

2020-2021 Annual Report



For the full report watch our Video Annual Report:
www.amssa.org/about/funding-and-annual-reports

4445 Norfolk Street, Burnaby, BC V5G 0A7
amssa@amssa.org | www.amssa.org

President's Report

It has been my absolute privilege and honor to serve as an AMSSA Board member for several years and more recently as Vice President and President.

This past year was a year of disruption for all of us where many of our normal methods of communication and ways of working had to pivot. It was also a year which highlighted the digital divide. Some of our members and the people they served were primed to work with technology and they thrived. Others, however, struggled. AMSSA supported organizations across the spectrum.

On behalf of our members, we thank our funding partners for enabling our agencies to work in a variety of formats so that our clients did not get lost in the shuffle of shutdowns, joblessness and isolation.

AMSSA was proud to partner with both the federal and provincial governments in hosting conferences to have meaningful exchange of information. It was also an active partner with the health authorities in the rollout of vaccines to newcomers.

This last year was also a year of increased consciousness about the issues of racism and inclusion. Our communities were rocked by anti-Asian hate crimes, the discovery of mass graves around residential schools and the ongoing reverberations of the Black Lives Matter movements.

Under the leadership of Katie Crocker, AMSSA staff were proactive in creating press releases in a timely manner and showing solidarity for those affected. We also continued to be a platform of support for matters pertaining to migrant workers who continued to arrive as they were essential to our economy.

As we slowly come out of the pandemic and our teams transition back to a new normal, we look forward to yet another great year of innovation and engaging our members and stakeholders on matters critical to our sector and to our communities.

Manpreet Grewal, Board President

Chief Executive Officer's Report

To say this past year has been unprecedented understates the complexities that our membership faced not only to adapt to a global pandemic, but to respond to rising incidents of racism and hate in our communities. AMSSA members have shown their own resilience, their own strength, and their own commitment by facing all of these challenges head-on. We have seen extensive collaboration, sharing of resources, and networking amongst our membership to help leverage each other's strengths and support each other's challenges.

The team at AMSSA has been creative in our approach to providing support to our members as we have had to find new and innovative ways to engage with members working mostly from home. Our team also grew this year as we welcomed more colleagues to join in our efforts to bring legal, technical, and logistical training opportunities to our membership. We supported the COVID vaccine rollout and were partners with ImmunizeBC to help engage newcomers in accessing the vaccines across the province. As the sector did a massive shift to online service delivery, AMSSA was able to reach more staff at our member organizations who historically did not have as much access to online training; this resulted in a significant increase in participation in our online events by frontline staff who brought immense value to the conversations by sharing their unique perspectives and expertise.

On behalf of the AMSSA Board and our team, we express our sincerest gratitude to our funders for their flexibility, responsiveness and collaboration as we all work together to achieve the best possible outcomes. As I sit to write the CEO report for 2020-2021, there is such turmoil in our province and in our world that I want to take this opportunity to focus on the utmost importance of the physical and emotional well-being of our members, staff, and the clients that are served everyday by dedicated service providers. This has been a very challenging year, and as I write this report our members are managing wildfires across the province that have displaced many from their homes, increasing COVID cases and newly imposed restrictions even with highly effective vaccines, and a humanitarian crisis that will bring up to 20,000 Afghan refugees to Canada. I have no doubt that our sector will continue to rise to the challenges and provide exemplary service to newcomers in BC.

Katie Crocker, Chief Executive Officer

As a provincial umbrella association, AMSSA acknowledges that BC is on the unceded homelands of First Nations who have stewarded this land since time immemorial. We recognize the privilege that we have as settlers on this land, and acknowledge that AMSSA's operations is on the unceded traditional territories of the x^wməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish), and Səlilwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.

