

AMSSA BOARD OF DIRECTORS

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OPERATIONS

Katie Rosenberger, Executive Director
Tracy Wideman, Acting Executive Director
Farah Kotadia, Acting Program Director
Melissa Jay, Communications Manager
Saeedeh Foghani, Office Coordinator
Brita Fransvaag, Accountant

SETTLEMENT & LANGUAGE

Sabrina Ziegler, Settlement Coordinator
Lucy Buchanan-Parker, Research and Information Coordinator
Jennifer Cummins, Language Coordinator
Julie Ship, Acting Language Coordinator
Kaan Eraslan, Audio Visual Coordinator

SAFE HARBOUR: RESPECT FOR ALL

Kathryn Cureton, Safe Harbour Program Coordinator
Queenie Cheng, Safe Harbour Sales and Booking Coordinator

WESTERN REGION WORKING GROUP

Javier Ojer, Western Region Working Group Coordinator



AMSSA staff at the 2016 Annual General Meeting

Saeedeh Foghani, Katie Rosenberger, Jennifer Cummins, Lucy Buchanan-Parker, Queenie Cheng, Sabrina Ziegler, Kathryn Cureton, Javier Ojer, Melissa Jay, Tracy Wideman, Kaan Eraslan & Brita Fransvaag (not pictured: Farah Kotadia & Julie Ship)

A Special Thank You

AMSSA would like to acknowledge the commitment and support of the following funders and donors who have made significant financial contributions throughout the past year. This support has enabled AMSSA to provide greater benefits to its members and stakeholders.

FUNDERS

Immigration, Refugees and Citizenship Canada (IRCC)
Ministry of Tourism, Arts and Culture, Ministry Responsible for Multiculturalism
Ministry of Jobs, Trade and Technology, Ministry Responsible for Immigration

DONORS

Berta I. Lopera
Emily Heffring
Jean McRae



Our Vision

A just and equitable society in which everyone benefits from social and economic inclusion.

Our Mission

AMSSA facilitates collaborative leadership, knowledge exchange and stakeholder engagement to support member agencies that serve immigrants and build culturally inclusive communities.

Our Values

Inclusiveness • Integrity • Mutual Respect
Equity • Diversity • Collaboration



2016–2017 ANNUAL REPORT

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PRESIDENT'S REPORT

In the life of organizations there are times when transition is necessary. For AMSSA this was such a year. Our long time Executive Director retired and we had to find our way to bridge between her and the incoming Executive Director. New contracts were signed, and the funding available to us from governments became tighter at a time when AMSSA expanded our work to include support for language services providers. Our members have been working hard to meet the demands of increased refugee newcomers in communities across the province. Still, as we move through these challenges, there are many opportunities to strengthen the sector and AMSSA will continue to convene members in dialogue and convey a strong voice for BC. On AMSSA's fortieth anniversary, we look forward to continuing our work in supporting our members with dynamic services.

Thank you as always to the members of the AMSSA Board of Directors who volunteer considerable time to steward the organization, and to the staff and volunteers who have worked hard through this transitional year. Thank you to our acting Executive Director, to our funders and donors. And, thank you to AMSSA's members, for playing your part on working committees, advisory groups, and representing AMSSA at local, provincial, Western Region and national tables. When we work together we advance all of our capacity to meet the demands of our important work in building a better province and country.

Jean McRae, AMSSA Board President



Meeting with The Honourable Ahmed D. Hussen & IICC Steering Committee Members
Devinder Chattha, Mona Hassannia, Manpreet Grewal, Jean McRae, Queenie Choo, Tracy Wideman, Neelam Sahota, Elizabeth Jones, Ninu Kang, and Chris Friesen pictured with The Honourable Ahmed D. Hussen, Minister of Immigration, Refugees and Citizenship.

EXECUTIVE DIRECTOR'S REPORT

It is a dynamic time in the settlement and language sector as new opportunities and challenges unfold. In the midst of much change, the AMSSA staff's skills and expertise are grounding; their passion inspiring. Their dedicated work was seen over the course of AMSSA's many initiatives this year.

AMSSA took on the role of supporting settlement language providers and we have worked to create a vision with the Settlement Language Working Group, a committee comprised of 10 regional representatives, to identify key issues that impact the settlement language sector. It is exciting to see the collaboration and strategic vision of this group expand.

