

13066-Family & Youth Counsellor

At S.U.C.C.E.S.S., you will be able to grow and develop alongside a diverse team of professionals and enjoy great benefits and perks. Experience what it is like to join a purpose-driven organization and make meaningful contributions to our community. Explore our amazing new opportunities.

Division: Counselling

Program: Integrated Services for Newcomers

Employment Type: Permanent Full Time (35 Hours Per Week)

Reports to: Program Manager

Job Summary:

The Family & Youth Counsellor is responsible to provide counselling to individuals and families on a whole array of issues, such as immigration adjustment, marital, inter-generational, social and emotional issues and trauma. This position delivers Family Life Education and parenting workshops to the community and liaises with schools, government institutions and other voluntary agencies to provide integrative support to individuals and families.

Key Duties and Responsibilities:

- Performs intake duties for incoming calls/drop-ins according to intake roster
- Conducts counselling interviews with individuals and families
- Provides assessment, intervention and evaluation to individual and family cases assigned
- Liaises with community agencies, schools and other institutions to receive cases referrals and provide best possible services to clients
- Maintains and updates client records in accordance with the Division's set standard
- Attends case conferences and presents case scenarios regularly for team members' mutual support and sharing
- Delivers parenting/family life education workshops
- Ensures all services meet the accreditation standards
- Works closely with staff members of other S.U.C.C.E.S.S. divisions/offices in providing joint support to individuals and families
- Performs report writing and other related administration work
- Maintains statistical records for accountability, funding application/report and program development purposes
- Attends case conferences, supervision, team meetings and training opportunities as required

Education, Training and Experience:

- Master's degree in Counselling, Social Work, or Clinical Psychology
- Registered Clinical Counsellor membership
- At least three (3) years of counselling work experience is preferable

- Experience in conflict resolution and case management
- Experience in facilitating groups
- Knowledge on case planning and case management principles and techniques

Job Skills and Abilities:

- Excellent verbal and written communication skills
- Excellent verbal communication skills in Chinese (preferably both Cantonese and Mandarin) is preferred
- Excellent interpersonal skills
- Excellent program planning, time management and organizational skills
- Excellent multitasking skills and flexible
- Proficiency in the use of Microsoft Office Suite and internet skills

Additional Information:

- Clear criminal record check
- Flexible to work on weekends and evenings due to work schedules

About S.U.C.C.E.S.S.:

S.U.C.C.E.S.S. is a multicultural social services agency and registered charity located on the unceded Coast Salish lands of the x̣ʷməθkʷəỵəm (Musqueam), Sḳwx̣wú7mesh (Squamish), and Səl̓ílwətaʔ/Selilwitulh (Tsleil-Waututh) Nations, S.U.C.C.E.S.S. has been helping Canadians and newcomers to achieve their full potential on their Canadian journey since 1973. We are one of the largest social service agencies in Canada, with offices in BC, Ontario and internationally/abroad. We offer programs and services in the areas of immigration, newcomer settlement, English-language training, employment and entrepreneurship, family, youth and seniors programming, health education, community development, affordable housing and seniors care.

At S.U.C.C.E.S.S., we take care of our communities and our people!

Our staff is the source of our success and we make it a priority to ensure work-life balance for our staff. We offer a range competitive and comprehensive benefit packages to ensure the well-being our staff. Subject to the type of employment, benefit packages may include:

- paid time off '*monthly wellness days*' (up to 12 days per year)
- additional agency holidays (2 additional statutory holidays)
- 3 weeks annual vacation (starting) and up to 6 weeks (maximum)
- company-funded pension (GRRSP)
- extended health & dental plan
- employee & family assistance programs
- access to wellness programs (such as subscription to *Headspace*) , and more

S.U.C.C.E.S.S. is an equal opportunity employer. We are dedicated to building an inclusive environment that embraces diversity of thought, backgrounds and experiences. We are committed to the equitable treatment of all individuals and will continue to embed diversity and inclusion principles within our policies, procedures, services, and activities.

Interested candidates please apply by 11:59pm May 23 2024 to <https://successbc.bamboohr.com/careers/555?source=aWQ9Mjg%3D>

We appreciate all applications, only those selected for an interview will be contacted.