Archway Community Services has been helping people since 1969. We provide more than 90 programs and services to clients at every stage of life. Our vision for the future is justice, opportunities, and equitable access for all. We strive toward that goal by fostering community well-being and social justice through positive action and leadership. Come help us help people.

**JOB SUMMARY**

The Residential Youth Worker participates in the day-to-day operation of the Residential Youth Program and provides short-term stabilization, outreach, and reunification services to clients. The position uses the principles of wraparound care and trauma-informed care to support clients in crisis or to mitigate the risk of placement breakdown. The Residential Youth Worker is part of a team that provides clients with a trauma-informed, developmentally, and culturally appropriate environment to address and mitigate crisis and support overall wellness. This is an awake position; all shifts are awake shifts. Overnight shifts are awake to attend to any nighttime needs that may arise with the youth or in the home medical, behavioural, or other.

**RESPONSIBILITIES**

- Recognizes, analyzes, and deals with potential crises, such as resident’s aggression, using non-violent crisis intervention techniques, and reports all incidents to Supervisor and others as per procedures.
- Participates in the assessment, goal setting and progress evaluation of all residents. Documents observations in daily logs and client files as per policy and procedure.
- May attend staff meetings as available.
- Facilitates one-on-one and/or group behaviour management support and guidance to residents providing feedback on behaviour, guidance, and support in accordance with the client’s care plan.
- Monitors curfews, check-ins and chores done by residents and makes every attempt to ascertain knowledge of their intended whereabouts should they leave the premises.
- Ensures appropriate and ongoing communication between Willows team and the client’s care team, reports and discusses case planning and concerns.
- Participates in the ongoing household, yard and vehicle maintenance and cleaning, including meal preparation, laundry, yard work, housework, and minor repairs; in flexibility with other program staff in meeting needs of youth and program.
- Provides transportation for youth to appointments and community outings.
- Maintains a thorough knowledge of community resources that will meet resident’s needs. Provides liaison, education and advocacy for community agencies, other professionals and neighbours on issues concerning the residence.
• Ensures petty cash is utilized carefully and documented in accordance with established policies and procedures.
• Ensures youth’s needs are met by performing duties such as educating and encouraging basic hygiene, preparing meals, and administering medication in accordance with established policies and procedures.
• Teaches residents effective personal safety, social and interpersonal skills through tasks of limit-setting, appropriate daily living, and social activities. Utilizes positive behaviour management techniques.
• Other duties as required.

REQUIREMENTS AND QUALIFICATIONS

Education and Certification:
• Diploma in Social Work, Child and Youth Care or related discipline, or equivalent education and experience.

Mandatory:
• Satisfactory Criminal Record Check
• Valid Class 5 BC driver’s license and satisfactory drivers abstract
• Emergency First Aid with CPR Level C
• TB Test and Immunization Record
• Food Safe Level 1
• COVID-19 Vaccinations

Recommended:
• Hep B Vaccine

Experience:
• At least 2 years experience working with behaviourally and emotionally acting-out youth.
• At least 2 years experience working with youth in a residential setting.
• Experience providing trauma-informed care in a wraparound service model.
• Experience working with youth of Indigenous heritage is an asset.

Knowledge and Skill Set:
• Ability to build rapport with youth with high-risk behaviours
• Good knowledge of mental health, substance use and trauma
• Knowledge of DBT
• Initiative, flexibility, confidence, conflict-resolution skills, and a sense of humor are all important aspects.
• Strong written, verbal, and active listening skills able to communicate respectfully and effectively with people from a variety of backgrounds.
• Strong behaviour management skills, able to model good behaviour and provide meaningful feedback.
• Knowledge of wraparound care models and trauma-informed care principles.
• Good organizational, planning, and time management skills.
• Able to respond calmly and effectively to emergencies using conflict resolution skills to de-escalate situations.
• Strong relationship building skills, acts with a high degree of discretion and trust.
• Able to work with flexibility with clients and care teams to meet the client “where they are at”.
• Strong knowledge of human behaviour and adolescent development.
• Strong facilitation, presentation and teaching skills.
• Knowledge of a variety of policies, standards, and legislation including Archway policies and procedures, the Ministry of Children and Family Development policies and standards respecting the care of young people Fraser Valley Aboriginal Child and Family Services Society standards and policies, Residential Standard of Care, the Youth Justice Act, Child Welfare legislation and policies, and Ministry of Health regulations.
• Strong teamwork and collaboration skills able to work with the Willows team, other Archway staff, the care team and the client.
• Knowledge of Indigenous customs, traditions, and beliefs is an asset.
• Motivational interviewing is an asset.

WORKING CONDITIONS
• This position is required to work in, at times, a stressful environment, often dealing with youth in crisis situations. Issues may be related to physical and/or emotional abuse, and/or drug and alcohol abuse.
• Flexibility and the ability to manage emergency situations are ongoing expectations of this position.
• Program delivery activities may require a moderate level of physical fitness to effectively carry out duties of the position.
• This position can include interruptions, good switch tasking skill is required.
• This position may require business insurance and the use of a reliable, safe personal vehicle.
• This position works both independently and as part of a wider team of Residential Support Workers, and as part of the client’s care team.

Closing date is March 31, 2022

TO APPLY
Interested applicants are to reference Posting #2022-14-03 in the subject line.

Please submit your cover letter and resume to:
Email: jobpostings@archway.ca
Subject: Job Posting #2022-14-03

No phone calls please. Only short-listed applicants will be contacted.

Must be legally entitled to work in Canada.

Archway’s goal is to be a diverse workforce that is representative, at all job levels, of the people we serve. Equity and diversity are essential to excellence. An open and diverse community fosters the inclusion of voices that have been underrepresented or discouraged. We encourage applications from members of groups that have been marginalized on any grounds enumerated under the B.C. Human Rights Code, including sex, sexual orientation, gender identity or expression, racialization, disability, political belief, religion, marital or family status, age, and/or status as a First Nation, Metis, Inuit, or Indigenous person.

We invest in the mental health and well-being of our employees.