As well, the Immigrant Integration Coordinating Committee (IICC) continued to provide leadership and insight into the changing face of the settlement sector. The IICC prepared for a change in provincial government leadership by identifying strategic areas of need and investment in the province. Face to face meetings also took place with the federal Minister and Deputy Minister of Immigration, Refugees and Citizenship.

In the fall, AMSSA engaged in diverse ways to connect and convene sector leaders and practitioners. Eight regional meetings were held for both language and settlement providers. The meetings offered opportunities to interface with colleagues and government staff, and to engage with key challenges and opportunities.

AMSSA continued to build its capacity as a leader in the delivery of online learning events through the development of webinars, virtual learning exchanges, e-symposia and videos to support the sector with professional development and practical tools. Our forum on Anti-Racism and Anti-Hate Initiatives attracted over 500 participants, speaking to the heightened need to pay attention to the historical and current experience of racism and discrimination in our communities.

The year closed with a province-wide meeting on the Syrian Refugee Initiative in BC, which foregrounded the voices of former Syrian refugees and their experience of both uprooting from their previous communities and putting down roots in BC. It is through these experiences that we are reminded of the privilege and honour to work alongside those who dedicate themselves to making BC a place of welcome and home.

AMSSA is grateful to its members and partners, and we look forward to the year ahead.

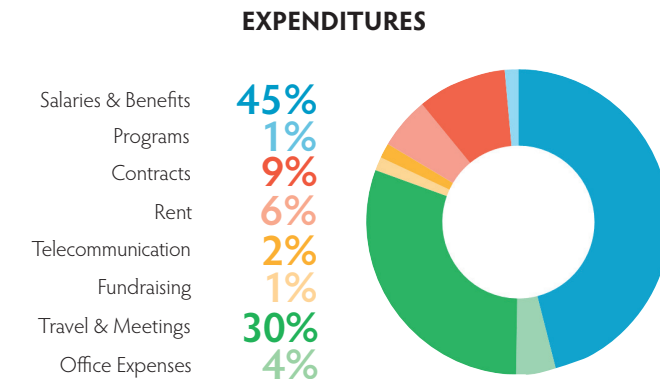
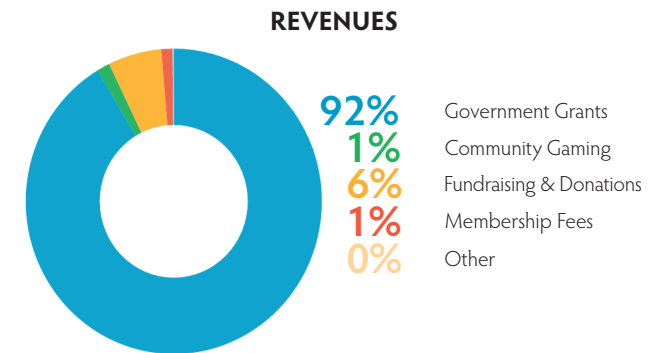
Katie Rosenberger, Executive Director and Tracy Wideman, Acting Executive Director

FINANCIAL REPORT

REVENUES	2016-17	2015-16
Government Grants	1,108,377	1,043,434
Foundation Grants	0	9,664
Membership Fees	16,904	16,025
Fundraising & Donations	70,921	39,056
Community Gaming	14,798	43,711
Other	1,581	5,623
	1,212,581	1,157,513

EXPENDITURES	2016-17	2015-16
Salaries & Benefits	549,181	551,309
Office Expenses	50,605	44,729
Sector Meetings	361,498	295,467
Fundraising	17,086	19,449
Telecommunication	18,916	24,774
Rent	65,785	71,725
Contracts	113,476	124,470
Programs	17,126	15,767
	1,193,673	1,147,690

SURPLUS/(DEFICIT)	18,908	9,823
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The "Affiliation of Multicultural Societies" is formed by several societies from interior BC to promote multiculturalism across the province.

1977

AMSSA is first to proclaim Multiculturalism Week as an annual event in BC.

1986

The Immigrant Integration Coordinating Committee (IICC) is established with a mission to strengthen the provincial immigrant service sector.

1992

AMSSA voices sector responses to Bill C-31, Bill C-11, and HIV Screening practices as well as develops planning strategies for communities around migration to BC.

2001

AMSSA develops the "Racism Sucks" youth anti-racism campaign, promoting youth anti-racism education to BC's communities.

