VIRTUAL SETTLEMENT LEARNING EXCHANGE

AN INTERACTIVE DAY OF EXCHANGING KNOWLEDGE, RESOURCES AND TOOLS WITH THE SETTLEMENT SECTOR

PROGRAM

FEBRUARY 24, 2016
8:45 AM - 5:00 PM PST
# Agenda

Each presentation will be 30 minutes in length followed by a 15 minute Q&A session with the speaker(s).
There will be a 15 minute break in between presentations.
Participants can use the same GoToTraining link to watch all online presentations live.

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
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<tbody>
<tr>
<td>8:45 a.m. - 9:00 a.m.</td>
<td>AMSSA Introduction &amp; Technical Testing with Participants (log on early to check your connection)</td>
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<tr>
<td>9:00 a.m. - 9:45 a.m.</td>
<td><strong>Private Sponsorship of Refugees Program: How Do We Work Together for Better Settlement Outcomes</strong> - Brian Dyck, <em>Mennonite Central Committee Canada</em></td>
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<tr>
<td>10:00 a.m. - 10:45 a.m.</td>
<td><strong>Settlement Services in Western Canada: Results from 29 Rural &amp; Small Centres</strong> - Dr. Miu Chung Yan, <em>University of British Columbia (UBC)</em></td>
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<td>11:00 a.m. - 11:45 a.m.</td>
<td><strong>Trades Employment Options for Newcomer Women</strong> - Matthew Stevenson, <em>BC Construction Association (BCCA)</em></td>
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<tr>
<td>1:00 p.m. - 1:45 p.m.</td>
<td><strong>Welcoming Young Syrian Children and Their Families</strong> - Tricia Doyle, CMAS</td>
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<tr>
<td>2:00 p.m. - 2:45 p.m.</td>
<td><strong>Supportive Services for Immigrant Older Adults</strong> - Dr. Sharon Koehn, <em>Simon Fraser University (SFU)</em></td>
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<tr>
<td>3:00 p.m. - 3:30 p.m.</td>
<td><strong>If You Build it, Will They Come? Local Immigration Partnership Strategies for Engagement</strong> - Cathy Woodbeck, <em>Thunder Bay Multicultural Association (TBMA)</em></td>
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<tr>
<td>4:00 p.m. - 4:45 p.m.</td>
<td><strong>To Build Bridges, We Need Strong Foundations: Establishing Leadership Spaces for Immigrant and Refugee Youth</strong> - Jorge Salazar, <em>Vancouver Foundation</em></td>
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</table>

**Audience Role**

There will be an opportunity to test your connection on the day of the event between 8:45 a.m. – 9:00 a.m. (PST).
The facilitator will be doing a mic & sound check during this period so have your speakers or headphones turned on.

To submit questions for the Q&A portions of the event, email events@amssa.org, use the chat or question box on the GoToTraining side panel.
AMSSA will be live tweeting the event at @amssabc. Submit questions, participate in the discussion, and connect with other participants using #AMSSAevents.
Brian Dyck
Mennonite Central Committee Canada

Brian has been MCC Canada Migration and Resettlement Coordinator at MCC Canada since February 2015 & the Refugee Assistance Program Coordinator at the MCC Manitoba office for over 7 years. His primary work at MCC is to help churches think about refugee sponsorship & the broader issues around forced displacement. Since May 2012 he's been chair of the Canadian National Refugee Sponsorship Agreement Holder Association, a national organization that meets with the Canadian government to help form Canadian policy on refugee resettlement. Brian was a missionary with Africa Inter-Mennonite Mission in South Africa from 1999 to 2005 where he and his wife, Lynell Bergen did leadership development and HIV/AIDS education.

Cathy Woodbeck
Thunder Bay Multicultural Association (TBMA)

Cathy Woodbeck is the Executive Director of the Thunder Bay Multicultural Association & a former Vice-President of the board of the Ontario Council of Agencies Serving Immigrants (OCASI). Cathy sits on the IRCC Sector National Settlement Council & represents Ontario & rural, northern, remote and smaller centres. Cathy has spent 22 years in the Immigrant Settlement & Language Sector; She's been representing the North in various working groups, Provincial & National committees, councils & discussions, with a focus on small centre strategies for building welcoming communities & issues of institutional change with respect to diversity. She led the development of the anti-racism project “Developing Diversity in Policing” with the Thunder Bay Police Service. Cathy provides mentorship and training to organizations on issues of diversity, welcoming communities and working effectively with interpreters.

