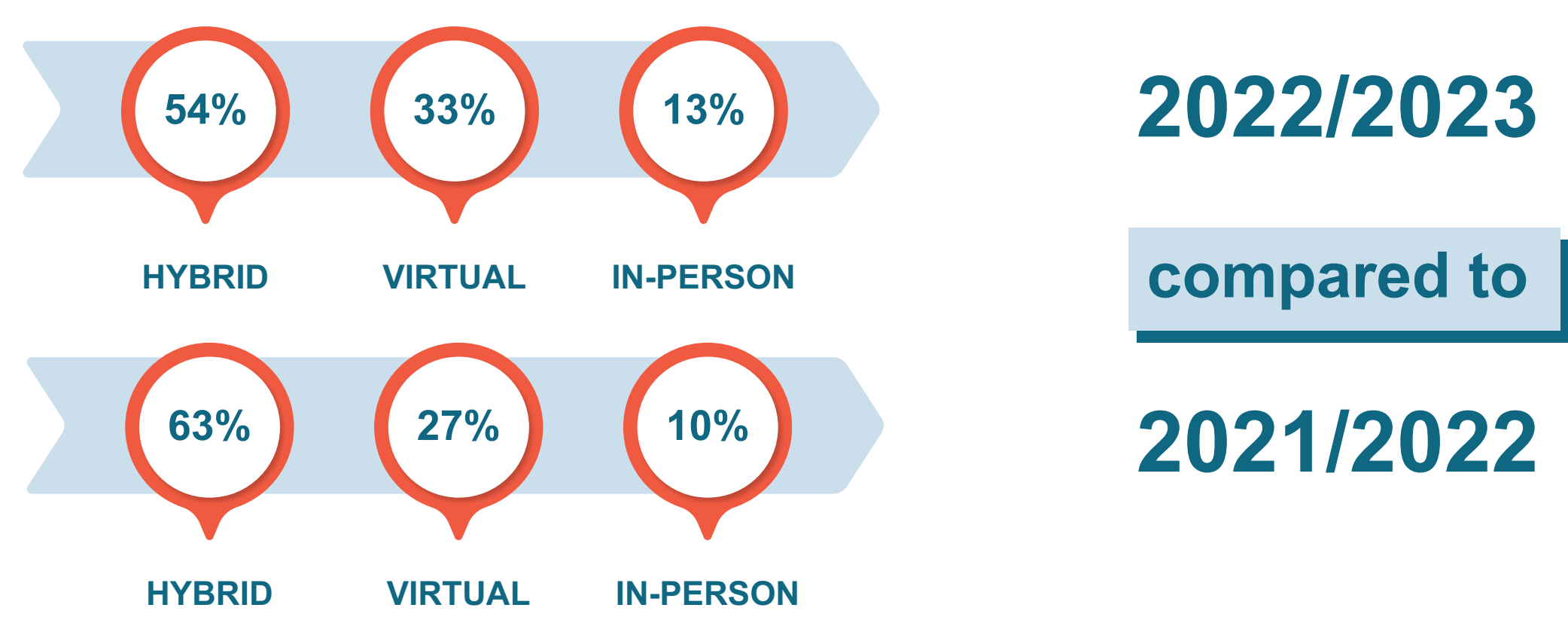
RESPONDENT DEMOGRAPHICS



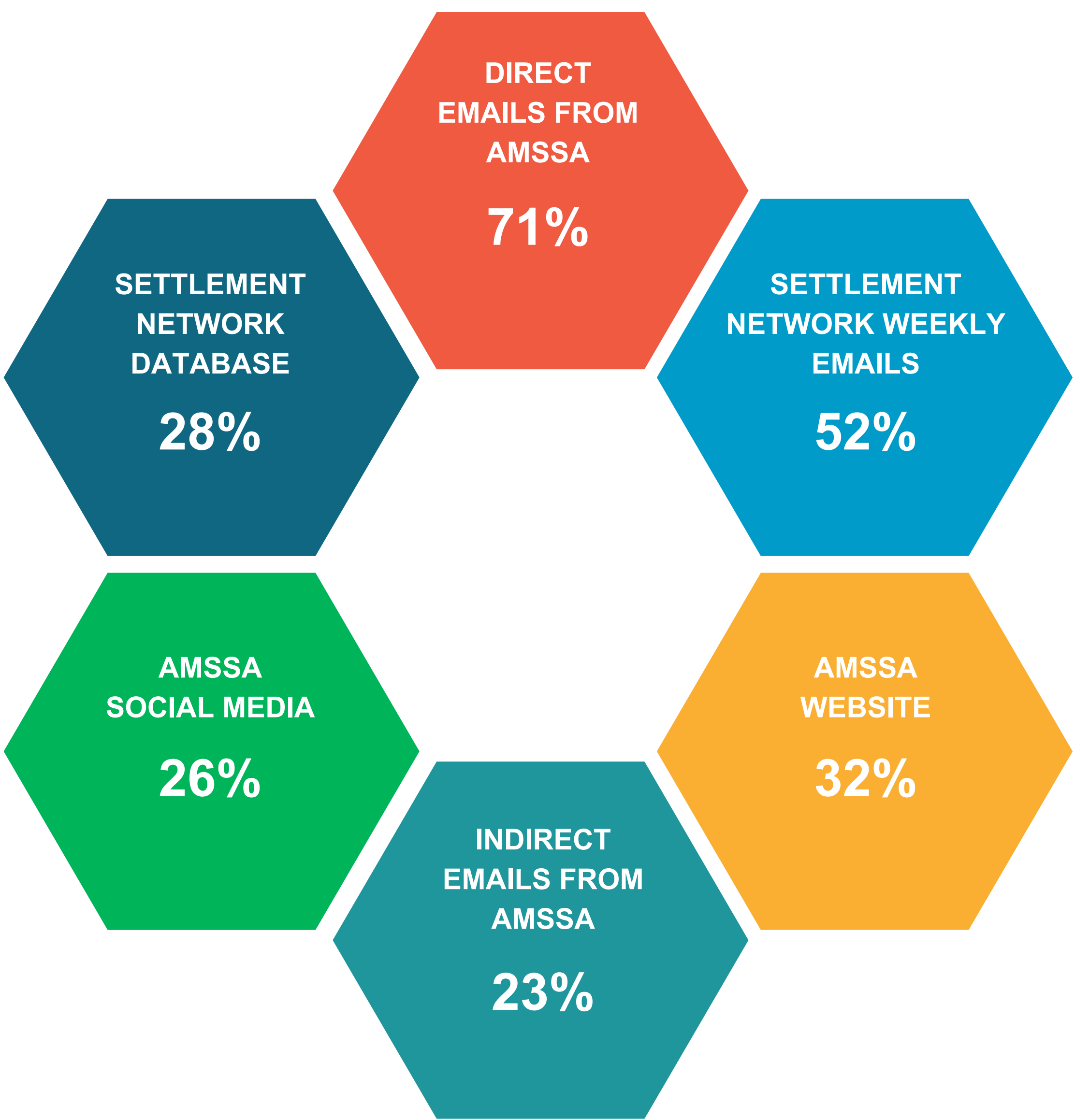
SERVICE DELIVERY

As was the case last year, the survey revealed that hybrid service delivery (a combination of in-person and virtual) was the sector’s preferred service delivery model. Interestingly however, there was an almost 10% drop from the year previous, while preferences for online and in-person services both increased.

SPOS PREFERRED METHOD OF SERVICE DELIVERY



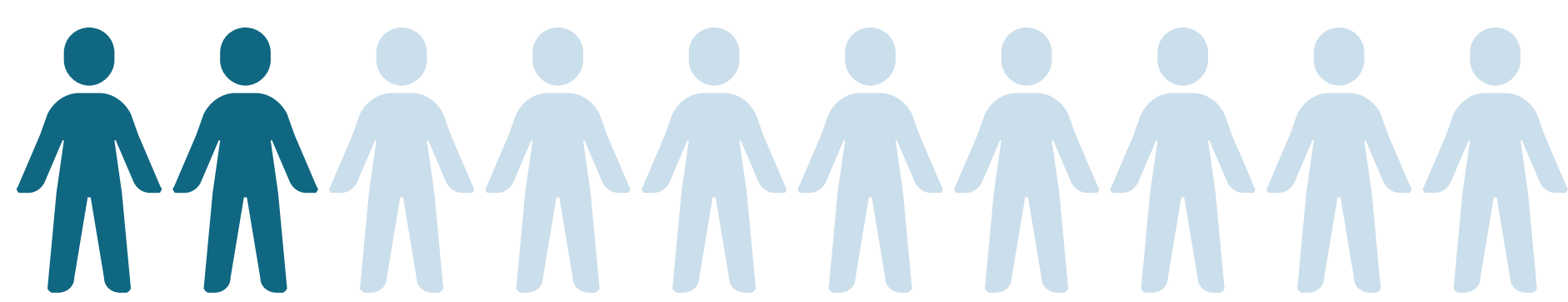
SPOS PREFERRED FORMAT TO RECEIVE SECTOR UPDATES



FRANCOPHONE SERVICES

Since 2021 AMSSA has been developing Francophone resources to better facilitate collaboration the anglophone and francophone sectors.

The most accessed AMSSA resource during the 2022/2023 fiscal year was the ‘Francophone Integration Pathway Info Sheet’ which was selected by 20.69% of the survey respondents.



SMALL CENTRES

During the 2022-2023 fiscal year, AMSSA worked in conjunction with Smaller Centre representatives from various regions in BC to co-create a definition for Smaller Centres. Through this process an agreed upon criteria was established to determine if an organization was a ‘smaller centre’ and/or a ‘rural smaller centre’ and the definition was shared with survey participants.

AS DEFINED BY THE CO-CREATED DEFINITION



When asked to discuss some of the challenges unique to smaller centres, several respondents indicated transportation, more specifically lack of transportation. Geographical distance was also cited as a reason for limited connections between the anglophone and francophone sector.

EARLY YEARS WORKING GROUP

In response to the feedback received during last year’s survey, AMSSA is in the process of developing an Early Years Working Group

