

APPENDIX B – Inventory of Immigrant and Refugee Services

NOTES:

- Governmental funders are listed based on their names and mandates at the time of the research. BC ministries have been restructured since the data was collected. The programs described still exist though in many cases within new ministries.
- The following IICC member agencies did not provide responses for this research: Community Connections of Southeast BC, DIVERSEcity Community Resources Society and Langley Family Services.

Family

Region: Metro Vancouver

a. Family Support

Name of Service	Description	Organization	Funder
Family Place	Family place drop-in provides an opportunity to assist new immigrant families in the areas of information and referral, as well as to bridge clients to community services.	Kiwassa Neighbourhood Services Association	Ministry of Children and Family Development and Community Action Program for Children (CAPC)
Community Links Program	Provides a family support worker that assists newcomer families with community services.	Kiwassa Neighbourhood Services Association	Ministry of Children and Family Development
Nobody's Perfect	This parenting program offers education and support to newcomer families.	Little Mountain Neighbourhood House Society	Ministry of Children and Family Development
Multicultural Family Drop In	For parents, grandparents and children to participate in fun and creative activities.	Collingwood Neighbourhood House	United Way of the Lower Mainland (Success by Six)
Asian Gathering Group	Parenting program that offers guest speakers on family issues and concerns.	Little Mountain Neighbourhood House Society	Ministry of Children and Family Development
Vietnamese Family Counselling Program	Provides a variety of family-related services for Vietnamese families residing in the Strathcona Neighbourhood House surrounding areas.	MOSAIC	City of Vancouver in partnership with Strathcona Community Centre

Name of Service	Description	Organization	Funder
Separated Children Intervention and Orientation Network (SCION Project)	Provides support to refugee children 18 years and younger and victims of human trafficking.	MOSAIC	Ministry of Children and Family Development, Sisters of the Good Shepherd, and Citizenship and Immigration Canada (CIC)
Nobody's Perfect Program – Family Literacy	Works with parents of pre-school age children to explore developmental and parenting issues with their children. Adapted to provide settlement information and delivered in first language.	North Shore Multicultural Society	Community Action Program for Children (CAPC) and United Way of the Lower Mainland
Parenting Program - Teens	Increases intergenerational communication and understanding between newcomer parents and teens – focus on bi-cultural parenting. North Shore service providers supply guest speakers.	North Shore Multicultural Society	United Way of the Lower Mainland, Ministry of Children and Family Development and in-kind donations
Parenting Program -Middle Years	This adapted “Tweens and Me” program increases communication and understanding between newcomer parents and children – focuses on bi-cultural parenting and provides information to parents on services and activities available for children and families.	North Shore Multicultural Society	United Way of the Lower Mainland and Ministry of Children and Family Development
Immigrant Parent & Youth Workshops	Workshops that provide immigrant parents and youth with the knowledge and skills to better understand and reduce conflict with each other.	Richmond Multicultural Concerns Society	United Way of the Lower Mainland in partnership with Richmond School Board, City of Richmond Parks and Recreation Department
Nobody's Perfect Parenting Classes	These classes help parents learn effective parenting strategies.	South Vancouver Neighbourhood House	Ministry of Children and Family Development in partnership with East Vancouver Nobody's Perfect Consortium
Chinese Parent Support Circle	Parent support group for parents experiencing problems with older children/teens.	South Vancouver Neighbourhood House	Ministry of Children and Family Development in partnership with Parent Support Circle

Name of Service	Description	Organization	Funder
Multicultural Family Support Program	This program provides family support programs which include parent education, advocacy and supportive counselling programs.	South Vancouver Neighbourhood House	Ministry of Children and Family Development in partnership with Vancouver Public Library, Vancouver Coastal Health Authority and Family Place
Individual and Family Counselling Services	These counselling services assist families and individuals to cope with life stresses created by emotional and relational issues.	S.U.C.C.E.S.S.	Ministry of Children and Family Development and the City of Vancouver
<p>Family Life Education Services:</p> <ul style="list-style-type: none"> • Nobody's Perfect Group • Parenting After Separation • Teens-Parent Support Group • Men's Support Group • Occasional Family Life Education Workshops • Training Group Sessions on Special Topics • Media Education 	Family Life Education Services aims to equip individuals and families with the proper knowledge, skills and attitudes so that they can successfully go through various developmental stages and life transitions. These services are provided in the form of seminars, groups and mass media programs.	S.U.C.C.E.S.S.	Ministry of Children and Family Development and Ministry of Attorney General

b. Families with Children 0-6 years

Name of Service	Description	Organization	Funder
Family Initiatives Program <ul style="list-style-type: none"> • Kurdish Program • Somali Program • Vietnamese Program 	Provides parenting support, education and resources to immigrant and refugee parents and caregivers of children under the age of five.	MOSAIC	Community Action Program for Children (CAPC)-Public Health Agency of Canada
Family Place for Immigrant parents <ul style="list-style-type: none"> • Latin American Family Program 	This family place drop-in provides parenting support, education and resources to immigrant and refugee parents and caregivers of children under the age of five.	MOSAIC	Open Doors to Learning
Parent and Child Time	This program focuses on healthy child development and offers activities while providing support, education and resources to immigrant and refugee parents and caregivers of children under the age of five.	MOSAIC	United Way of the Lower Mainland (Success by Six)
Building Blocks Vancouver	This program is a home-based parenting support program that provides regular home visits to first-time parents.	MOSAIC	Ministry of Children and Family Development in partnership with South Vancouver Neighbourhood House, Kiwassa Neighbourhood Services Association and Mt. Pleasant Neighbourhood House
Let's Learn	Family literacy program for Persian parents and their pre-school age children. This program supports parents in their role in developing literacy in their children and provides cultural and community resources information for parents. North Shore service providers come in as guest speakers	North Shore Multicultural Society	United Way of the Lower Mainland, Community Action Program for Children (CAPC), Ministry of Children and Family Development, and Canadian-Iranian Foundation Fundraising in partnership with John Braithwaite Community Centre which provides the space.

Name of Service	Description	Organization	Funder
ESL Family Literacy Program	This program promotes the development of language and literacy skills among immigrant and refugee families	Pacific Immigrant Resources Society	United Way of the Lower Mainland (Success by Six), BC Direct Access Gaming Grant in partnership with various Vancouver Elementary Schools
ESL Parenting Program with Childcare	Assists immigrant mothers with young children to develop their English language skills and gain information and support related to parenting in a multicultural society	Pacific Immigrant Resources Society	Community Action Program for Children (CAPC) in partnership with MOSAIC, South Vancouver Family Place
Raise a Reader Program <ul style="list-style-type: none"> • Vancouver • Richmond 	This 15-week program helps parents enhance their children's language development in English or the parents' first language following the principles of the Parent-Child Mother Goose program.	S.U.C.C.E.S.S.	Vancouver Sun-Raise-a-Reader
Multicultural Early Childhood Development Program serving the communities of Anmore, Belcarra, Coquitlam, Port Coquitlam and Port Moody	This program increases awareness of the importance of early childhood development and informs families about existing early childhood development resources and services.	S.U.C.C.E.S.S.	Ministry of Children and Family Development and United Way of the Lower Mainland (Success by Six)
Multicultural Family Resource Centre in Coquitlam	Affiliated with the Multicultural Early Childhood Development Program, the Multicultural Family Resource Centre operates every Monday, Wednesday and Friday from 9:00 a.m. – 12:00 p.m. and every Tuesday and Thursday from 12:30 – 2:30 p.m. It offers Parents and Tots drop-in sessions. Services are available in Cantonese, Mandarin, Korean and Farsi.	S.U.C.C.E.S.S.	Ministry of Children and Family Development and United Way of the Lower Mainland (Success by Six)

c. Domestic Violence

Name of Service	Description	Organization	Funder
Domestic Violence Prevention and Counselling	Provides support and education to Spanish speaking immigrant and refugee women and children in order to address domestic violence issues in their families. This program also provides capacity building training to other services providers in the community working with Spanish speaking immigrant and refugee women and children.	Kiwassa Neighbourhood Services Association	Ministry of Children and Family Development
Healthy Relationships	Couples workshops for newcomer Persian couples that look at	North Shore	Vancouver Foundation

