POSTING



TRANSITIONAL HOUSING WORKER

Permanent Full-time (35 hours per week)

Hyland House Shelter

The Transitional Housing Worker (THW) will provide residents with temporary housing and to codevelop with clients, individual case plans. Case plans will ensure that residents will obtain the skills and support necessary in securing safe and appropriate permanent accommodation. The THW will engage with residents in a positive and supportive manner and will work collaboratively with the resident in attaining designated goals.

OUALIFICATIONS

Education, Training, and Experience

- Bachelor's Degree and 3 years experience dealing with homelessness in a residential and/or outreach setting required. A combination of education, training and experience will be considered.
- Education, training or experience in working with individuals living with a mental illness and in the area of substance abuse required.
- Training in crisis intervention, conflict resolution and mediation skills required.
- Current First Aid certificate required.
- Cultural sensitivity training an asset.

Job Skills and Abilities:

- Required to work in a dynamic environment which may call for adaptation to the emerging trends/demands. A high level of motivation and sensitivity is required to effectively deliver services to a variety of individuals.
- Possess superior time management skills.
- Proven/demonstrable crisis intervention, conflict resolution and mediation skills.
- Demonstrated effectiveness as part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem solving approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Possess a valid B.C. Driver's License and a reliable vehicle for business purposes.
- Crisis Line experience an asset.

CLOSING DATE: November 14, 2016

PLEASE APPLY TO: Peter Fedos, Senior Program Manager

Options Community Services Society

13520 - 78th Avenue Surrey, B.C. V3W 8J6 Fax: 604-572-7413

Email: peter.fedos@options.bc.ca

No phone calls please. Please submit your cover letter and resume in PDF or Rich Text format.

^{*} An eligibility list will be maintained for up to 6 months