

REFUGEE RESPONSE TEAM

Thompson Okanagan & Kootenays

Temporary Housing Rules

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Welcome to Canada!

Hello and welcome! Our names are _____ and _____ and we are very happy to have you as our guests.

Below you will find information that will help you to get comfortable and stay safe while you are adjusting to life in Canada. We are here to help you feel at home, away from home. We hope you enjoy your stay!

HOUSE RULES

EMERGENCY

If there is an emergency, please use the telephone or cellphone and dial **“911”**. Tell the operator your exact location and whether you need **police, fire or ambulance**.

PLEASE KEEP SAFE AT ALL TIMES.

SAFETY

Use caution when opening the door to strangers. Check with us if someone you are not expecting comes to our home.

FOOTWEAR

Please remove your shoes when entering the house. You can keep slippers at the entrance for you to wear as soon as you enter the house. Please, do not wear outside shoes inside our home.

YOUR AREA

We expect you to keep your area of our home tidy and well maintained. Please make sure to check that windows are closed and doors are locked when you leave the house. Personal electronics such as hair tools should be unplugged and fans or heaters turned off when you are not using them to conserve energy.

We will provide you with some cleaning supplies at first, as well as some instructions, and we are always happy to answer questions.



We gratefully acknowledge the financial support of the Province of British Columbia through the Ministry of Municipal Affairs.



LAUNDRY

You will have access to a personal laundry basket. Please use it for your dirty laundry. We can arrange a rotating laundry schedule so everyone can have access to the laundry equipment. We can provide detergent for the first few weeks. We will teach you how the appliances work and expect you to follow them and keep the area clean.

SHOWERS, BATHS, AND WASHROOMS

- Please leave the washroom clean when you are done showering or using the toilet.
- Remove all hair and leftover soap, if necessary, off the floor, counters and bathtub and leave the bathtub and sink clean and rinsed.
- Kindly limit your time in the shower to 12-20 minutes to allow others to use it. Please turn on the fan or open the window to air out the bathroom after you are done.
- We provide soap, toilet paper, face towels and body towels. All other toiletries, if needed, will be your responsibility.
- Keep the bathroom door open when not in use.
- Please be respectful to quiet time and use the shower during reasonable morning or evening schedules (between 7 am and 9:30 pm) whenever possible.

KITCHEN

Dishes, cups, cutlery and pots will be supplied to you. Please clear away any of the dishes you use and clean up after yourself in the kitchen. We will teach you how to use all the appliances during the first few weeks of your stay.

QUIET TIME

Please respect our quiet time from 9:30 pm to 6:30 am. Kindly limit loud conversations, showers, music, movies or cooking after quiet time. We ask you to respect the quiet time as much as possible.

PROBLEMS OR CONCERNS

Please talk to us if you have any problems or concerns. We will do the same if needed. We are here to help you and want you to have a pleasant experience with us. Please respect our requests and our belongings.

PAYMENT OR FEES (if applicable)

Cost sharing or payment for certain household costs: _____

Paid on what date and which way? _____

Expectations that may need to be clarified at the beginning or from time to time:

Cost of food. Who buys what? How long we share, do we share? Who cooks?
Cleaning of the house, shared areas, bedrooms.
Transportation expectations and transit.
Do we prefer a scent free environment?
Are there concerns about pets?
Children playing.
Downtime/privacy.

NOTES AND ADDENDUM:

DURATION OF HOMESTAY – TERM / END DATE OR RENEWAL:

Residence address: _____
Host phone number(s): _____
Wifi network: _____ password: _____

Witness

Date

Homestay Family

Date

Host Family

Date

We hope you enjoy your stay with us! We are looking forward to getting to know you better.