Project	immigration stress on families and ways to maintain a healthy relationship during the settlement process.	Multicultural Society	in partnership with North Shore Family Services
Family Violence Research Project	This research project focuses on existing family violence services on the North Shore and their capacity to serve immigrant women. Research is conducted with immigrant women to understand access issues to services.	North Shore Multicultural Society	n/a
Domestic Violence Support	These services provide supports to women and the community in order to address domestic violence to women and its impact on their children.	South Vancouver Neighbourhood House	Ministry of Children and Family Development in partnership with Multicultural Family Support Services and Domestic Violence Agencies
Stopping the Violence Counselling	The STV Counselling Program provides free individual and group counselling to women experiencing emotional, physical, sexual, psychological, social and/or economic abuse. The STV program is for women enduring physical and/or sexual violence; women subjected to years of verbal, emotional, psychological and physical abuse; and women dealing with the long-term effects of childhood trauma, including childhood abuse.	MOSAIC	Ministry of Community Development
Legal Education and Preventing Violence Project	This project in partnership with RED FM Radio provides education on family law and issues of violence against women.	MOSAIC	Law Foundation of BC in partnership with RED FM Radio
Multicultural Outreach Program	Educational program for community groups that work with immigrant and refugee women who have experienced abuse.	MOSAIC	Ministry of Community Development
Men in Change	A program that provides counselling and education to immigrant men who have threatened, attempted or committed domestic violence against their partners, or are at risk of such behaviour.	MOSAIC	Ministry of Children and Family Development and/or Ministry of Public Safety and Solicitor General
Respectful Relationships & Relationship Violence Treatment Program (Chinese)	This program provides treatment group sessions plus individual/family counselling for perpetrators of family violence. Referral from the Ministry of Public Safety and Solicitor General, Corrections Branch will be free of charge.	S.U.C.C.E.S.S.	Ministry of Public Safety and Solicitor General, Corrections Branch

Children and Youth

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Youth Programs	Assists newcomer youth adjust to their new life.	Multicultural Helping House Society	BC Direct Access Gaming Grants
Youth Employment Program	Assists newcomer youth to obtain employability and job search skills. Participants are hired to work on a 22-week project.	North Shore Multicultural Society	Service Canada
Igniting Colours of Resistance	Provides inclusive leadership and anti-discrimination training for youth to participate in community projects and learn to respond to discrimination. Trained youth are provided honoraria to present workshops in elementary and high schools on the North Shore but not exclusively.	North Shore Multicultural Society	Currently no funder. Past funders include: United Way of the Lower Mainland, Chris Spenser Foundation, Ministry of Attorney General, TD Canada Trust, and Vancouver Foundation
Youth Volunteer Network	This resource and networking tool for immigrant or refugee youth helps them to connect with their community through volunteerism. Support is given to both youth and outside agencies wanting to involve youth in volunteering.	North Shore Multicultural Society	City of North Vancouver, District of North Vancouver, National Crime Prevention Centre, and United Way of the Lower Mainland
Critical Thinking Skills Pilot	In response to a service gap for North Shore Persian male youth (13 – 18), this pilot program was set up to provide critical thinking, decision making and leadership skills. A consultation process to provide North Shore youth service providers with information to become more inclusive of Persian male youth.	North Shore Multicultural Society	McCreary Youth Foundation, Lower Lonsdale Legacy Fund in partnership with North Shore Neighbourhood House and Capilano Community Services Society

Name of Service	Description	Organization	Funder
Multi-barriered Refugee Youth-Exploring Strategies for Workplace Entry	This project will conduct a series of interviews with key informants and focus groups (including youth and parents) that will define the challenges of achieving workplace entry for Somali/Sudanese, Afghan and Myanmar refugee students who have had no opportunity to attend school prior to reaching their teens. Strategies for keeping these students in school and achieving literacy, numeracy and workplace-entry plus possible partnerships to achieve this will be identified.	Immigrant Services Society of BC	United Way of the Lower Mainland
Multicultural Youth Circle Program	The MY Circle program is an innovative multicultural peer support program designed to assist immigrant and refugee youth facing challenges integrating into Canadian society. MY Circle trains newcomer youth to become facilitators/community leaders, so that they can create support circles to help other youth to address issues and share coping strategies around isolation, mental health, self-esteem, identity, racism and discrimination, intergenerational conflicts and community leadership. Facilitators are also actively involved in events that increase awareness of newcomer youth issues as well as promote a "newcomer youth voice" in public educational events, media stories, and conferences and as participants in public policy development.	Immigrant Services Society of BC	City of Vancouver, United Way of the Lower Mainland, and Vancouver Foundation
Homework Club	For youth who are struggling with learning and completing homework.	South Vancouver Neighbourhood House	BC Direct Access Gaming Grants and United Way of the Lower Mainland
Youth Leadership	For older youth seeking ways to build pre-employment and life skills.	South Vancouver Neighbourhood House	BC Direct Access Gaming Grants and United Way of the Lower Mainland
Collectively Canadian Camps	Reinforcing social cohesion through: -training youth in intercultural leadership -developing a stronger relationship between a "mainstream" organization like the YMCA and different ethnocultural communities, especially newer ones to Canada -encouraging linkages between different communities.	YMCA of Greater Vancouver	YMCA of Greater Vancouver and Telus in partnership with other YMCAs

Name of Service	Description	Organization	Funder
Nu Yu Theatre Project	Provides a forum for communication and participation, and offers training in Popular Theatre to immigrant and refugee youth.	MOSAIC	Vancouver Foundation, BC Council for International Cooperation and Urban Systems
Korean Immigrant Youth Project	Provides a forum for communication and participation for Korean immigrant youth.	MOSAIC	United Way of the Lower Mainland
A Chance to Choose in Vancouver and Port Moody	This program serves at-risk youth, empowers them to be employable and teaches life-skills in order for them to become employed or return to school.	S.U.C.C.E.S.S.	Service Canada-Government of Canada's Youth Employment Strategy
Youth Outreach Program	Pair Up and Learn Program (PAL) – Provides educational assistance and peer support by trained volunteers to elementary school children. Limited to students from Nootka and Norquay Elementary Schools.	S.U.C.C.E.S.S.	City of Vancouver
Youth From China Project	This program helps older youth from China better adjust to their school and social environment in Canada.	S.U.C.C.E.S.S.	
Spring Break Day Camp	This camp plans and organizes activities to promote healthy living along with community and environment awareness. It introduces Canadian lifestyle and culture as well as develops children and youth's creativity.	S.U.C.C.E.S.S.	
Child and Youth English Summer Day Camp, New Immigrant Children and Youth Summer Day Camp, and Multicultural Summer Day Camp	Improves English language ability of new immigrant children and youth during the summer holiday.	S.U.C.C.E.S.S.	
Summer Youth Enrichment Project/Youth Development Program/	This eight-week program develops leadership, communication, study and job skills and provides an opportunity for immigrants to share experiences about the adjustment to the local school system and community while linking to community resources.	S.U.C.C.E.S.S.	
Richmond Youth Volunteer Group	This program promotes volunteer services among youth aged 16-25 for S.U.C.C.E.S.S. and other non-profit agencies.	S.U.C.C.E.S.S.	