AMSSA Board 2020-2021

EXECUTIVE COMMITTEE

Manpreet Grewal, President
 Tracy Wideman, Vice President
 Jessica Yuen, Treasurer
 Mary Daniel, Secretary

BOARD DIRECTORS

Koyali Burman
 Louisa Sanchez
 Marcus Reid
 Zoe Robinson

Current AMSSA Staff

OPERATIONS

Katie Crocker, Chief Executive Officer
 Melissa Jay, Operations and Communications Manager
 Alice Poudel, Business Manager
 Saeedeh Foghani, Finance and Office Coordinator
 Brita Fransvaag, Accountant

PROGRAMS

Sabrina Dumitra, Settlement and Integration Program Manager
 Julie Ship, Language Program Manager
 Lori Cameron, Provincial Integration Program Manager
 Amanda Makosso, Francophone Engagement Manager
 Kaan Eraslan, Multimedia Specialist
 Chandrima Mazumdar, Policy and Research Analyst
 Misrak Tekle Yacob, Migrant Worker Project Assistant
 Sara Sehic, Engagement Coordinator
 Thomas Reydellet, Communications Coordinator
 Rebecca Ferguson, Provincial Integration Program Coordinator

PROGRAM CONSULTANTS

Bahar Taheri
 Javier Ojer

Funders 2020 – 2021

GOVERNMENT OF CANADA

Immigration, Refugees and Citizenship Canada
 Employment and Social Development Canada
 Canadian Heritage

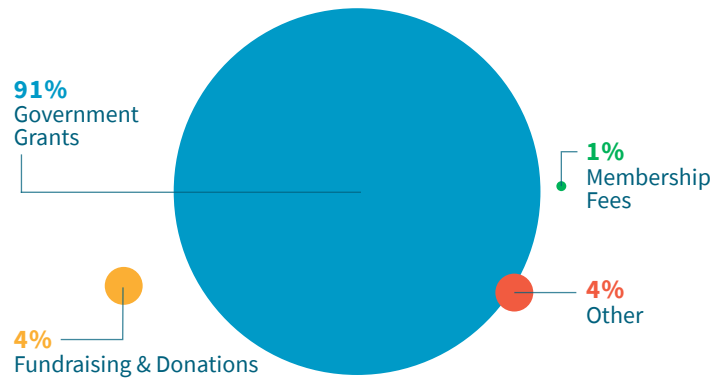
PROVINCE OF BC

Ministry of Municipal Affairs

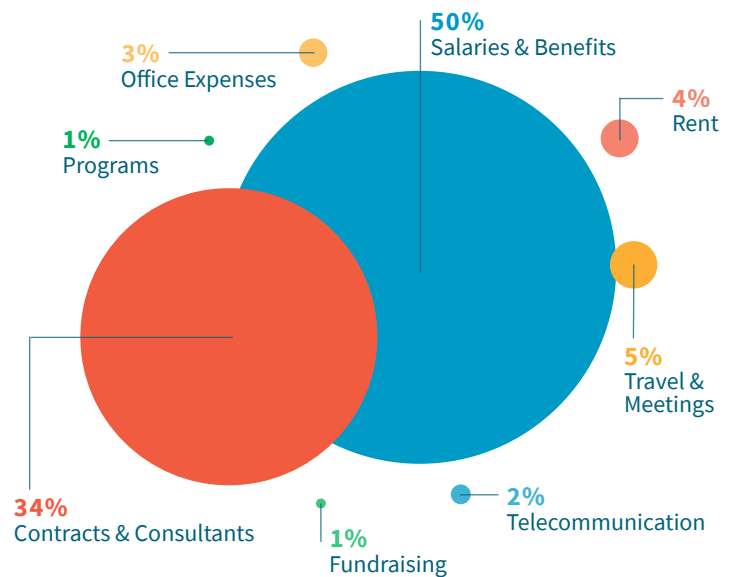
OTHER

WorkSafeBC
 Vancouver Foundation
 University of British Columbia

Financial Report



REVENUE	2019-20	2020-21
91% Government	1,235,665	1,575,044
4% Other	90,801	66,754
4% Fundraising & Donations	38,405	76,778
1% Membership Fees	17,171	9,750
Total	1,382,042	1,728,326



EXPENDITURES	2019-20	2020-21
50% Salaries & Benefits	683,446	846,090
34% Contracts & Consultants	212,124	573,469
5% Travel & Meetings	279,125	81,510
1% Programs	45,778	19,395
4% Rent	72,228	73,887
3% Office Expenses	58,960	42,571
2% Telecommunication	19,478	28,369
1% Fundraising	11,314	11,975
Total	1,382,453	1,677,266
Surplus/(Deficit)	-411	51,060