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A Special Thank You
AMSSA would like to acknowledge the commitment and support of the following funders and donors who have made significant financial contributions throughout the past year. This support has enabled AMSSA to provide greater benefits to its members and stakeholders.

FUNDERS 2015 – 16
Immigration, Refugees and Citizenship Canada
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Ministry of Finance – Gaming Policy and Enforcement Branch
United Way of the Lower Mainland

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Organizations
VanCity

Our Vision
A just and equitable society in which everyone benefits from social and economic inclusion.

Our Mission
AMSSA facilitates collaborative leadership, knowledge exchange and stakeholder engagement to support member agencies that serve immigrants and build culturally inclusive communities.

Our Values
Inclusiveness · Integrity · Mutual Respect · Equity · Diversity · Collaboration

2015–2016 ANNUAL REPORT
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**EXECUTIVE DIRECTOR’S REPORT**

I became Executive Director of AMSSA in August, 2000. This is my sixteenth and final Annual Report, as I am retiring at the end of June. It has been my pleasure to build the organization's capacity and lead it into its role as a key player on the Western Region and National stages. Over my years at AMSSA, I have been privileged to work with remarkable, passionate, committed staff, board members, member agency personnel and others connected to the settlement sector. I am honoured to have shared the journey with you.

AMSSA continues to grow. We increased our technology capacity by acquiring additional equipment and training staff to improve our online services and their delivery. We have also adapted program activities funded by IRC to better meet stakeholder needs.

Webinars on building collaboration through social media, capacity through mentorship programs, trauma informed practice, curriculum development had over 1150 connections.

Webcasts on LGBTQ newcomers, immigrant seniors, immigrant and refugee children and self-employment focused on learning needs in the sector, attracting 1500 views.

Four e-symposia reached over 1500 service providers.

Settlement Net had over 26,600 views and eight more “Migration Matters Information Sheets” summarizing research resources were produced. Specialized Resource Web Pages offering online resources to frontline workers had over 1600 views.

All of these learning opportunities remain accessible through amssa.org.

The Immigration Integration Coordinating Committee continued to provide leadership and valuable strategic programming direction. The Settlement Program Planning Committee brought together sector representatives, three levels of government, and other stakeholders to discuss policy and programming issues. The Research Advisory Committee met to develop settlement research priorities.

The BC Service Working Groups participated in an all-day virtual Learning Exchange, connecting with community stakeholders for discussions on settlement services.

A Provincial Syrian Refugee Settlement Working Group meeting allowed settlement providing organizations to share their communities’ capacity to support Syrian refugees.

AMSSA transformed our popular Safe Harbour: Respect for All certification program into a sustainable, membership-based program. Eleven facilitators deliver training in communities across BC.

Cultures West Magazine editions focused on Pathways to Citizenship and Immigrant Access to the Workplace.

AMSSA welcomes the Mennonite Central Committee back to its membership.

Lynn Moran, Executive Director
AMSSA®
Strengthening Diversity In BC

- 17 Online Resource pages
- 8 Online videos
- 18 E-symposia
- 32 Migration Matters Info Sheets
- 3 Versions of Safe Harbour Diversity & Inclusion e-Learning courses
- 26,600+ Settlement Net views yearly
- 865 Subscribers to Settlement Net Weekly Updates
- 33 Organizations have completed training
- 10 AMSSA webinars
- 1150+ People have attended AMSSA’s webinars
- 133 Connections to AMSSA’s 1st Virtual Settlement Learning Exchange

CONNECTING THE SECTOR THROUGH ONLINE SERVICES

[List of organizations]