Name of Service	Description	Organization	Funder
Afghan School Initiative	<p>To provide interpreter-supported homework clubs in a minimum of two elementary schools and two secondary schools in Burnaby.</p> <p>To provide an art program for especially traumatized children and/or children and youth who have not learned enough English to feel comfortable in basic conversation and social settings.</p> <p>To provide safe and fun behavioural learning in conjunction with both of these settings (working with trained community professionals and volunteers).</p> <p>To incorporate food and nutrition into each of these activities and provide a wide range of multicultural activities/skill building. It is directed to improve educational access and school completion rates</p>	Immigrant Services Society of BC	United Way of the Lower Mainland in partnership with Burnaby School Board, SFU, and UBC
African Youth Worker	<p>Provides an opportunity for academic, social and recreational programming for African youth (ages 13 to 19) residing in East Burnaby. Supports African “youth voices” through active participation in public events and community capacity building opportunities.</p> <p>Overall, enhancement of African youth’s self-image and confidence that enables them to act as leaders and role models for younger African youth.</p>	Immigrant Services Society of BC	United Way of the Lower Mainland, VanCity Community Foundation, and Burnaby School Board
Youth Employment Program	<p>The aim of the YEP is to help young people overcome barriers to employment by providing them with the skills, experience and ability they need to make a successful transition into the workplace. Local youth aged 15-30 who are out of school, unemployed or underemployed are encouraged to participate. YEP is aimed at at-risk youth such as single parents, recent immigrants, high school drop-outs and those facing other barriers to employment.</p>	S.U.C.C.E.S.S.	Service Canada
Child and Youth English Summer Day Camp, New Immigrant Children and Youth Summer Day Camp, and Multicultural Summer Day Camp	<p>Improves English language ability of new immigrant children and youth during the summer holiday.</p>	S.U.C.C.E.S.S.	
After School Support	<p>Assists new immigrant children and youth to adapt to a new school system and resolve difficulties in academic areas, i.e. language and mathematics.</p>	S.U.C.C.E.S.S.	

Women

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Cross Cultural Women's Peer Support	The CCPSGP program strives to provide mental, physical and social support to marginalized immigrant and refugee women (in their first language) who are experiencing long-term and ongoing challenges due to the difficulties incurred during their integration process into Canadian society. Each year 15-20 community members are selected and trained over a period of three months (80 hours), to become peer facilitators. They in turn go back into their communities and deliver three 10-week peer support groups across the Greater Vancouver Area, for other newcomer women that are facing difficulties adjusting to their new lives in Canada.	Immigrant Services Society of BC	Vancouver Coastal Health Authority
Bridging Employment Program—Stepping Up	Bridging/pre-employment program for immigrant and refugee women, survivors of abuse, ESL/EAL, EA and non-EA clients. This program is essentially a transition and transformation process for program participants. Therapeutic group work is provided to address abuse and trauma issues with an ESL/EAL based, holistic & integrated curriculum.	Immigrant Services Society of BC	Ministry of Housing and Social Development
LEAD Program	Assists immigrant women to gain confidence in their English language ability and learn about Canadian culture thus becoming contributing members of the community.	Richmond Multicultural Concerns Society	BC Direct Access Gaming Grant in partnership with Pacific Immigrant Resources Society
Multicultural Women's Group	Provides a networking and support group for women where they can learn about a variety of topics and make friendships.	Richmond Multicultural Concerns Society	BC Direct Access Gaming Grant
LEAD Program with childcare	Assists immigrant women to improve their English and learn about/become more involved in the community.	Pacific Immigrant Resources Society	City of Vancouver, BC Direct Access Gaming Grant in partnership with Mount Pleasant Neighbourhood House
Building Bridges Program	Assists immigrant women to develop group facilitation and leadership skills.	Pacific Immigrant Resources Society	City of Vancouver, BC Direct Access Gaming Grant in partnership with various agencies providing practicum placements.

Name of Service	Description	Organization	Funder
Women's Health Project	The intent of this program is to engage newcomer women from Korea and China to enhance their knowledge of health services in Canada and the North Shore and work with them to hold an event that will allow them to share that knowledge with other women from those communities.	North Shore Multicultural Society	Vancouver Coastal Health Authority and North Shore Neighbourhood House
Women's World of S.U.C.C.E.S.S.	This weekly meeting aims to meet the needs of Chinese-speaking immigrant women and encourages them to participate fully as members of Canadian society.	S.U.C.C.E.S.S.	S.U.C.C.E.S.S. and Marpole- Oakridge Community Centre
Tri-City Mandarin Women's Group	This program helps newcomers overcome cultural and language barriers, while contributing to their community. Women share their experiences and develop their spirit of help while also encouraging them to participate in community service.	S.U.C.C.E.S.S.	

Seniors

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Peer Support Program	Provides health, wellness and community integration to support seniors.	Kiwassa Neighbourhood Services Association	Vancouver Coastal Health Authority
Seniors Health and Wellness Program	This program provides a senior's lunch to promote social cohesion, peer support and social activities between immigrant and refugee seniors.	Kiwassa Neighbourhood Services Association	Vancouver Coastal Health Authority
Seniors Program	Provides a recreational place and social activities for seniors to adjust to their Canadian life.	Multicultural Helping House Society	New Horizons Grant and BC Direct Access Gaming Grant
Seniors Bridging Project	Project to build access to seniors programs for immigrant Farsi speaking seniors.	North Shore Multicultural Society	Lower Lonsdale Fund – City of North Vancouver in partnership with North Shore Neighbourhood House

Name of Service	Description	Organization	Funder
Grandparenting in Canada Program	Empowers immigrant grandparents in their roles as active community members and as primary caregivers to their grandchildren aged 0-12 years.	Richmond Multicultural Concerns Society	United Way of the Lower Mainland in partnership with Richmond Family Place, City of Richmond Parks and Recreation Department, Richmond School Board, RCMP, Women's Resource Centre, Vancouver Coastal Health Authority
Multicultural Seniors Group	Provides a weekly support group setting for seniors to socialize and receive information related to their needs.	Richmond Multicultural Concerns Society	Ministry of Public Safety and Solicitor General
Chinese Grandparents Support Group	This pilot project explores and addresses the unique needs of isolated immigrant grandparents caring for their grandchildren.	South Vancouver Neighbourhood House	Ministry of Children and Family Development
South Asian Seniors Peer Support	Focuses on recreational activities and wellness to address the psychological and physical health issues of South Asian seniors.	South Vancouver Neighbourhood House	Vancouver Coastal Health Authority
South Asian Special Needs Seniors Group	This program supports seniors with a diagnosed mental illness in need of social support activities.	South Vancouver Neighbourhood House	Vancouver Coastal Health Authority
Spanish seniors arts and crafts group	Spanish speaking seniors meet weekly to participate in arts and crafts.	South Vancouver Neighbourhood House	Not Funded
"Healthy Eating" English for Seniors	Non-English speaking seniors gain intercultural experience, practice English and learn about healthy eating while producing something to eat together.	South Vancouver Neighbourhood House	Vancouver Coastal Health Authority
Immigrant Seniors and Leaders Project	Immigrant seniors are given leadership and community development training to enable them to lead seniors driven programs and participate in community development.	South Vancouver Neighbourhood House	United Way of the Lower Mainland
Mandarin Speaking Seniors Outreach	Builds inclusion of Mandarin speaking seniors in neighbourhood house activities and community development.	South Vancouver Neighbourhood House	City of Vancouver Capacity Building Grant