2004

Renamed to "Affiliation of Multicultural Societies and Services Agencies of BC" and expands its membership to include newcomer serving agencies.

1983

AMSSA is instrumental in the establishment of a Provincial Multiculturalism Policy which emphasizes that "multicultural" applies to all Canadians.

1990

AMSSA seeks to influence government policy relating to immigrant employment & with the Vancouver Refugee Council and SPARC BC organizes a forum on the legislative review of the Immigration Act.

1997

AMSSA creates the "Advantage Diversity" campaign to unite British Columbians in the fight against racism and promote diversity to mark March 21, the International Day for the Elimination of Racism.

2003

The first Diversity Health Fair "Partnering in Health: A Multicultural Health Fair" takes place. Health Fairs connect the health and settlement sectors, and provide information to BC's multi-ethnic communities.

2005

Settlement Net, a website to support newcomer service provider staff, is launched. It includes information and resources on immigration, resettlement and migration.

2008

The Newcomer Children's Advocate Program is developed to explore service needs and challenges, and to improve outcomes for newcomer children and youth in BC.

2010

Migration Matters Info Sheets are developed to inform and support members and community partners on research and trends impacting settlement, resettlement and migration.

2013

AMSSA CELEBRATES 40 YEARS **2017**

AMSSA adopts the operation of the Safe Harbour: Respect for All program. Safe Harbour promotes strong, healthy and diverse communities through diversity and inclusion training.

2006

AMSSA delivers the Temporary Foreign Workers Outreach Project. Workshops are given across BC educating temporary foreign workers and employers on the Employment Standards Act.

2009

Revealing a new brand, AMSSA debuts a new logo, tagline "Strengthening Diversity in BC" and redeveloped websites: Settlement Net and www.amssa.org.

2011

AMSSA introduces online services including short videos, webinars, as well as resource pages to connect and support settlement and language service providers.

2015

Abbotsford Community Services
Association of BC TEAL
Association of Neighbourhood Houses BC
BC Teachers Federation - Social Justice Program
Burnaby Family Life Institute
Canadian Mental Health Association - BC Division
Central Vancouver Island Multicultural Society
Chilliwack Community Services
CHIMO Community Services
Collingwood Neighbourhood House
Cowichan Intercultural Society
Dialogue and Resolution Services Society
DIVERSEcity Community Resources Society
Family Education and Support Centre
Family Services of Greater Vancouver
Family Services of the North Shore

Fort St. John Literacy Society
Hecate Strait Employment Development Society
Immigrant and Multicultural Services Society
Immigrant Employment Council of BC
Inland Refugee Society of BC
Inter-Cultural Association of Greater Victoria
ISSofBC
Jewish Family Service Agency
Kamloops Cariboo Regional Immigrant Society
Kamloops Multicultural Society
Kelowna Community Resources Society
Kinbrace Community Society
Kiwassa Neighbourhood Services Association
Langley Community Services Society
Legal Services Society of BC
Little Mountain Neighbourhood House Society

Mennonite Central Committee British Columbia
Mission Community Services Society
Mothers Matter Centre (HIPPIY Canada)
Mount Pleasant Neighbourhood House
Multicultural & Immigrant Services Association of North Vancouver Island
Multicultural Family Centre
Multicultural Helping House Society
Multicultural Heritage Society of Prince George
Multifaith Action Society of BC
MOSAIC
Muslim Food Bank And Community Services
North Coast Immigrant and Multicultural Services Society
North Shore Multicultural Society
Options Community Services Society
Pacific Community Resources Society

Pacific Immigrant Resources Society
Progressive Intercultural Community Services Society
Richmond Multicultural Community Services
Richmond Youth Service Agency
Ridge Meadows Multicultural Society
S.U.C.C.E.S.S.
SCOUTS Canada
Settlement Orientation Services
Shuswap Settlement Services Society
Skeena Diversity Society
Society of Translators and Interpreters of BC
South Okanagan Immigrant and Community Services
South Vancouver Neighbourhood House
Tenant Resource and Advisory Centre
Terrace and District Multicultural Association
Umoja Operation Compassion Society

Vancouver and Lower Mainland Multicultural Family Support Services Society
Vancouver Multicultural Society
Vernon and District Immigrant and Community Services Society
Victoria Immigrant and Refugee Centre Society
Westcoast Child Care Resource Centre
Westcoast Family Centres
YMCA of Greater Vancouver
YWCA

