

## AMSSA BOARD 2012–2013

### EXECUTIVE COMMITTEE

Farah Kotadia, Past President  
Carol Wutzke, President  
Alisa Choi Darcy, 1st Vice President  
Rachel Blaney, 2nd Vice President  
Colleen Chong, Treasurer  
Steven Baileys, Member at Large  
Lily Chen, Member at Large

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Joan Haack, Raminder Pal Singh Kang, Pradeep Kharé, Berta Lopera,  
Andrew O'Brien

### AMSSA STAFF

**Executive Director** – Lynn Moran  
**Program Director** – Wendy McCulloch  
**Office Coordinator** – Melissa Jay

### AMSSA CONTRACTORS

Sectoral Support Coordinator – Jennifer Basu  
Sectoral Communications Coordinator – Kerstin Walter  
Sectoral Communications Assistant – Alex Kang  
Events Assistant – Jia Thong  
Newcomer Children Research Coordinator – Sevinj Asgarova  
Safe Harbour Program Coordinator – Lindsay Marsh  
Multicultural Health Coordinator – Dora Replanski  
Diversity Health Fair Coordinator – Lisa Elliott  
Diversity Health Fair Volunteer Coordinator – Tas Goel  
Diversity Health Fair Assistant – Annie Ng  
*Cultures West* Editor – Leslyn Johnson  
Bookkeeper – Brita Fransvaag



**2012 Safe Harbour Champions' Breakfast**

L – R: Carl Valentine (Whitecaps FC), Alisa Choi Darcy (AMSSA Board, Quote EndQuote),  
Catherine Ducharme (AMSSA Board, Outsidein Communications), Evangeline MacDonald  
(Powell River Diversity Initiative), Anita Braha (Vancity Board of Directors),  
Bill Dartnell (AMSSA Board, Langley Community Services Society)



## A Special Thank You

AMSSA would like to acknowledge the commitment and support of the following funders and donors who have made significant financial contributions throughout the past year. This support has enabled AMSSA to provide greater benefits to its members and stakeholders

### FUNDERS 2012–13

Citizenship and Immigration Canada  
Public Health Agency of Canada  
Ministry of Jobs Tourism and Innovation, WelcomeBC  
Ministry of Public Safety and Solicitor General  
United Way of the Lower Mainland  
Provincial Health Services Authority  
– BC Mental Health and Addiction Services

### DONORS

*Individual*  
Catherine Ducharme  
Pradeep Kharé  
Alisa Choi Darcy  
Joan Haack  
Steven Baileys  
Carol Wutzke  
Jane Dickson

*Organizations*  
Vancity  
Safeway  
Delta Pacific Benefits Brokers Ltd.

### Our Vision

A just and equitable society in which everyone benefits from social and economic inclusion.

### Our Mission

AMSSA facilitates collaborative leadership, knowledge exchange and stakeholder engagement to support member agencies that serve immigrants and build culturally inclusive communities.

### Our Values

Inclusiveness • Integrity • Mutual Respect  
Equity • Diversity • Collaboration



# 2012–2013 ANNUAL REPORT

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## PRESIDENT'S REPORT

In the fifteen years since the BC - Canada agreement was signed, the settlement sector has achieved immigrant service excellence through strong collaborative connections between government, communities, service providers, businesses and other stakeholders in the province. It has been a model of innovation and strong programming to meet the needs of newcomers and has been presented and acknowledged as such across Canada and around the world.

As the twenty-four month settlement transition period comes into its final months, the sector finds itself at a cross-roads as they complete the delivery of most provincial government contracted services. During this time of upheaval, AMSSA has supported the sector by providing the tools and resources needed to prepare for massive transformation and for the Citizenship and Immigration Canada (CIC) Call for Proposals.

The future remains uncertain as agencies wait to hear the outcome of the proposals submitted to CIC in July for funding commencing in April 2014.

Following the repatriation of settlement services in British Columbia, the sector will move toward a "national" settlement approach. The future will bring with it fundamental change as the sector aligns with the direction determined by CIC. This direction will include a new mix of immigrants, where they settle, the work they undertake, the services they are eligible for and the specific needs they have in order to integrate. Municipalities, communities and corporations will be called upon to lend support.