Name of Service	Description	Organization	Funder
Seniors Independence and Participation Project	Provides immigrant seniors with volunteer skills and resources to organize and sustain a health and wellness program at Sunset Community Centre.	South Vancouver Neighbourhood House	United Way of the Lower Mainland in partnership with Vancouver Coastal Health Authority and Sunset Community Centre

Refugees

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Settlement Program Centre Coordinator	The Centre Coordinator position coordinates frontline staff; liaises with government agencies, develops community capacity, engages in advocacy and brings about public awareness of issues refugees face coming into Canada.	Settlement Orientation Services	City of Vancouver
Resettlement Assistance Program	Through Resettlement Assistance Program (RAP), Government Assisted Refugees receive 30+ hours of first language orientation and support services. RAP services include: <ul style="list-style-type: none"> • Initial assessment and client intake; • Financial and banking orientation; • Basic orientation to assist clients settle in the community; • Referrals to community resources; and, • Housing search support. 	Immigrant Services Society of BC	Citizenship and Immigration Canada
Bridge Health Clinic	Assists Government Assisted Refugees (GARs) to undertake a primary health care screening and transition to mainstream health services. Provides interpreters and a shuttle bus service for GARs to Bridge Clinic.	Immigrant Services Society of BC	Vancouver Coastal Health Authority, BC Multicultural Health Services Society
Health Promotion Programs <ul style="list-style-type: none"> • LGBT • In-Office Health Promotion • HIV/AIDS Support Worker 	The health promotion program provides orientation to the Canadian health system and offers education and support for HIV / AIDS. This program is offered individually or by community presentations.	Settlement Orientation Services	Vancouver Coastal Health Authority

Name of Service	Description	Organization	Funder
<p>Inland Refugee Society</p> <ul style="list-style-type: none"> • Orientation and Referrals • ESL Classes • Shelter and Housing assistance • Food Vouchers • Photos • Clothing • Milk Allowance • Food Bank • Bus Tickets 	<p>Provides assistance with basic necessities such as food, clothing, emergency shelter or bus tickets, for recently arrived refugee claimants who are just beginning the claim process. Offers English and life skills classes as well as a volunteer program. This program gives claimants the opportunity to acquire new skills and connections in Canada.</p>	<p>Inland Refugee Society of BC</p>	<p>City of Vancouver, VanCity and BC Direct Access Gaming Grants</p>
<p>Resettlement Assistance Program (RAP) Enhancement and Financial Literacy Pilot Project</p>	<p>Strengthens the banking and financial literacy activities of the initial RAP orientation for recently arrived convention refugees; and develops a financial literacy curriculum specifically targeting convention refugees and undertakes a pilot to train both Immigrant Services Society of BC staff and bilingual community leaders/members as part of a community capacity building initiative. In turn, ISS/FSGV staff and community members co-facilitate financial literacy workshops for targeted refugee populations.</p>	<p>Immigrant Services Society of BC</p>	<p>Vancity Community Foundation in partnership with Family Services of Greater Vancouver</p>
<p>Welcome House</p>	<p>Welcome House consists of 12 self-contained apartments with a sleeping capacity of 80-90 individuals per night. It is the only refugee reception centre in BC. Welcome House receives all Government and Joint Assisted Refugees destined for BC, providing a comprehensive one-stop access point for refugees. When space is available, Welcome House will provide housing to refugee claimants and independent immigrants on a fee for service basis.</p>	<p>Immigrant Services Society of BC</p>	<p>Citizenship and Immigration Canada</p>
<p>Step Ahead Pilot Project</p>	<p>This pilot project reaches out and provides home visits and support services to multi-barriered refugees not accessing regular settlement services.</p>	<p>MOSAIC</p>	<p>Ministry of Attorney General, Citizenship and Immigration Canada, and Ministry of Housing and Social Development in partnership with Immigrant Services Society of BC, S.U.C.C.E.S.S. and DIVERSEcity Community Resources Society</p>

Community Supports

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Information and Referral	Provides information and referrals to community services.	Kiwassa Neighbourhood Services Association	Various Funders
Cultural Connectors	Links new and isolated immigrants with community programs, initiatives, and other immigrants living in the area while increasing their participation and community involvement.	Collingwood Neighbourhood House	United Way of the Lower Mainland
Food Vouchers	Provides food vouchers for immigrants that are in need of food.	Jewish Family Service Agency	Jewish Federation of Greater Vancouver and In-kind Donations
A Guide to Vancouver	A written guide translated in both Russian and Hebrew that orients newcomers to Vancouver.	Jewish Family Service Agency	United Way of the Lower Mainland
Volunteer Support Groups	A group where volunteering in Canada is explored – purpose, opportunities, and agencies to volunteer with, as well as volunteer job expectations and orientation to Canadian workplaces and events.	North Shore Multicultural Society	United Way of the Lower Mainland
Volunteer Coordination & Training Program	Trains volunteers to fulfill a variety of roles in a work/office setting, allowing them to meet new people, practice their English skills, and gain Canadian experience so that they may more readily enter the Canadian workforce.	Richmond Multicultural Concerns Society	BC Direct Access Gaming Grants in partnership with Volunteer Richmond Information Services
Multicultural Victim Services	These services assist all victims of crime using multilingual and culture specific support.	MOSAIC	Ministry of Public Safety and Solicitor General
Vietnamese Probation Outreach	Assists in bridging the cultural and linguistic gap by providing consultation and support to probation officers and Vietnamese clients accessing probation services.	MOSAIC	Ministry of Public Safety and Solicitor General-Court Mandated
Community Outreach	Through a variety of projects and initiatives, the Community Outreach staff promotes integration, leadership, and participation within immigrant communities. Staff also works to create links between immigrant communities and society at large.	MOSAIC	City of Vancouver and BC Direct Access Gaming Grant
Multi-Lingual Website	Provides immigrants and refugees with legal information to help deal with Canada's legal system ensuring they have access to justice, their legal rights and responsibilities.	MOSAIC	Law Foundation of BC

Name of Service	Description	Organization	Funder
Community Volunteer Program	The main goal of the Community Volunteer Program is to encourage and assist immigrants and refugees in settling and adjusting to life in Canada, and help them develop strong ties to the community.	MOSAIC	United Way of the Lower Mainland and BC Direct Access Gaming Grants
Chinese Helplines	Promote the well-being of Chinese Canadian individuals who are experiencing difficulties in accessing social service because of language and cultural barriers, and/or fear of social stigma and builds community capacity of the Chinese community through training and development of help line volunteers.	S.U.C.C.E.S.S.	Vancouver Coastal Health Authority and Kirin Restaurant
Problem Gambling Counselling	This program increases public awareness and knowledge of problem gambling and its impact on individuals, families and communities. It provides individuals and group counselling services to clients and their family members and assists clients to achieve a stable and healthy lifestyle.	S.U.C.C.E.S.S.	A Partnership with Family Services of Greater Vancouver and Richmond Addiction Services
Community Airport Newcomers Network (C.A.N.N.)	C.A.N.N. strives to facilitate the pre-settlement of all immigrants arriving in Canada at the Vancouver International Airport by offering individualized reception, orientation, information and referrals.	S.U.C.C.E.S.S.	Citizenship and Immigration Canada
Financial Assistance	This national program provides financial assistance to Jewish immigrants that have been in Canada for less than 2 years.	Jewish Family Service Agency	Jewish Immigrant Aid Services

