

Job Posting

Vietnamese Cross Cultural Health Promoter

21 Hours per week with possibility of increasing hours to 31 hours per week.

General Responsibilities:

We are looking for a bright energetic person who has a love for programing and health promotion! The Cross-Cultural Health Promoter (CCHP) works with specific immigrant and refugee communities to enhance the well-being of community members through educational and prevention strategies, program development, and initiatives to reduce inequities in the social determinants of health. Working both independently and collaboratively with clients, staff, community partners, and volunteers, the CCHP acts as a bridge between cultures to facilitate the delivery of culturally relevant programs and services, employing adult education strategies, community development techniques, and research methodology.

Accountability:

The Cross-Cultural Health Promoter is accountable to the Multicultural Family Centre Program Manager.

Specific competencies/responsibilities:

1. Assists in the development of projects and initiatives that enhance the capacity of members of the target communities, in this case the Vietnamese Community, to increase control over and improve their health and well-being.
2. Knowledge of Vietnamese culture and ability to speak Vietnamese fluently.
3. Works with community members to design and implement culturally appropriate programs and support groups in a variety of community settings.
4. Facilitates/co-facilitates groups and community initiatives.
5. Provides cross-cultural facilitation and linguistic interpretation for community appointments and meetings.

6. Provides short-term crisis intervention, counselling, and individual support to clients as needed, including information and referral to external community resources when necessary.
7. Establishes and maintains relationships of trust with the target cultural communities, including service providers, community leaders, and members at large.
8. Develops and maintains links with appropriate community agencies/resources.
9. Acts as a resource to task groups and committees on issues related to the health centre's priority populations.
10. Helps individuals to reduce barriers to good health by advocating for affordable, equitable and obtainable services and the development of inclusive health and social policies.
11. Provides educational presentations and workshops for clients, volunteers and community agencies.
12. Provides learning opportunities for students from health and social service disciplines.
13. Recruits, trains, and supervises volunteers to assist with program delivery.
14. Responsible for the acquisition and maintenance of materials and equipment necessary for program implementation.
15. Keeps accurate records, statistical information, and evaluation reports as required.

Contribution to team and centre activities:

1. Participates actively in staff meetings and board committees.
2. Participates in the overall activities of the health centre, e.g. in-service training, committees, special events and shared staff responsibilities.
3. Communicates clearly, listens accurately, is open to feedback, handles conflict appropriately, and displays sensitivity to others.
4. Collaborates well with others, promotes cooperation and teamwork.

5. Participates in REACH's commitment to becoming a discrimination-free and inclusive health centre and promotes a healthy lifestyle.
6. Maintains the reputation and confidentiality of the health centre and its clients at all times.
7. Adheres to all applicable REACH policies and procedures.

Qualifications

1. University graduation in a social science or related discipline.
2. Three years of experience working with immigrants and refugees.
3. Understanding of cross-cultural issues, with a particular emphasis on working with vulnerable populations.
4. Extensive knowledge and understanding of the complex issues and dynamics within the target cultural communities.
5. Demonstrated knowledge of community services and resources in the Metro Vancouver area.
6. An understanding of and critical analysis of the determinants of health and social factors, such as power dynamics that affect individual, organizational and community health.
7. Experience working in a value based non-profit or social services organization.
8. Strong counselling, group facilitation, and community development skills
9. Strong oral and written communication skills in English and the language(s) of the target community
10. At least two years supervisory experience with personnel, students, and/or volunteers.
11. Demonstrated ability to work independently and collaborate effectively in multicultural setting and in a team environment.

12. Excellent interpersonal skills and the ability to multi task in a fast paced environment.
13. Demonstrated experience and proficiency working with computers and familiar with Microsoft Office applications.
14. Valid BC Driver's License, access to vehicle required.

About REACH

Established in 1969, REACH is a Community Health Centre with a history of primary care innovation. REACH is dedicated to providing high-quality integrated health care in East Vancouver to families and individuals of all ages. We focus on clients with complex social, mental, or physical needs. REACH uses an interdisciplinary approach to care within our medical, dental, pharmacy, UPCC, and Health Equity and Engagement.

REACH employees are required to be fully vaccinated as a condition of hire and ongoing employment (COVID-19 vaccine doses as approved by Health Canada), subject to any medical or other human rights grounds.

How to apply

If you are interested in this role, please send the following to Jobs@reachcentre.bc.ca with the Subject line: Vietnamese Cross Cultural Health Promoter:

- Cover letter stating why you are a great fit for this position
- Resume

Posting is open until filled. We thank all applicants for their interest; however, we will only contact those candidates selected for interviews.