Resilience is a key characteristic of the settlement sector in British Columbia. So is dedication and passion for the work that is carried out in communities around the province. The changes that we will need to make moving forward will be challenging but the sector has always been able to learn from history, adapt, stand strong and provide the best for our clients and our communities. I can assure you that AMSSA will continue to provide the strong, thoughtful, collaborative leadership that is needed at this time.

**Carol Wutzke, AMSSA Board President**

“Following the repatriation of settlement services in British Columbia, the sector will move toward a “national” settlement approach.”

## EXECUTIVE DIRECTOR'S REPORT

In April 2012, the Settlement Sector was shocked to learn that the federal government planned to repatriate the Canada – BC Agreement. Thus began a very intense period for AMSSA, as we worked to provide leadership and guidance to our Member Agencies and others holding provincial contracts. We continue to support and guide our members through the twenty-four month transition period and to prepare them for the Citizenship and Immigration Canada (CIC) proposal process.

The AMSSA Info sheets series was created to inform and support members and community partners. The seven sheets produced this year covered a wide range of topics highlighting research and trends across Canada and in BC.

Hundreds of stakeholders participated in three e-symposia: Building Settlement Sector Knowledge: Outcome Evaluation; CIC's Modernized Approach: How the National Settlement Program (NSP) works; and CIC: Immigration Contribution Agreement Reporting Environment (iCARE). The e-symposia are available at [www.amssa.org](http://www.amssa.org). AMSSA also facilitated a Settlement Net Training Webinar for ESL/SAP providers and Welcoming Communities.

Our Themed Events were attended by over 200 people, 86% of whom indicated that the events exceeded their expectations. The themes were: Building Our Capacity to Support Transitions of Immigrant / Refugee Children and Youth; Worker Safety; and Crisis Management.

Over 400 businesses, municipal governments, and organizations received diversity and inclusion refresher training as Safe Harbour certified locations in BC AMSSA's Inclusion Café series has been attended by 80 employers, including Vancity, Canada Safeway, and BC Hydro, in partnership with South Vancouver Neighbourhood House, the City of Vancouver and Vancouver Public Library.

Diversity Health Fairs took place in Prince George, Terrace, Vernon, Kelowna, Campbell River, Nanaimo, Victoria, Abbotsford, Surrey and Vancouver, with Chronic Disease Prevention as the theme.

*Cultures West Magazine* editions this year focused on Immigrant and Refugee Seniors and Multiculturalism. Two thousand copies were broadly distributed and positively received.

AMSSA welcomes new members: Fort St John Literacy Society; Mount Pleasant Neighbourhood House; Literacy Central Vancouver Island; The People's Law School: Public Legal Education Society; and La Fédération des francophones de la Colombie-Britannique

**Lynn Moran, Executive Director**

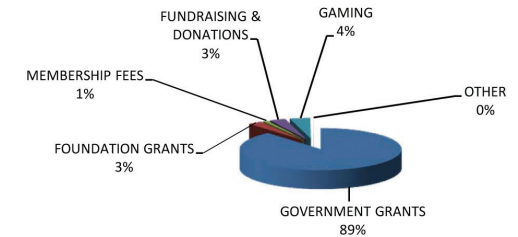
## FINANCIAL REPORT

REVENUES	2013	2012
Government Grants	1,354,838	1,301,670
Foundation Grants	43,239	75,784
Membership Fees	15,900	10,900
Fundraising & Donations	48,782	63,797
Gaming	63,189	53,143
Other	1,309	2,163
	<b>1,527,257</b>	<b>1,507,457</b>

EXPENDITURES	2013	2012
Salaries & Benefits	576,149	552,389
Office Expenses	76,957	60,040
Travel & Meeting	264,848	236,925
Fundraising	27,117	26,605
Telecommunication	16,751	16,805
Rent	59,211	56,759
Contracts	445,836	500,376
Programs	54,464	43,953
	<b>1,521,333</b>	<b>1,493,852</b>

SURPLUS/(DEFICIT)	2013	2012
	<b>5,924</b>	<b>13,605</b>

**REVENUES 2012 - 2013**



**EXPENDITURES 2012- 2013**