Community Development

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Intercultural Competency Training	Develops greater skills, knowledge and sensitivity related to living and working interculturally both for immigrants and for Canadian-born people.	YMCA of Greater Vancouver	YMCA of Greater Vancouver in partnership with WorksafeBC
Research and Development Unit	The Research and Development Unit consist of staff members with backgrounds in research and experience in the settlement of immigrants and refugees. In collaboration with community agencies, post-secondary colleges, universities, research institutions, foundations and governments, this unit conducts evidence-based community action research designed to inform and guide policy makers and service providers in developing and implementing policies and programs relating to immigrants and refugees.	MOSAIC	Various

Name of Service	Description	Organization	Funder
Taking Action to Address Food Security-Kurdish & Afghan	Acquires bulk quantities of vegetables/rice either through purchase, the Food Providers Network and/or food production by community members. This program distributes vegetables, flour and rice to 350 targeted families (3000 people). This program also stretches family budgets by linking them to programs such as the Good Food Box and coordinates family purchase/access to items purchased/donated in bulk for the program. This initiative works to implement a community kitchen program in Coquitlam for newly arrived Afghani residents.	Immigrant Services Society of BC	United Way of the Lower Mainland, Burnaby Food First

Business Development

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Microloan (also known as Peer Lending Program)	Provides low-income earners and newly arrived immigrants with the capital to start their own home-based businesses. The program is based on the peer lending process, where groups of participants who have not been able to get traditional loans form. While traditional loans require applicants to possess personal guarantees or assets, peer lending – also known as microcredit – sees the group itself acting as the guarantee for the loan. Group members all agree to share responsibility for any other member who can't repay his or her loan.	MOSAIC	VanCity Community Foundation
Business Links for New Immigrants	Builds the bridge between new immigrants and the local business community at large; provides language and cultural support for new immigrants; and facilitates new immigrant's access to existing business lending facilities.	S.U.C.C.E.S.S.	Western Economic Diversification Canada, BC Ministry of Economic Development, and Coast Capital Savings

Employment

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Employment Program	Provides employment services to immigrants and refugees	Jewish Family Service Agency	Jewish Federation of Greater Vancouver and in-kind donations.

Name of Service	Description	Organization	Funder
Fast Track to Employment	Assists immigrants and refugees in finding meaningful employment.	Multicultural Helping House Society	Service Canada
Employment Assistance Programs <ul style="list-style-type: none"> • Case Management/ Employment Counselling • Two Week Job Finding Club • Individual Job Search • PICS Wage Subsidy Program 	Assists unemployed newcomers and those that have previously immigrated to Canada overcome their employment barriers and find meaningful work.	Progressive Inter-cultural Community Services Society	Service Canada
First Step Employment Program	This four-week employment program assists people in understanding the Canadian job market, teaches job search skills and supports immigrants and refugees in their job search.	North Shore Multicultural Society	Service Canada
ISS Vancouver Career Centre	Assists unemployed immigrants to prepare for, obtain and maintain employment by providing integrated, specialized employment assistance services in multiple languages or various English levels.	Immigrant Services Society of BC	Service Canada
ISS Richmond Career Centre	Assists unemployed immigrants to prepare for, obtain and maintain employment by providing integrated, specialized employment assistance services in multiple languages or various English levels.	Immigrant Services Society of BC	Service Canada
Employment Assistance Services <ul style="list-style-type: none"> • Career Connections Program • Case Management Services • Direct To Work Program • New Start Program • Resource Centre • Immigrant Access Centre for Training (iACT) 	Provides individual assistance in identifying employment needs and developing action plans for immigrants and refugees eligible to work in Canada.	MOSAIC	Service Canada
S.U.C.C.E.S.S. Employment Assistance Services-Vancouver, Richmond, Tri-City, Burnaby, Coquitlam and New Westminister <ul style="list-style-type: none"> • Career and Employment Resource Portal • Work Resource Centre • Employment Resource Centre • Job Finding Club • Job Search and Job Search Workshops • Job Mentoring Program 	<p>The Employment Services Centre provides a comprehensive range of programs and services to enhance the employability and career development of new immigrants and citizens in Coquitlam, Port Moody and Port Coquitlam. This program also serves residents of Maple Ridge and Pitt Meadows.</p> <p>Programs are aimed at assisting new immigrants integrate into Canadian society and help them gain the knowledge and resources necessary to become productive members of the community.</p>	S.U.C.C.E.S.S.	Service Canada

Name of Service	Description	Organization	Funder
Community Assistance Program	The MOSAIC Community Assistance Program is a Vancouver-based program that provides advocacy and support, life skills, pre-employment and volunteering services to encourage and support the independence and self-reliance of immigrants and refugees. Provides outreach to refugees and immigrants facing multiple obstacles in their pursuit to receive B.C. Employment Assistance (BCEA).	MOSAIC	Ministry of Housing and Social Development subcontracted by GT Hiring
BC Employment Program	The BC Employment Program assists clients who have barriers to employment achieve progress along the employment continuum through increased employability and connections with community services.	S.U.C.C.E.S.S.	Ministry of Housing and Social Development subcontracted by GT Hiring
BCITP Net	This network works together to encourage internationally trained immigrants throughout British Columbia to get involved in the development of professional associations and networks.	MOSAIC	Canadian Heritage in partnership with Immigrant Services Society of BC and DIVERSEcity Community Resources Society
Looking Ahead	This website serves as an on-line portal to information, programs and services that support immigrant employment in British Columbia, Canada. It was developed and supported under the leadership of EASI, a broad-based coalition of community-based agencies, post-secondary institutions, professional and trades associations, regulatory bodies, employers, unions and the three levels of government.	MOSAIC	Employment Access Strategy for Immigrants

Skills Training Programs

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
IMMPower Skills Connect	Assists internationally trained professionals find work commensurate to the work they left in their previous country.	Various IICC Member Agencies via ASPECT Main Contract	Ministry of Economic Development
Arrive BC Program	ArriveBC helps immigrants who do not require completely new credentials or extensive language upgrading to quickly secure employment in areas relevant to their skills and experience.	MOSAIC	Ministry of Economic Development.
ESL Architectural Sheet Metal Apprenticeship Program	This program helps immigrants overcome common barriers to employment and bridges immigrants into the booming construction industry while providing certification, employment and apprenticeship in a trade.	S.U.C.C.E.S.S.	Not reported

Name of Service	Description	Organization	Funder
Construction English Language Training Program	This program exposes participants to a trades-specific language course that reveals not only the culture of the workplace but very specific terminology aligned with the trades.	S.U.C.C.E.S.S.	Not reported
Immigrant Engineering Orientation Project	Skills upgrading project for foreign-trained job-seekers. It prepares job-ready applicants from the Lower Mainland for relocation to Northeastern BC; and increases the representation of visible minorities in skilled trades.	S.U.C.C.E.S.S.	Not reported

Legal Assistance

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Legal Education Program	Written materials translated into Russian that assist newcomers with legal resources and various issues.	Jewish Family Service Agency	United Way of the Lower Mainland
Family Law Projects	Provides family law workshops for Persian clients.	North Shore Multicultural Society	Law Foundation of BC
Legal Advocacy Program	Helps immigrants and refugees deal effectively with Canada's legal system, ensuring they have access to justice and are treated fairly with full awareness of their legal rights and responsibilities. The program provides information, summary advice, referrals and/or representation on such issues as immigration, welfare, tenancy and employment.	MOSAIC	Law Foundation of BC
Pro-Bono Clinic through ACCESS Justice <ul style="list-style-type: none"> • Richmond • Vancouver 	ACCESS Justice is a non-profit society dedicated to justice for those who cannot afford it. All services are given free of charge by volunteer lawyers in the areas of civil, criminal, family, and immigration law. Facilities are provided by social agencies committed to helping those in need. The pro bono clinic is coordinated between ACCESS Justice and S.U.C.C.E.S.S. While there is no cost to clients, they must meet certain financial criteria in order to use the clinic. Every consultation is half an hour.	S.U.C.C.E.S.S.	ACCESS Justice

