



## Message to all Service Providing Organizations

Immigration, Refugees, and Citizenship Canada (IRCC) has created the Canada-Ukraine authorization for emergency travel (CUAET) measures to provide Ukrainians and their dependents a temporary safe haven in Canada. Through this measure, Ukrainians and their dependents will be able to work and study while in Canada for up to three years.

Since Ukrainian temporary residents (TRs) who were in Canada prior to the outbreak of the war cannot return home, the CUAET measures also allows them to extend their visitor status, work permit or study permit.

In support of this initiative, IRCC has amended the Settlement Program's Terms and Conditions to temporarily extend eligibility to Ukrainian temporary residents and their dependents to all federally-funded settlement services. The eligibility of the Program's Terms and Conditions now includes the following clause:

- *"all Ukrainian temporary residents and their dependents in Canada are deemed eligible persons until March 31, 2023"*

This temporary measure is effective immediately until March 31<sup>st</sup>, 2023.

You can begin to serve Ukrainian temporary residents and their dependents (including their dependents who are not Ukrainian nationals), immediately. In the near future, your Program Officer will contact you to amend your existing agreement(s) so that any Ukraine-specific expenses are eligible for reimbursement.

In order to be eligible for settlement services, clients will need to demonstrate that they:

- 1) Are a Ukrainian national OR the dependent\* of a Ukrainian temporary resident  
*\* Dependent is defined as: a spouse or common-law partner; their dependent child; the dependent child of their spouse/common-law partner; the dependent child of their dependent child. The dependent can be of any nationality.*

AND

- 2) Have temporary resident status in Canada:
  - a. Work permit
  - b. Study permit
  - c. Visitor record
  - d. Temporary resident visa, or
  - e. Temporary resident permit

In recognition of the challenges that this cohort may face with providing all the required documentation to demonstrate eligibility, service provider organizations should assess eligibility to the best of their ability using the documentation available and err on the side of providing services to clients.



Client information can be entered into iCARE in the same manner as any other client receiving settlement services, that is, using the Unique Client Identifier (UCI). In cases where a UCI is not present on the documents presented by the client, service provider organizations should keep track of the number of clients that received a Settlement service and who cannot be validated in the system.

Additional guidance will be shared with you soon.

Thank you for all your continuous hard work. Please don't hesitate to reach out to your Program Officer if you have any questions or concerns.