

AMSSA Board Members

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OUR VISION

A just and equitable society in which everyone benefits from social and economic inclusion.

A Special Thank You

AMSSA would like to acknowledge the commitment and support of the following funders and donors who have made significant financial contributions throughout the past year. This support has enabled AMSSA to maintain quality service and better serve its members.

FUNDERS

Citizenship and Immigration Canada
Public Health Agency of Canada
BC Ministry of Advanced Education and Labour Market Development
Immigration and Welcome BC Branch
BC Office of the Representative for Children and Youth
Metropolis BC
UBC
United Way of the Lower Mainland

DONORS

Individual

Jill Atkey	Farah Kotadia	Carol Wutzke
Steven Baileys	Kathie Landry	Emese Szucs
Kashmir Besla	Gary Snider	James Gill
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Organizations

Legal Services Society of BC



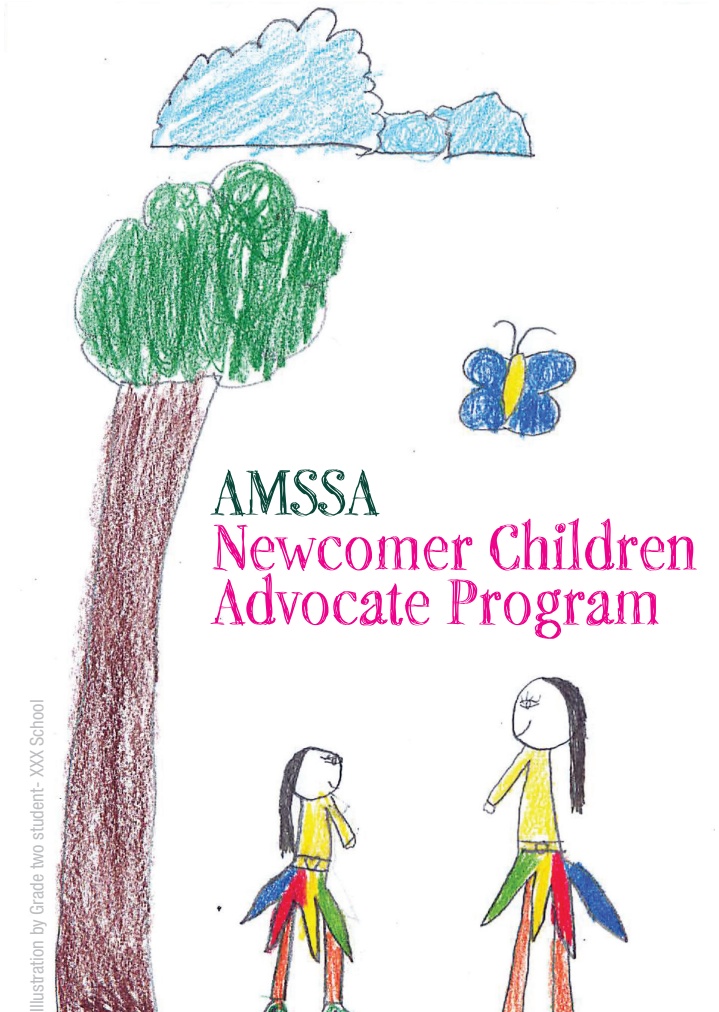
OUR MISSION

AMSSA facilitates collaborative leadership, knowledge exchange and stakeholder engagement to support member agencies that serve immigrants and build culturally inclusive communities.



AMSSA

Affiliation of Multicultural Societies
and Service Agencies of BC



2009
2010
**ANNUAL
REPORT**

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President's Message

It is a fascinating and challenging time for AMSSA member agencies and their community partners. Increased government focus on, and funding to, the mandated service areas of AMSSA member agencies have led to the establishment of many new services and community development initiatives. Government's need to demonstrate accountability, however, creates challenges for our member agencies, because the wide range of societal factors that impact newcomers makes it difficult for service providers to 'prove' specific tax dollar value for specific service outcomes.

