# 2019-2020 Annual Report



For the full report watch our Video Annual Report: https://youtu.be/ornC0yjgrZQ 4445 Norfolk Street, Burnaby, BC V5G 0A7 amssa@amssa.org | www.amssa.org

# President's Report

We started the past year full of optimism. The Federal Government had set an aggressive multi-year immigration levels plan with 341,000 permanent residents in 2021; 351,000 in 2021; and 361,000 in 2022. AMSSA, its members and the sector were all poised to contribute to an immigration system which fosters economic growth; supports diversity; and helps build vibrant, dynamic, and inclusive communities. The sector advocated for and Immigration, Refugees and Citizenship Canada (IRCC) agreed to change the Contribution Agreements from 3 years to 5 years.

Many of our member organizations needed help to negotiate their new IRCC contracts, and AMSSA chaired weekly conference calls during which members shared their learnings. At the tail end of the exercise it became a bit of a therapy session.

Then came "annus horribilis". Latin for a horrible year, caused by a global pandemic: COVID-19.

Our members and the sector responded by switching many of their services to virtual delivery and AMSSA was there to develop a customized, sector specific re-start template with the help of its members, in collaboration with WorkSafeBC, for use by the sector.

One of the many impacts of COVID-19 is that the 2020 immigration level target of 341,000 will not be met. The Federal Government is consulting with several stakeholders across Canada to determine if changes to the immigration levels plan should be made. AMSSA, with the support of its members and other sister organizations across Canada, will advocate that the current immigration levels target not be reduced, but that the mix be changed to meet the needs of our communities.

AMSSA has pro-actively engaged with its membership to address emergent issues in the past year, be it the new IRCC contract cycle, COVID-19, Black Lives Matter, etc. and will continue to do so in the years to come. This is reflected in AMSSA's new 5-year strategic plan.

I would like to take this opportunity to say Merci, Thank you, Xie Xie, Gracias to the Board, the Board Sub-committees and the AMSSA members for their excellent service this past year.

And, of course, I would like to specially thank, for all their hard work, our great AMSSA staff and our exceptional Chief Executive Officer.

It continues to be both an honour and a privilege to serve as your Board President and to work with such an amazing group of dedicated organizations and individuals.

Michael Radano, Board President

# Chief Executive Officer's Report

I would like to acknowledge that AMSSA is located on the unceded ancestral territories of the Musqueam, Squamish, and Tsleil-Waututh First Nations. We are grateful to be on this land.

AMSSA entered 2019-2020 in anticipation of the exciting activities on the horizon. With our newest funder, Employment and Social Development Canada, we expanded our networks, brought needed attention to organizations supporting migrant workers, and had fruitful discussions about worker protection and pathways to permanency. Along with funding from Immigration, Refugees and Citizenship Canada (IRCC) and the Province of BC for Settlement and Integration, AMSSA staff connected with governments, members, and partners to deliver training, resources, networking opportunities, and support to organizations across BC and beyond.

During the year, we expanded our membership. I would like to welcome new members: Vancouver Community College, Dawson Creek Literacy Society, Smithers Community Services Association, Frog Hollow Neighbourhood House, Rainbow Refugee, PeaceGeeks, La Fédération des francophones de la Colombie-Britannique, Burnaby Neighbourhood House, and Delta Community College.

Connecting with our members and national colleagues is always a highlight, we had amazing opportunities to travel around the province and country meetings and conferences. In each city, we spoke about AMSSA's innovative, collaborative membership and shared ideas and perspectives that were both national perspectives and unique to BC. Through the All Welcome Here Coalition, led by AMSSA with incredible partners and funders, we gained media attention about the critical importance of welcoming refugees into our communities. This has led to other media opportunities to speak about issues like anti-racism and newcomer social and economic contributions to BC.