Temporary Foreign Workers

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Temporary Foreign Workers Outreach Project	This project is designed to educate temporary foreign workers coming to BC and their employers on the Employment Standards Act. Participating agencies will do outreach and deliver information workshops to all types of temporary foreign workers and their employers in communities throughout BC.	AMSSA and IICC Member Agencies	Ministry of Labour and Citizens' Services, Employment Standards Branch
WECARE Caregiver Support Program	To assist caregivers adjust to their lives as temporary foreign workers and/or new immigrants.	Multicultural Helping House Society	LBC Foundation

Health

Region: Metro Vancouver

Name of Service	Description	Organization	Funder
Chinese Meals on Wheels Program	Prepares hot and nutritious meals every weekday for the Chinese community in Vancouver and Richmond. The meals are delivered by a team of Chinese-speaking volunteers through the Health & Home Care Society of B.C. Volunteers also make friendly visits and provide informal checks on the safety of meal recipients. Since its inception, meal orders have increased from 30 to 100 a day.	S.U.C.C.E.S.S. Multi-Level Care Society	S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home, in partnership with the Health & Home Care Society of B.C. (formerly the Victorian Order of Nurses)
Chinese Speaking Visitor Hospice Program	This program has volunteers visit clients' homes who are palliative or hospice care clients.	S.U.C.C.E.S.S. Multi-Level Care Society	United Way of Lower Mainland in partnership with Burnaby Hospice Program
Chinese Meals on Wheels Program	Prepares hot and nutritious meals every weekday for the Chinese community in Burnaby. The meals are delivered by a team of Chinese-speaking volunteers through the Burnaby Meals on Wheels Program. Volunteers also make friendly visits and provide informal checks on the safety of meal recipients.	S.U.C.C.E.S.S. Multi-Level Care Society	S.U.C.C.E.S.S. Simon K.Y. Lee Seniors Care Home, in partnership with the Burnaby Meals on Wheels
Vancouver Chinese Diabetes Education Centre	Provides clients with information on diabetes management; teaches clients to manage their diabetes better and to lead healthier and more active lifestyles.	S.U.C.C.E.S.S.	Vancouver Coastal Health Authority and Chinese Canadian Medical Society of BC

Name of Service	Description	Organization	Funder
Health Education Programs <ul style="list-style-type: none"> • Pre-natal Class • Diabetes Class • Health and Wellness Centre • Osteofit Exercise Program • Asian Women Health Clinic • Annual Health Fair 	These programs provide registration for service in various languages; promote healthy community through wellness and awareness; and link clients to specific health agencies for their health concerns.	S.U.C.C.E.S.S.	Vancouver Coastal Health Authority in partnership with various colleges and hospitals.
Pap-Smear Clinic-Administration	Register clients for Pap Smear clinics at the BC Women's Hospital.	S.U.C.C.E.S.S.	
Multicultural Health Fair	Multicultural Health Fair is an annual event that promotes healthy living to BC's multi-ethnic and multi-linguistic communities. It provides health agencies with an opportunity to demonstrate to immigrant-serving agencies and the culturally diverse public the programs they have in place which promote access to their health services. The fair also enables health agencies and community service agencies to meet one another and establish linkages to inform & promote current and future health care initiatives and needs.	AMSSA and IICC Member Agencies	Public Health Agency of Canada, Ministry of Attorney General, Shaw-Sabey, TD Canada Trust, Safeway

Family

Region: Fraser Valley

a. Family Support

Name of Service	Description	Organization	Funder
Family Outreach - Punjabi	Professional crisis intervention counselling, service planning and referral for families. Family counselling is provided in family homes.	Abbotsford Community Services	n/a
Nobody's Perfect	This program assists young immigrant parents to learn parenting skills.	Mission Community Services Society	Fraser Health Authority
Library Summer Program	This program assists children and parents with literacy.	Mission Community Services Society	Human Resources and Social Development Canada, Mission Community Services Society and the local library
Family Life Education in: <ul style="list-style-type: none"> • Nobody's Perfect Group • Parenting After Separation • Teens-Parent Support Group • Occasional Family Life Education Workshops • Media Education 	Family Life Education aims to equip individuals and families with the proper knowledge, skills and attitudes so that they can successfully go through various developmental stages and life transitions. The service is provided in the form of seminars, groups and mass media programs.	S.U.C.C.E.S.S.	Ministry of Children and Family Development and Ministry of Attorney General
Korean Parenting	This program helps newcomer Korean parents and youth learn knowledge and skills to effectively address various challenges in integration and in particular intergenerational relationship.	S.U.C.C.E.S.S.	

b. Families with Children 0-6 years

Name of Service	Description	Organization	Funder
School's Cool	A school readiness program for children entering kindergarten who have no experience with preschool/daycare and who are not familiar with a structured program.	Mission Community Services Society	Public Health Agency of Canada in partnership with West Heights Elementary School, Mission School District, and Ministry of Children and Family Development
Access Strategy Program: Breaking Barriers to Accessing ECD services in the Tri-cities	The overall goals of the project: <ul style="list-style-type: none"> • Increase awareness of immigrant, refugee and newcomer families regarding the importance of early childhood development and local community ECD services. • Enable families to access various ECD Services • Build capacity of ECD service providers in serving the multicultural population in the tri-cities. 	S.U.C.C.E.S.S.	
Raise A Reader Program <ul style="list-style-type: none"> • Surrey 	This 15-week program helps parents enhance their children's language development in English or the parents' first language following the principles of the Parent-Child Mother Goose program.	S.U.C.C.E.S.S.	Vancouver Sun-Raise-a-Reader

c. Domestic Violence

Name of Service	Description	Organization	Funder
ITFAK (Enhancing Harmony Program)	Respectful relationship counselling offered to men focusing on preventing family violence. Offers intake, assessment and weekly group counselling to men on probation. Also provides crisis response and support to victims.	Abbotsford Community Services	n/a

Seniors

Region: Fraser Valley

Name of Service	Description	Organization	Funder
Seniors Coffeehouse	Seniors meet bi-weekly with a volunteer facilitator to familiarize themselves with Canadian Society, while learning to improve their English.	Mission Community Services Society	New Horizons Grant

Women

Region: Fraser Valley

Name of Service	Description	Organization	Funder
Multicultural Women's Group	To ensure all women have the opportunity to participate fully in their community. To build bridges between available services and marginalized women in the Maple Ridge and Pitt Meadows communities.	Family Education and Support Centre	Community Action Program for Children (CAPC) facilitated by Immigrant Services Society of BC
Immigrant Women's Group	Women meet bi-weekly with a volunteer facilitator to familiarize themselves with Canadian Society, while learning to improve their English.	Mission Community Services Society	No external funding.

