



FAMILY AND SETTLEMENT SERVICES

POSITION: **Youth Outreach Case Manager**
DEPARTMENT: Family and Settlement Services
PROGRAM: **Moving Ahead (Vulnerable Immigrant Populations Program)**
REPORTS TO: Program Coordinator, Moving Ahead
POSITION FUNCTION: The Moving Ahead Youth Outreach Case Manager provides wraparound case management services to refugee and immigrant youth and young adults as part of the Vulnerable Immigrant Populations Program. The Youth Outreach Case Manager provides comprehensive case planning, outreach and support to clients coping with multiple barriers to their settlement.

- QUALIFICATIONS:**
- Bachelor's Degree in a relevant field, or high school education and a certificate or diploma in an appropriate area such as community social services, or community development
 - Strong working knowledge of settlement integration issues facing vulnerable immigrant and refugee youth, young adults, adult and their families
 - Strong working knowledge of mental health issues affecting vulnerable immigrant and refugee youth, youth, young adults, adult and their families
 - Knowledgeable about local community resources, particularly professional and specialized services for at-risk or marginalized populations, and how to use those resources of the benefits of the clients
 - Good Knowledge of BC Systems and the capacity to connect clients to mainstream services
 - Experience in cross-cultural communication and service methods appropriate to clients with low literacy and low English skills;
 - Expertise to work with clients suffering from social, emotional and mental health issues
 - Experience and a strong understanding of case planning and case management principles and techniques (specific to staff involved in case management)
 - Experience in teaching/facilitating Life Skills, Literacy and Essential Skills (specific to staff delivering skills development services)
 - Experience with Youth program planning, organizing recreational activities and social events
 - Training in facilitation and grassroots support groups.
 - English language proficiency at a minimum of North American Grade 10 or assessed at CLB level 6 for reading, writing, speaking and listening or equivalent (TOEFL or IELTS score)
 - Proficient with basic computer equipment and able to use Microsoft

Office Suite and basic internet skills

- Language Competence: In addition to the English language requirements described above, it will be an asset if the candidate can speak a second language e.g. Dari/Farsi or Arabic
- Ability to work in a team with internal and external stakeholders

HOURS: 35 hours/per week, some evening and weekends required

RATE: Starting at \$20.05 /hour

TO APPLY: Send a résumé and cover letter to Zarghoona Wakil, Program Coordinator, Moving Ahead at zwakil@mosaicbc.com

Please reference "Youth Outreach Case Manager" in the subject line of your application and submit via email (WORD / PDF format). No telephone calls please. **Only those selected for an interview will be contacted.**

NOTE: **A criminal record review will be required before confirmation of employment will occur.**

DEADLINE: **5pm, October 9th, 2015**