Engaging Diverse Communities

Sergeant Paul Hayes
Overview

1. The Role of Police in the Community
2. Engaging Newcomer Communities
3. Dispelling Misconceptions about Law Enforcement
4. Calling the Police
5. How Police can Support Service Providers
6. Q&A
The Role of Police in the Community

- Proactive community engagement
- Enforcement
- Public education
Community Engagement

Proactive measures to engage with residents through direct communication to improve crime prevention, public trust, and police accountability.
Community Mobilization

Residents taking an *active role* in crime prevention as a result of the information we have shared and the connections we have built together.
Community Services Model

Proactive Enforcement
- Drug Unit
- Special Projects
- Traffic Services

Community Support & Safety
- Diversity
- Youth & Bikes
- South Zone
- North Zone
The Role of Police in Schools

• Working in partnership with the School District to implement programs such as the Wraparound and Next 100 Years programs
• School Liaison Officers
Engaging Newcomer Communities

- Introduction to Policing Community Presentations
- Attendance at Culture/Religious Events
Barriers to Engaging Newcomers

- Lack of trust of law enforcement
- Fear
- Misunderstanding of the service police in Canada provide
Misconceptions about Law Enforcement

• Police charge money for service
• If police are called, they will take away the family’s children
• If the family/individual is in trouble with the law, their papers will be taken away and they will be deported
Commonly Asked Questions

- Motor Vehicle Act
- Domestic abuse
- How to report suspicious activity in the neighbourhood
- Self-Defence
Resources Available for Diverse Communities

Presentations
- Introduction to RCMP in BC
- Crime Prevention and Safety

Products & Programs *(Various Languages)*
- Newcomer Guide – Policing in Canada
- iSmart (Internet Safety)
- Fraud Awareness
- Bullying
- Drug and Alcohol Awareness
- Gangs
- When to Call Police handout in 8 languages
Calling the Police

- Emergency (9-1-1) and non-emergency numbers (604-599-0502)
- Translation service is available in 156 languages along with special services for callers with disabilities and/or are hearing impaired
What Happens When You Call 911

- Non-Emergency Calls for Service
  
- Call Taker: Information Gathering and Call Prioritization
  
- Dispatch: Police Attendance and Information Record only

RCMP
ROYAL CANADIAN MOUNTED POLICE
What to do when interacting with a police officer

• Don’t run away
• Don’t be scared
• Keep your hands out of your pockets
What to do when interacting with a police officer

- You can tell the police officer you only speak Mandarin if you don’t understand what he/she is saying.
- Make sure you always have identification with you (driver’s license, passport, etc)
Reporting Incidences

• Report all crimes - If crime is not reported, we can not act accordingly
• Stats will not reflect proper resource requirements if you do not report
• Even if not covered by insurance – your loss should be reported to police
If you are a victim:
• You have legal rights
• You are entitled to information about your case
• You are entitled to support from Victim Services

To access Victim Services contact your local police or VictimLink BC @ 1-800-563-0808
A hate crime is when a crime is committed against a person or property which was motivated by the suspect’s hate, prejudice or bias against an identifiable group based on race, national or ethnic origin, language, colour, religion, sex, age, mental or physical disability, sexual orientation or any other similar factor.

For more information: http://hatecrimebc.ca

Victim Link BC: www.victimlinkbc.ca

Victim Service Groups: www.policevictimservices.bc.ca

Embrace BC – Promotes Multiculturalism and Eliminating Racism in BC: www.embracebc.ca
The BC Hate Crimes Team works with local police detachments to investigate the criminal offenses and to protect sense of self and identity.

For non-emergency questions about hate crimes, resources, trainings or education, please contact the BC Hate Crimes Team:

PHONE 1-855-462-5733 (toll free)
EMAIL BC_Hate_Crime_Team@rcmp-grc.gc.ca
Call 9-1-1 to report a hate crime.

• When reporting an incident, state that you are reporting a Hate Crime.
• Report emergencies such as attacks, assaults and threats
• Report non-emergency crimes such as graffiti, vandalism and hate propaganda. The operator will connect you to the appropriate detachment to handle the situation.
• There is no fee when calling 9-1-1 for either emergency or non-emergency situations.
How the RCMP can support SWIS

• Outreach to students in both elementary and high school to deliver presentations
• Organize information session for parents
• Participation in events including sporting activities
• Provide materials on various topics
Questions

www.surrey.rcmp.ca

Non-Emergency: 604-599-0502

Emergency: 9-1-1

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