Community Supports

Region: Fraser Valley

Name of Service	Description	Organization	Funder
Counselling Services in: <ul style="list-style-type: none"> • Anger Management • Conflict Resolution • Drugs and Alcohol 	This service will assist people dealing with anger, conflict, drug and/or alcohol dependency by providing counselling. Our certified counsellor will provide counselling for one on one, group, family, children and adult children of alcohol/drug addicts. These services are for individuals of any age, financial and cultural background. Services will be provided in English, Punjabi and Hindi with proper provisions made to refer culturally sensitive individuals to appropriate places.	Progressive Inter-cultural Community Services Society	User fees
Problem Gambling Counselling	This program increases public awareness and knowledge of problem gambling and its impact on individuals, families and communities. It provides individuals and group counselling services to clients and their family members and assists clients to achieve a stable and healthy lifestyle.	S.U.C.C.E.S.S.	A Partnership with Family Services of Greater Vancouver and Richmond Addiction Services

Legal Supports

Region: Fraser Valley

Name of Service	Description	Organization	Funder
Legal Advocacy Program	This program addresses the unique needs of the seasonal worker communities in the Lower Mainland and Fraser Valley Regions.	Abbotsford Community Services	Law Foundation of BC in partnership with Progressive Intercultural Community Services Society
Legal Advocacy Program	Assists immigrants and refugees with legal issues and to ensure their rights are respected.	Progressive Intercultural Community Services Society	Law Foundation of BC in partnership with Abbotsford Community Services

Employment

Region: Fraser Valley

Name of Service	Description	Organization	Funder
Job Shop "Assisting Local Immigrants" Project- (Currently Inactive)	Assists multi-ethnic, ESL immigrants who need to learn job search skills to gain employment in Canada.	Abbotsford Community Services	Service Canada
Employment Assistance Services <ul style="list-style-type: none"> • Job Finding Club • Job Mentoring Service • Focused Job Search Modules • Individual Job Search • Case Management for Immigrants • Resource Centre 	Assists immigrants and refugees in finding employment.	Progressive Intercultural Community Services Society	Service Canada
Surrey Multilingual Employment Resource Centre	To assist unemployed immigrants with limited or no English proficiency to prepare for, obtain and maintain employment by providing integrated, specialized employment assistance services in multiple languages.	Immigrant Services Society of BC	Service Canada

Name of Service	Description	Organization	Funder
Surrey Multilingual Employment Resource Centre	To assist unemployed immigrants with limited or no English proficiency to prepare for, obtain and maintain employment by providing integrated, specialized employment assistance services in multiple languages.	Immigrant Services Society of BC	Service Canada
Agricultural Workers Employment Project	Assists immigrants and refugees find employment in sectors other than agriculture.	Progressive Inter-cultural Community Services Society	Service Canada
BC Employment Program	To help employable immigrant and ESL Income Assistance recipients to obtain and keep employment by providing employment supports and training.	Progressive Inter-cultural Community Services Society	Ministry of Housing and Social Development Subcontracted by GT Hiring
BC Employment Program	Assists ESL Clients on income assistance.	Abbotsford Community Services	Ministry of Housing and Social Development Subcontracted by GT Hiring
Farm Labour Project	In May 2002 PICS acquired a farm labour contracting license and entered into a contract with a major farm to supply farm labour using the best labour practices model. It aims to prove that good contracting is possible as well as profitable.	Progressive Inter-cultural Community Services Society	VanCity Foundation donated one of two vans to facilitate transportation.
PICS Annual Job Fair	Annual event for job seekers looking for a new job or exploring new career options.	Progressive Inter-cultural Community Services Society	Various Sponsors and co-sponsored by Government of Canada

Skills Training Programs

Region: Fraser Valley

Name of Service	Description	Organization	Funder
IMMPower Program for Skilled Immigrants	Promotes employment for skilled immigrants through career counselling.	Progressive Inter-cultural Community Services Society	Ministry of Economic Development subcontract by ASPECT
Career Mentorship Connections for Internationally Trained Professionals	Career Mentorship Connections that establishes collaborative momentum with community, government, and corporate partners, bridging the gap between immigrant professionals and locally established counterparts through occupation-focused mentorship relationships.	S.U.C.C.E.S.S.	Service Canada

Temporary Foreign Workers

Region: Fraser Valley

Name of Service	Description	Organization	Funder
Temporary Foreign Workers Outreach Project	This project is designed to educate temporary foreign workers coming to BC and their employers on the Employment Standards Act. Participating agencies will do outreach and deliver information workshops to all types of temporary foreign workers and their employers in communities throughout BC.	AMSSA and IICC Member Agencies	BC Ministry of Labour and Citizens' Services, Employment Standards Branch

Family

Region: Vancouver Island

a. Family Support

Name of Service	Description	Organization	Funder
Cultural Bridging Activities	Integrates immigrants and refugees into the community through organized activities and cultural events.	Central Vancouver Island Multicultural Society	United Way of Greater Victoria and BC Direct Access Gaming Grant
Family Counselling Program	Provides counselling to immigrant families as they adjust to Canadian life.	Central Vancouver Island Multicultural Society	BC Direct Access Gaming Grant
Nobody's Perfect Parenting Program	This program helps parents share their experiences and gain new information about parenting.	Inter-Cultural Association of Greater Victoria	Vancouver Island Health Authority

b. Families with Children 0-6 years

Name of Service	Description	Organization	Funder
Multicultural Family Place	Supports families with children in their early years in giving them the best start for school.	Campbell River Multicultural and Immigrant Services Association	Success by Six and now BC Direct Access Gaming Grant
Transportation	Provides funds for transportation of immigrant families with their children up to the age of six to access various programs offered in the local community and area.	Central Vancouver Island Multicultural Society-Immigrant Settlement Office in Courtenay-Comox	Success by Six
Pre-Natal Classes for Immigrant Expectant Mothers	Provides information for new mothers and immigrants about what to expect during pregnancy, labour and after birth.	Inter-Cultural Association of Greater Victoria	Vancouver Island Health Authority

Youth

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Diverse Youth Welcoming Diverse Cultures to the Cowichan 2008 North American Indigenous Games	Helps recruit youth from diverse backgrounds to volunteer at the 2008 North American Indigenous Games.	Cowichan Intercultural Society	Vancouver Foundation and BC 150 Mosaic Fund
Inclusive Leadership Adventures	To increase capacity within CIRM communities for engaging youth from diverse backgrounds in anti-discrimination, anti-racism and inclusive leadership skills for connecting with differences, communicating compassionately, and applying anti-discrimination first aid.	Cowichan Intercultural Society	In-Kind Donations
Project Enable <ul style="list-style-type: none"> • Youth Activity Night • Homework Club • Adjustment Support Group • Youth Strides • Sparks 	This youth program enables youth to build their capacity through various activities that engage them with others and programs in the community.	Victoria Immigrant and Refugee Centre Society	BC Direct Access Gaming Grants, Coast Capital Savings, Victoria Foundation, Rotary Club and other various fundraising.

Seniors

Region: Vancouver Island

Name of Service	Description	Organization	Funder
English Conversation & Social for Immigrants 50+	Provides senior newcomers with social activities and opportunities to practice English.	Campbell River Multicultural and Immigrant Services Association	BC Direct Access Gaming Grants in partnership with Community Centre and Happy Wanders Club
Immigrant Seniors Group	Serves newcomer immigrant and refugee seniors who are looking to make new friends, practice their English, have fun and learn about issues important to them.	Inter-Cultural Association of Greater Victoria	Previously funded by United Way of Greater Victoria in partnership with the University of Victoria

Women

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Multicultural Woman's Group	Provides support for immigrant women and informs immigrants on services and Canadian culture	Campbell River Multicultural and Immigrant Services Association	BC Direct Access Gaming Grant in partnership with John Howard Society
Intercultural Women's Group	This educational project supports and mentors women of immigrant and/or visible minority background toward increased socio-economic community participation and contribution through awareness raising activities, skills development, and leadership capacity building	Cowichan Intercultural Society	Status of Women Canada
Immigrant Women's Support Group	Provides opportunities for immigrant and refugee women to meet each other and learn more about Canada in a welcoming and supportive environment.	Inter-Cultural Association of Greater Victoria	United Way of Greater Victoria in partnership with Puente Theatre Society
From Junk Food To Healthy Eating: Tanya's Journey to a Better Life	Collaboratively women created a photo-novel documenting immigrant women's experience with nutrition.	Inter-Cultural Association of Greater Victoria	University of Victoria
Inter-Cultural Association Summer Women's Group	Provides opportunities for immigrant and refugee women to learn more about Victoria's community events and volunteer opportunities in a welcoming and supportive environment.	Inter-Cultural Association of Greater Victoria	VanCity and Volunteer Victoria