AMSSA members have more services available than ever before to assist newcomers but have no funding to serve the needs of temporary foreign workers, an increasing number of whom require significant support. AMSSA continues to work with our members and community partners to advocate for better supports for all the temporary foreign workers in BC.

Migrant children continue to struggle to achieve positive educational, social and employment outcomes. AMSSA's *Newcomer Children's Advocacy Program* is continuing to engage with AMSSA members, education professionals, and other key stakeholders to increase knowledge and improve outcomes for newcomer children.

BC's multicultural population is facing serious health concerns: diabetes, poor nutrition, inactivity, heart and stroke risks. AMSSA's *Diversity Health Fairs* are expanding to more BC communities, (eight in 2010!) bringing together key community partners to directly address health and wellness within our diverse population.

Within the next year essentially all immigrant settlement and employment services will undergo "open tendering" processes. Settlement agencies are already preparing and AMSSA will be watching the tendering processes carefully to ensure they are fair and accessible to our member agencies—the true service specialists in their communities.

So the excitement of having the resources to develop innovative, responsive programs and services is tempered by challenges of underfunded or unrecognized service areas and the ever more complex needs of those AMSSA's member agencies serve. AMSSA, our member agencies and their community partners have successfully faced steeper obstacles in the past. We will, without doubt, continue the creation of a stronger, more flexible and more responsive sector as the future unfolds.



Executive Director's Report

This has been another year of growth for AMSSA, as well as an important opportunity to focus our work. With the support of our member agencies, we revisited our Mission, Vision, Values and shaped strategic direction through .

Safe Harbour Respect for All is active at 830 locations in 26 BC communities. Our new partnership with Canada Safeway Ltd. includes the participation of all Safeway stores in the Safe Harbour communities.



Public Service Announcements are being broadcast across the province and can be viewed at www.safeharbour.ca

A provincial forum for not-for-profit immigrant serving agency senior managers reviewed the history of the settlement sector, outlined Immigration WelcomeBC Branch's future direction and provided an overview of Citizenship and Immigration Canada's immigrant settlement service modernization.

Frontline immigrant service workers throughout BC were able to actively participate in review and discussion of research on immigrant settlement-related topics through internet technologies provided by AMSSA's innovative research e-symposia.

AMSSA's Newcomer Children's Information Exchange website was launched and we are building an extended network of government officials and social service providers focused on improving settlement and integration outcomes for all newcomer children. See www.amssa.org/ancie

Diversity Health Fairs in Abbotsford, Kelowna, Nanaimo, Prince George, Vernon and Victoria were enthusiastically received and Vancouver held their sixth annual Fair. In collaboration with our members and community health partners, Healthy Living/Healthy Weight resource materials were developed for the Fairs and a diabetes resource inventory for Ethno-cultural communities is available at www.amssa.org/healthyliving

This year's Spring 2010 edition of *Cultures West* offered the timely theme *First Nations and Immigrants: Continuing Points of Connection*.

Finally, a warm welcome to new member Pacific Community Resources (PCR) and returning member Vancouver Association for Survivors of Torture (VAST).

Financial Report

REVENUES	2009	2008
GOVERNMENT GRANTS	1,246,988	1,045,967
FOUNDATION GRANTS	58,975	30,495
MEMBERSHIP FEES	10,360	8,975
FUNDRAISING & DONATIONS	66,671	90,793
GAMING	855	42,704
COST RECOVERIES	21,658	19,850
OTHER	1,245	6,793
	1,406,752	1,245,577

EXPENDITURES	2009	2008
SALARIES & BENEFITS	501,233	402,628
OFFICE EXPENSES	35,738	51,638
TRAVEL & MEETING	136,150	73,318
FUNDRAISING	30,399	51,784
TELECOMMUNICATION	14,718	13,738
RENT	56,415	51,726
CONTRACTS	580,858	544,571
PROGRAMS	22,918	48,668
	1,378,429	1,238,071

SURPLUS/(DEFICIT)	28,323	7,506
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