As we entered 2020, the world was faced with the unprecedented challenge of COVID-19. During the final months of negotiating 5-year agreements with IRCC, we worked quickly with our funders so we could jointly shift our attention to the critical situation. Protecting the sector's staff and clients became our collective priority. We ended this year in a whirlwind of agency shutdowns, Zoom meetings, and fear of the unknown. Among that uncertainty, we saw the strength of our members, the support from our funders, and we saw newcomers, many of whom are on the frontlines every day, continue to keep our communities running.

My deepest wish is that our next annual report will speak of treatments, vaccines, a renewed economy, and the setting of a foundation for racial justice. Until then, our deepest gratitude to our members, funders, and partners for their flexibility and responsiveness over the past 7 months. Wishing you and your loved ones the very best of health.

Katie Crocker, Chief Executive Officer

### AMSSA Board 2019-2020

#### **EXECUTIVE COMMITTEE**

Jean McRae, Past President Michael Radano, President Manpreet Grewal, Vice President Jessica Yuen, Treasurer Mary Daniel, Secretary

#### **BOARD DIRECTORS**

Koyali Burman Louisa Sanchez Tracy Wideman Marcus Reid Zoe Robinson

# Current AMSSA Staff

#### **OPERATIONS**

Katie Crocker, Chief Executive Officer Melissa Jay, Operations and Communications Manager Saeedeh Foghani, Office Coordinator Brita Fransvaag, Accountant

#### **PROGRAMS**

Sabrina Dumitra, Settlement and Integration Program Manager
Julie Ship, Language Program Manager
Lori Cameron, Provincial Integration Program Manager
Ljudmila Petrovic, Research and Policy Analyst
Kaan Eraslan, Multimedia Specialist
Alice Poudel, Program Coordinator
Negin Saheb Javaher, Engagement Specialist
Alejandra Páramo, Migrant Worker Support Coordinator
Misrak Tekle Yacob, Migrant Worker Project Assistant
Sara Sehic, Program Coordinator

#### **PROGRAM CONSULTANTS**

Rob Austdone Jennifer Basu Javier Ojer Bahar Taheri

### Funders 2019 - 2020

#### **GOVERNMENT OF CANADA**

Immigration, Refugees and Citizenship Canada Employment and Social Development Canada Canadian Heritage

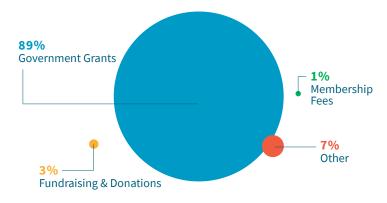
#### **PROVINCE OF BC**

Ministry of Jobs, Economic Development and Competitiveness Ministry of Tourism, Arts, and Culture

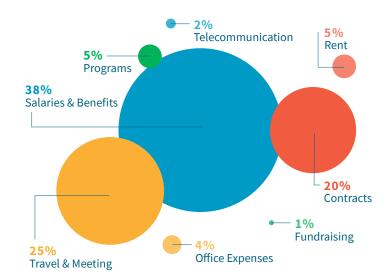
### Donors 2019 - 2020

Koyali Burman Tracy Wideman Mary Daniel Jean McRae Jessica Yuen Michael Radano Louisa Sanchez

# Financial Report



REVENUES	2019	2020
89% Government Grants	1,359,312	1,235,665
7% Other	90,675	90,801
3% Fundraising & Donations	27,790	38,405
1% Membership Fees	17,275	17,171
0% Gaming	2,495	0
	1,497,547	1,382,042



EXPENDITURES	2019	2020
38% Salaries & Benefits	583,847	683,446
25% Travel & Meeting	463,281	279,125
20% Contracts	206,514	212,124
5% Programs	27,929	45,778
5% Rent	99,560	72,228
4% Office Expenses	49,615	58,960
2% Telecommunication	20,553	19,478
1% Fundraising	14,152	11,314
	1,465,451	1,382,453
Surplus/(Deficit)	32,096	-411