Jorge Salazar
Fresh Voices - Vancouver Foundation

Jorge Salazar has been supporting connections between young people from diverse communities in BC, Canada & the Americas for over 15 years. He’s worked with Immigrant Services Society of BC, The International Institute for Child Rights and Development - University of Victoria, The City of Vancouver, the Ecumenical Task Force for Justice in the Americas & PeerNet BC. Jorge is currently the Project Manager with Vancouver Foundation for the Fresh Voices from Long Journeys Initiative that engages immigrant & refugee youth in sharing their experiences to support policy recommendations for government and organizations.

Presentations

The Private Sponsorship of Refugees Program: How Do We Work Together for Better Settlement Outcomes?
The Private Sponsorship of Refugees Program (PSRP) has seen a dramatic increase since September of last year. While most sponsorships are facilitated by experienced Sponsorship Agreement Holders, many of these SAHs are struggling to keep up with the demand. Are there ways that settlement agencies and SAHs can work together to help ensure good settlement outcomes for the huge influx of refugees who will be coming under this program?

If You Build it, Will They Come?
Local Immigration Partnership Strategies for Engagement
Cathy Woodbeck will present on employer engagement strategies for settlement service provider organizations to use in gaining employer buy-in on newcomer integration. Cathy will discuss strategies on approaching businesses (small and medium enterprises), hiring newcomers, training and what the settlement sector can offer employers. Additionally, Cathy will offer research and employer feedback from her experiences with Welcoming Communities Initiatives and Local Immigration Partnerships (LIPs).

To Build Bridges, We Need Strong Foundations: Establishing Leadership Spaces for Immigrant and Refugee Youth
Fresh Voices of Vancouver Foundation is active in public engagement, research, and partnership work that improves the experience of newcomer youth in B.C. Fresh Voices support staff will share about their journey supporting young people from diverse background to establish their leadership capacity, while also articulating what it means to be settling in Canada.
Matthew has many years of experience in the trades sector. Matthew is currently a consultant with the BCCA Integrating Newcomers Program. He is dedicated to supporting newcomers gain knowledge and training about the trades sector to begin successful careers in Canada. His education includes a trades apprenticeship, two Journeyperson trades certificates, Provincial Instructor Diploma, Counselling Certificate a Masters Degree in Adult Education.

Dr. Miu Chung Yan, a Professor of the University of British Columbia School of Social Work, was the BC Site Principal Investigator of the Settlement Services in Western Canada Project. As an applied social researcher, he has been involved in a few key studies on settlement services in British Columbia. Recently he is co-editing the first Canadian handbook for social work and other human services on working with immigrants and refugees.

Sharon Koehn, PhD, is a Clinical Research Professor in the Department of Gerontology at Simon Fraser University and a Research Associate at Providence Health Care. Trained as a medical anthropologist, she conducts interdisciplinary community-based research with immigrant older adults on dementia, health care access, chronic disease self-management support, quality of life, and mental health promotion.

Tricia Doyle, Assistant Manager and Registered ECE, worked in the licensed child care field for over thirty years as a general manager of multiple child care locations. She has been with CMAS since its inception, working as part of the team that developed Care for Newcomer Children (CNC) & the two sets of requirement standards that previously governed the care of immigrant children across Canada (NLCR and OCCR). She has been a key team member in strategic planning & organizational development for CMAS.

Trades Employment Options for Newcomer Women
Matthew Steven from BCCA will present on training & employment opportunities for newcomer women in the trades fields. The presentation will cover statistics and labour market information on women in trades in BC. Additionally, information and resources will be provided to front line staff on how to prepare their clients for a career in the trades.

