



5575 Boundary Rd.
Vancouver, BC V5R 2P9

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www.mosaicbc.org

Posting Title

Accessibility Settlement Worker

Department

Family & Settlement

Employment Type

Full Time

Minimum Experience

Experienced

Job Description

MOSAIC operates on the traditional and unceded Coast Salish Territories, the ancestral lands of the skwxwú7mesh (Squamish), sel̓ilwítulh (Tsleil-Waututh), xʷməθkʷəy̓əm (Musqueam), qiqéyt (Qayqayt), scəwaθən məsteyəx (Tsawwassen), kwikwəłəm (Kwitwetlam), qíčəy' (Katzie), q'wə:n̓l'ən' (Kwantlen), SEMYOME (Semiahmoo) and Matsqui nations where we are privileged to carry out our mission.

WHY YOU SHOULD WORK WITH US:

[MOSAIC](#) is one of Canada's largest settlement non-profit organizations. Our newcomer services change the lives of immigrants, refugees, and individuals from diverse backgrounds in Greater Vancouver and throughout BC. For the past 45 years, MOSAIC has worked to strengthen communities by advocating for positive changes and supporting newcomers in building their new lives in Canada. As an employer we are committed to fostering a diverse and inclusive workplace where employees can trust that their skills and contributions are valued. We advocate for and promote equitable employment opportunities for women, Indigenous Peoples, people with disabilities, persons of diverse sexual orientation, gender identity or expression (2SLGBTQI+), and racialized individuals. We have been recognized in the [2019 List of Best Workplaces™ in Canada \(100-999 employees\)](#), the [2020 list of Best Workplaces Managed by Women](#) and [2021 List of Best Workplaces™ in Canada \(100-999 employees\)](#) by the Great Place to Work® Institute. Our employees benefit from many diverse perspectives, taking part in training opportunities for career growth.

JOIN OUR TEAM!

We are looking for a motivated Accessibility Settlement Worker to join our settlement team!



POSITION FUNCTION:

Under the supervision of the Manager, the Accessibility Settlement Worker administers program activities for newcomers with disabilities, provides individual case management support, facilitates groups and community connections and provides consultation to frontline staff to improve service delivery to clients with disabilities.

DUTIES AND RESPONSIBILITIES

- Conduct comprehensive needs/strength assessments, co-develop service plans with clients and support clients with implementation.
- Provide one-one-one information and orientation and referrals to community, settlement and disability services for eligible clients ; Provide accompaniment and supported access to external services through cultural brokerage as necessary.
- Organize language support for clients as needed.
- Plan, organize and conduct groups and activities for social and emotional support. Coordinate and supervise volunteers to enhance service delivery.
- Serve as a consultative resource for frontline staff, providing staff with information on how to improve settlement service for individuals with disabilities.
- Develop partnerships with service providers to effectively link clients with appropriate community services (e.g. disability organizations, community advocates, settlement services)
- Work with Manager to organize forums/dialogues/other activities which include the newcomers with disabilities community, immigrant community, settlement service providers and disability service providers to raise awareness, create cross-referral opportunities, and develop advocacy strategies.
- Maintain accurate and up to date client files and document service activities daily in the organizational database.

QUALIFICATIONS:

- A bachelor's degree in social services, Humanities, or Counselling or High School completion and equivalent knowledge, skills, and life experience.
- Knowledge of programs and services, community resources, benefits eligibility and mental health issues affecting newcomers with disabilities
- One to two years' experience in social service and group facilitation in person and online; and experienced in establishing professional boundaries with clients.
- Experience and understanding of case planning and case management principles and techniques.
- Ability to speak and write in fluent English, additional language is an asset (Tigrinya, Farsi, Spanish or Arabic).

- Lived experience with disability is an asset.
- Current and satisfactory Criminal Record Check

HOURS:**Full-time (35 hours a week)**

The successful candidate may be permitted to work a hybrid work model (combination of in-office and remote work). Candidate must be able to commute to MOSAIC's Highgate and Boundary offices.

BENEFITS:

A competitive benefits package is provided with contracts of at least 1 year in length and which offer a minimum of 17.5 hours of work per week.

DEADLINE:

Ongoing until filled

IMPORTANT NOTES:

- Before applying, you must be legally permitted to work in Canada through citizenship or permanent resident status. If you have a work permit, please ensure that it allows you to work for the duration of this position.
- We are committed to creating a safe and healthy working environment for our employees. MOSAIC employees are expected to adhere to several policies and procedures such as Right to a Respectful Workplace, Code of Conduct, and COVID-19 Vaccination.

Location

Highgate

Compensation

\$27.75-\$28.40/hr

APPLICATION: <https://mosaicbc.bamboohr.com/careers/131?source=aWQ9Mjg%3D>