

*Updated May-2023*

The Francophone integration pathway consists of a suite of settlement services in French, offered in a coordinated and integrated manner by Francophone organizations, and aimed at facilitating reception, support, economic and socio-cultural integration, as well as the creation of lasting ties between newcomers and Francophone communities.

## Why Make a Referral to a Francophone Organization?

IRCC's Francophone Integration Pathway aims to ensure the successful integration of Francophone newcomers with collaboration and partnerships among Francophone and non-Francophone organizations across the province. This referral process aims to:

- Support IRCC's objectives of informing all newcomers of the existence of Francophone minority communities and the possibility of settling in French in Canada;
- Meet and fulfill responsibilities under IRCC's contribution agreements, which require SPOs to confirm with all clients their official language of preference (1), inform them about the availability of French settlement services and the possibility of settling in French (2), refer their Francophone clients to French services (3) and develop and maintain partnerships with Francophone service providers offering settlement services (4);
- Foster strong ties between Francophone and non-Francophone service providers. Non-Francophone recipients must factor in the expertise of Francophone communities in the design of a project, program or partnership involving services in French.

## How to Make a Referral?

**STEP 1:** Send an email to Sarah Fellag, the Partnership Manager of the FFCB (Federation des Francophones de la Colombie Britannique) in the official language of your choice (English or French) writing that you would like to make a francophone referral. If you can, please provide the following information about your client:

- Where they are based
- If they have preferences of in-person or virtual services, of being served by a man or a woman and if it is possible, would they have preferences on being served with someone who shares the same background (if so, which one)
- What services do they require? Employment support, housing, education for children, for adults, childcare, healthcare, community connections or others.



**STEP 2:** Sarah Fellag will get in touch with you, in the same language you have contacted her with potential follow-up questions to target your needs.

**STEP 3:** Sarah Fellag will refer you to the adequate francophone organization and make the connection.

**STEP 4:** You will then be supported directly with the referred organization to make the referral and transfer of client.

## Settlement & Integration – Services in French

With many services in French available to Francophones living in the province, French-speaking immigrants and refugees can study, work, and access social services in French.

ORGANIZATION	AREAS SERVED	DESCRIPTION	SERVICES
<p><b>Le Réseau en immigration francophone de la Colombie-Britannique – RIFCB (La Fédération des francophones de la Colombie-Britannique – FFCB)</b></p> <p><a href="http://www.rifcb.ca/fr">www.rifcb.ca/fr</a></p>  <p><b>Sarah Fellag</b> Partnership Manager sfellag@ffcb.ca 604.732.1420</p>	<ul style="list-style-type: none"> <li>British Columbia</li> </ul>	<p>The RIF is an umbrella organization of 33 Francophone organizations and stakeholders to foster the capacity of BC's Francophone minority community to welcome, settle and integrate French-speaking newcomers.</p>	<ul style="list-style-type: none"> <li>Consolidation of the Francophone Integration Pathway in BC</li> <li>Provincial resource point regarding referrals to Francophone organizations</li> <li>Information on settlement and community services</li> <li>Liaison and partnerships with Anglophone stakeholders</li> <li>Province-wide community engagement and spokesperson on Francophone immigration</li> </ul>
<p><b>La Coopérative d'immigration Le Relais Francophone</b></p> <p><a href="http://www.vivreencb.ca">www.vivreencb.ca</a></p>  <p><b>VANCOUVER</b> <b>Bonfils Mada</b> Services Coordinator bmada@lerelaiscb.ca 604.345.9857</p> <p><b>VICTORIA</b> <b>Ximena Londono</b> Services Coordinator xlondono@lerelaiscb.ca 604.358.8603</p> <p><b>NANAIMO</b> <b>Catharine Williams</b> Services Coordinator cwilliams@lerelaiscb.ca 778.847.4926</p>	<ul style="list-style-type: none"> <li>Vancouver</li> <li>New Westminster/Burnaby</li> <li>Victoria</li> <li>Fraser Valley and Tri-Cities: Abbotsford, Coquitlam-Maillardville</li> <li>Langley</li> <li>Nanaimo</li> <li>Rest of the province via remote services</li> </ul>	<p>Le Relais Francophone provides settlement services, information, orientation, integration, and employment services to holders of a Canadian immigration status and to naturalized citizens of Canada<sup>1</sup>.</p>	<ul style="list-style-type: none"> <li>Settlement Services</li> <li>Needs assessments and referrals</li> <li>Information and guidance</li> <li>Employment services</li> <li>Community Connections</li> <li>Support services</li> </ul>

<sup>1</sup> Settlement services for permanent residents are funded by Immigration, Refugee and Citizenship Canada (IRCC), and are delivered through two projects: the Pre-Arrival Services Project and the Post-Arrival Services Project. Services for temporary residents and naturalized citizens are funded by the province (BCSIS program).

