

# INTERNAL POSTING



## TRANSITIONAL HOUSING WORKER

Temporary Full-time (35 hours per week) until return of incumbent  
**Bill Reid Shelter**

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The Transitional Housing Worker (THW) will support residents in temporary housing and to co-develop with clients, individual case plans. Case plans will ensure that residents will obtain the skills and support necessary in securing safe and appropriate permanent accommodation. The THW will engage with residents in a positive and supportive manner and will work collaboratively with the resident in attaining designated goals. This Transitional Housing Worker position will also hold some shelter worker responsibilities, and will be expected to manage their time approx 25% shelter work, and 75% Transitional Housing work.

### QUALIFICATIONS

#### Education, Training, and Experience

- Bachelor's Degree and 3 years experience dealing with homelessness in a residential and/or outreach setting required. A combination of education, training and experience will be considered.
- Education, training or experience in working with individuals living with a mental illness and in the area of substance abuse required.
- Training in crisis intervention, conflict resolution and mediation skills required.
- Current First Aid certificate required.
- Cultural sensitivity training an asset.

#### Job Skills and Abilities:

- Required to work in a dynamic environment which may call for adaptation to the emerging trends/demands. A high level of motivation and sensitivity is required to effectively deliver services to a variety of individuals.
- Knowledge of available community services and supports relevant to the position.
- Possess superior time management skills.
- Proven/demonstrable crisis intervention, conflict resolution and mediation skills.
- Demonstrated effectiveness as part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem solving approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must be sensitive to and respectful of cultural and lifestyle diversity.

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**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Options Community Services Society is an equal opportunity employer  
committed to hiring a diverse workforce.

Posted: 12/01/17

OCS Posting #: A21017

- Possess a valid B.C. Driver's License and a reliable vehicle for business purposes.
- Crisis Line experience an asset.

\* An eligibility list will be maintained for up to 6 months

**CLOSING DATE:** December 8, 2017

**PLEASE APPLY TO:** Lara Isakson, Program Manager  
Options Community Services Society

Email: [lara.isakson@options.bc.ca](mailto:lara.isakson@options.bc.ca)

**Please include a cover letter clearly indicating the posting number A21017 and outlining your qualifications and related experience for the position.**