



FAMILY AND SETTLEMENT SERVICES

POSITION:	Outreach Case Manager/Group Facilitator (Arabic Speaking), 10 months
DEPARTMENT:	Family and Settlement Services
PROGRAM:	Moving Ahead Programs
REPORTS TO:	Program Coordinator, Moving Ahead Program
POSITION FUNCTION:	<p>The Moving Ahead Outreach Case Manager/Group Facilitator provides wraparound case management services to refugees and immigrants for the Vulnerable Immigrant Populations Program. The Outreach Case Manager/Group Facilitator provides comprehensive case planning, outreach and support to clients coping with multiple barriers to their settlement. They also provide group settlement information sessions to educate clients about the different social systems in Canada. The Outreach Case Manager/Group Facilitator will help empower clients towards the goals of greater independence and self-sufficiency. The Outreach Case Manager/Group Facilitator will serve mainly adult clients, and youth if necessary</p>
QUALIFICATIONS:	<ul style="list-style-type: none">• Bachelor's Degree in a relevant field, or a certificate diploma in an appropriate area such as community social services, or community development, preferred• Experience in cross-cultural communication and service methods appropriate to clients with low literacy and low English skills• Expertise to work with clients suffering from social, emotional and mental health issues• Experience and a strong understanding of case planning and case management principles and techniques (specific to staff involved in case management)• Experience in teaching Life Skills, Literacy and Essential Skills (specific to staff delivering skills development services)• Experience with planning, organizing group activities and social events are preferable• Ability to work in a team and with internal and external stakeholders• Training in facilitation and grassroots support groups• English language proficiency at a minimum of North American Grade 10 or assessed at CLB level 6 for reading, writing, speaking and listening or equivalent (TOEFL or IELTS score)• Proficient with basic computer equipment and able to use Microsoft Office Suite and basic internet skills• Language Competence: In addition to the English language requirements described above, candidates must be fluent in Arabic
HOURS:	35 hours per week, some evening and weekends as required

RATE: Starting at \$20.05/hour

TO APPLY: Send a résumé and cover letter to Zarghoona Wakil, Program Coordinator, Moving Ahead at zwakil@mosaicbc.com

Please reference "Outreach Caser Manager/Group Facilitator" in the subject line of your application and submit via email (WORD / PDF format). No telephone calls please. **Only those selected for an interview will be contacted.**

NOTE: **A criminal record review will be required before confirmation of employment will occur.**

DEADLINE: **5pm, April 19th , 2016**