Settlement Services in Western Canada: Results from 29 Rural and Small Centres
Dr. Yan will report on the purposes, design and key findings of a study on settlement services of rural and small centres in Western Canada region which covers four provinces and 3 territories. Altogether 29 centres were studied. Service providers at these centres indicated an observable increase of newcomers in their service area.

Supportive Services for Immigrant Older Adults
Over the past 25 years, Dr. Sharon Koehn has been committed to a program of community based research that has focused on the health & wellbeing of ethnocultural minority older adults in British Columbia. This work has incorporated extensive literature reviews, community consultations, and primary research. In her presentation, Dr. Koehn will reflect on the lessons learned from this work. Specifically she will speak to the ways in which immigration, particularly as a Family Class migrant, influences health and support structures; She will focus on mental health & chronic conditions & examine the complexity of accessing appropriate resources to promote good health and prevent & treat illness. She will discuss programming & outreach promising practices for immigrant older adults.

Welcoming Young Syrian Children and Their Families
Tricia Doyle will introduce you to Caring for Syrian Refugee Children: A Program Guide for Welcoming Young Children and Their Families. In this guide, you will find information, tools and resources that will increase your knowledge, awareness and ability to welcome Syrian families with young children. During our time together, we will talk about the impact of the refugee experience on the child and family, including culture shock and separation anxiety. We will also highlight practices like home language maintenance and gradual separation that can help ease the transition for parents and children.
Q: The GotoTraining platform won't load or is having issues.
A: Install a modern browser to view the webcast
   - try closing your browser and reloading the page.
   - try a different browser on your computer.
   - try restarting your computer.

If each of these steps haven’t worked, you may need to update your browser or install a different browser entirely. Google Chrome is recommended because it automatically stays updated to ensure compatibility & comes with the plugins needed for GotoTraining. To download Google Chrome visit https://www.google.com/chrome/browser/desktop/ & follow the instructions for installing the program.

Q: The GotoTraining extension won't download
A: Ensure that your firewall will allow for the GotoTraining extension to be downloaded.

Q: The audio quality is not good
A: On the GotoTraining control panel go to the audio tab and click the plus sign in front of the word Audio. Select join via telephone and call the number that will be displayed.

Q: I am hearing an echo from the speaker
A: Double check that you don’t have two browsers open and that is what’s causing the echo.

JOIN US AT THE
7th Annual Safe Harbour CHAMPIONS BREAKFAST

Celebrate diversity and join us at AMSSA’s 7th Annual Safe Harbour Champions Breakfast!

Date: Thursday, March 10, 2016
Time: 7:30am - 9:30am
Venue: Executive Hotel Burnaby 4201 Lougheed Hwy., Burnaby
Keynote: Alden Habacon, Senior Advisor of Intercultural Understanding for University of British Columbia
Master of Ceremonies: Tanveer Siddiqui, Multicultural Advisory Council of British Columbia

Tickets: $40 for Buffet-style Breakfast & Keynote Speaker or $300 per table of 8 people

Visit our website at www.safeharbour.ca for more information
Or contact us directly: 604-876-0694 | SafeHarbour[at]amssa.org

AMSSA
AMSSA is a provincial association that strengthens its members agencies and stakeholders, who serve immigrants and build culturally inclusive communities, with the knowledge, resources and support they need to fulfill their mandates. AMSSA provides the tools & resources below:

AMSSA ONLINE VIDEOS
Webinars, webcasts & E-symposia videos are available on the AMSSA website, on a variety of topics presented by subject matter experts.
To view all videos, visit: amssa.org/resources/videos

AMSSA’s Safe Harbour training is helping employees and managers value diversity in the workplace and create welcoming spaces for all.
For more information, visit: SafeHarbour.ca.

SAFE HARBOUR

Migration Matters Info Sheet
The Migration Matters Info Sheets are two-page fact sheets that summarize statistics, expert analysis, and research materials on a range of settlement and integration topics. To view all info sheets, visit: amssa.org/resources

settlement NET
A web-based database that provides reliable & timely information & resources on immigration and resettlement, for the settlement sector.
To sign up, visit: amssa.org/settlement-net/