## FRANCOPHONE INTEGRATION PATHWAY INFOSHEET

ORGANIZATION	AREAS SERVED	DESCRIPTION	SERVICES
<p><b>Collège Éducentre</b>  <a href="http://www.educentre.com">www.educentre.com</a></p>  <p><b>Jamal Nawri</b>            Coordinator of National project for the development of knowledge and capacities in settlement &amp; French Settlement Program  <a href="mailto:jnawri@educentre.com">jnawri@educentre.com</a>            778.565.6690 ext 105</p> <p><b>Christophe Carillon</b>            Coordinator for the LINC program and TEF examinations  <a href="mailto:ccarillon@educentre.com">ccarillon@educentre.com</a>            604.708.5100 ext 1502</p> <p><b>Rajeeta Samala</b>            CLIC &amp; LINC To Work Program Coordinator  <a href="mailto:rsamala@educentre.com">rsamala@educentre.com</a>            604.708.5100 ext 1204</p> <p><b>Sophie Desvaux de Marigny</b>            Program Coordinator, Youth Employment Services  <a href="mailto:sdesvauxdemarigny@educentre.com">sdesvauxdemarigny@educentre.com</a>            778.565.6690 ext 103</p>	<p><b>Settlement Services</b></p> <ul style="list-style-type: none"> <li>• Surrey</li> <li>• Vancouver</li> <li>• Lower Mainland</li> <li>• Rest of the province via remote services</li> </ul> <p><b>LINC</b></p> <ul style="list-style-type: none"> <li>• Surrey</li> <li>• Vancouver</li> <li>• online</li> </ul> <p><b>LINC to Work and CLIC</b></p> <ul style="list-style-type: none"> <li>• Vancouver</li> </ul> <p><b>TEF Exam</b></p> <ul style="list-style-type: none"> <li>• Vancouver</li> </ul>	<p>Collège Éducentre is the only francophone college in British Columbia. They provide services for permanent residents and refugees.</p>	<ul style="list-style-type: none"> <li>• Settlement services</li> <li>• Language Instruction for Newcomers to Canada: LINC classes, LINC to Work, French Courses for Immigrants – (CLIC)</li> <li>• TEF Exam<sup>2</sup></li> <li>• Professional Integration and Employment Program</li> <li>• Youth at Work Program</li> <li>• Francophone and English college studies and certified degrees</li> </ul>
<p><b>Conseil scolaire francophone School District 93</b>  <a href="http://www.csf.bc.ca">www.csf.bc.ca</a></p>  <p><b>Patricia Garvey</b>            SWIS Program Coordinator  <a href="mailto:patricia_garvey@csf.bc.ca">patricia_garvey@csf.bc.ca</a>            778.928.4181</p>	<ul style="list-style-type: none"> <li>• Vancouver</li> <li>• Kelowna</li> <li>• Okanagan Valley</li> <li>• Victoria</li> <li>• Rest of the province via remote services</li> </ul>	<p><i>Francophone School Board (Conseil scolaire francophone) provides settlement and integration programs, information and orientation services for students and their families within the school and the community (TÉFIÉ Services/SWIS program).</i></p>	<ul style="list-style-type: none"> <li>• Settlement Services</li> <li>• Needs assessments and referrals</li> <li>• Information and guidance</li> <li>• Community Connections</li> <li>• Youth employment support service</li> <li>• Support services</li> </ul>

<sup>2</sup> The TEF exam is not funded by Immigration, Refugees, and Citizenship Canada (IRCC).

FRANCOPHONE INTEGRATION PATHWAY INFOSHEET

ORGANIZATION	AREAS SERVED	DESCRIPTION	SERVICES
<p>La Société de développement économique de la Colombie-Britannique(SDECB)</p> <p><a href="http://www.sdecb.com">www.sdecb.com</a></p>  <p>Jessica Rogers Director of Economic Immigration Program jrogers@sdecb.com 236.777.0418</p>	<ul style="list-style-type: none"> <li>• Vancouver</li> <li>• Kelowna</li> <li>• Rest of the province via remote services</li> </ul>	<p>The SDECB provides employment services, information, and orientation to Francophone immigrants.</p> <p>They make employers aware of the opportunities to recruit skilled and bilingual newcomers.</p>	<ul style="list-style-type: none"> <li>• Structured Mentoring and Canadian Work Experience Program</li> <li>• Employment programs</li> <li>• Francophone mobility program</li> <li>• ASCEND (<i>Applied Skills Curriculum to Empower Newcomer Development</i>) program</li> </ul>
<p>Le Cercle des Canadiens Français de Prince-George (The French-Canadian Association of Prince-George)</p> <p><a href="http://www.ccfpg.ca">www.ccfpg.ca</a></p>  <p>Aboubacar Cissé Liaison and Projects Agent – Welcoming Francophone Communities (WFC) Initiative ag.projet.cfapg@gmail.com 250.617.8689</p>	<ul style="list-style-type: none"> <li>• Prince George</li> </ul>	<p>Le Cercle des Canadiens Français de Prince-George provides settlement services, information, orientation, integration, employment services for francophone immigrants through IRCC’s Welcoming Francophone Communities (WFC) initiative.</p>	<ul style="list-style-type: none"> <li>• Settlement services</li> <li>• Community connections</li> <li>• Employment preparation</li> </ul>