Community Supports

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Information and Referral	Provides general orientation services and connects newcomers to services. This program also provides various information of the process of sponsorship.	Campbell River Multicultural and Immigrant Services Association	BC Direct Access Gaming Grants

Legal Supports

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Free Legal Clinic	Provides legal advice and support to low income immigrants and refugees.	Inter-Cultural Association of Greater Victoria	Legal Services Society

Employment

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Employment Assistance Services <ul style="list-style-type: none"> • Employment Resource Centre, • Employment and Career Counselling • Job Mentoring Program • Job Search and Life Skills Workshops • Trade Talks, Job Fair 	Assists immigrants and visible minorities with their employment needs.	Central Vancouver Island Multicultural Society	Service Canada
Employment Transition Program	Offers help in finding work or looking for skills training for all Greater Victoria unemployed residents (includes immigrants, new Canadians, Visible Minority Canadians, and refugee claimants who don't have a valid work permit).	Victoria Immigrant and Refugee Centre Society	Service Canada
BC Employment Assistance Program	Assists ESL Clients on income assistance.	Central Vancouver Island Multicultural Society	Ministry of Housing and Social Development subcontracted by GT Hiring

Skills Training Programs

Region: Vancouver Island

Name of Service	Description	Organization	Funder
IMMPower Skills Connect	Connects skilled professional immigrants to their fields of expertise.	Central Vancouver Island Multicultural Society	Ministry of Economic Development subcontracted by ASPECT
IMMPower Skills Connect	Assists professionally trained immigrants in finding employment in their own trades.	Victoria Immigrant and Refugee Centre Society	Ministry of Economic Development subcontracted by ASPECT

Temporary Foreign Workers

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Temporary Foreign Workers Outreach Project	This project is designed to educate temporary foreign workers coming to BC and their employers on the Employment Standards Act. Participating agencies will do outreach and deliver information workshops to all types of temporary foreign workers and their employers in communities throughout BC.	AMSSA and IICC Member Agencies	Ministry of Labour and Citizens' Services, Employment Standards Branch

Community Development

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Multicultural Environmental Educational Project	Educates newcomers of environmental issues and promotes environmental initiatives.	Victoria Immigrant and Refugee Centre Society	City of Victoria and Vancouver Foundation, Victoria Foundation & Echo Action Community Funding
Global Workforce for Local Business –Research	Assists Victoria Immigrant and Refugee Centre Society and its partners in their efforts to research and develop an effective human resource approach for local businesses. It seeks to help employers build up necessary skills for a productive multicultural workforce.	Victoria Immigrant and Refugee Centre Society	n/a

Health

Region: Vancouver Island

Name of Service	Description	Organization	Funder
Multicultural Health Fair	Multicultural Health Fair is an annual event that promotes healthy living to BC's multi-ethnic and multi-linguistic communities. It provides health agencies with an opportunity to demonstrate to immigrant-serving agencies and the culturally diverse public the programs they have in place which promote access to their health services. The fair also enables health agencies and community service agencies to meet one another and establish linkages to inform & promote current and future health care initiatives and needs.	AMSSA and Central Vancouver Island Multicultural Society	Public Health Agency of Canada and Ministry of Attorney General

Family

Region: Interior

a. Family Support

Name of Service	Description	Organization	Funder
MCFD Family Support Contract	Works with an extended family and children to integrate into community services.	Vernon and District Immigrant Services Society	Ministry of Children and Family Development

Community Supports

Region: Interior

Name of Service	Description	Organization	Funder
Community Outreach Program	Provides immigrants with services not covered by BCSAP programs such as interpretation and translation services.	Kamloops Immigrant Services	BC Direct Access Gaming Grant

Employment

Region: Interior

Name of Service	Description	Organization	Funder
Employment Assistance Services	Employment Assistance Service is a program providing job-readiness services to newcomers to Canada or landed immigrants who are unemployed or working less than 20 hours per week. The services are at no cost to clients and are designed to assist clients with their job search. Services include foreign credential assessment assistance, trades recognition qualifications coaching, career planning and exploration, information on hidden job markets, job boards, assistance with resumes and cover letters, computer lab access, resource centre access and referrals to community agencies.	Vernon and District Immigrant Services Society	Service Canada

Name of Service	Description	Organization	Funder
Community Access Program	This program gives the public the opportunity to access computers for careers and employment opportunities.	Vernon and District Immigrant Services Society	Canadian Heritage subcontracted by White Valley Agency
BCITP Net Website	Provides a web-based bulletin board of internationally trained professionals to network and keep informed with issues.	Vernon and District Immigrant Services Society	Canadian Heritage subcontracted by DIVERSEcity Community Resources Society

Temporary Foreign Workers

Region: Interior

Name of Service	Description	Organization	Funder
Temporary Foreign Workers Outreach Project	This project is designed to educate temporary foreign workers coming to BC and their employers on the Employment Standards Act. Participating agencies will do outreach and deliver information workshops to all types of temporary foreign workers and their employers in communities throughout BC.	AMSSA and IICC Member Agencies	BC Ministry of Labour and Citizens' Services, Employment Standards Branch
Seasonal Worker and Immigrant Farm Owner Connection	This program bridges the cultural gap between temporary foreign workers and immigrant owners. Various information is provided on employment standards, workers compensation, etc.	South Okanagan Immigrant and Community Services	Law Foundation of BC and BC Fruit Growers' Association

Health

Region: Interior

Name of Service	Description	Organization	Funder
Multicultural Health Fair	Multicultural Health Fair is an annual event that promotes healthy living to BC's multi-ethnic and multi-linguistic communities. It provides health agencies with an opportunity to demonstrate to immigrant-serving agencies and the culturally diverse public the programs they have in place which promote access to their health services. The fair also enables health agencies and community service agencies to meet one another and establish linkages to inform & promote current and future health care initiatives and needs.	AMSSA and Vernon and District Immigrant Services Society	Public Health Agency of Canada and Ministry of Attorney General

Women

Region: North

Name of Service	Description	Organization	Funder
In Solidarity: Immigrant Women Advancing into Economic Security	Provides education and awareness to immigrant and refugee women to become economically prosperous.	Immigrant and Multicultural Services	Status of Women Canada

Employment

Region: North

Name of Service	Description	Organization	Funder
Employment Assistance Services	Provides a full range of employment assistance services to unemployed immigrants, refugees and first and second-generation Canadians.	Immigrant and Multicultural Services	Service Canada

Skills Training

Region: North

Name of Service	Description	Organization	Funder
IMMPOWER Skills Connect	Finds employment for professionals and highly skilled immigrants,	Immigrant and Multicultural Services	Ministry of Economic Development

Temporary Foreign Workers

Region: North

Name of Service	Description	Organization	Funder
Temporary Foreign Workers Outreach Project	This project is designed to educate temporary foreign workers coming to BC and their employers on the Employment Standards Act. Participating agencies will do outreach and deliver information workshops to all types of temporary foreign workers and their employers in communities throughout BC.	AMSSA and Immigrant and Multicultural Services	BC Ministry of Labour and Citizens' Services, Employment Standards Branch

Health

Region: North

Name of Service	Description	Organization	Funder
Multicultural Health Fair	Promotes healthy living across cultures through a community cultural health fair.	Immigrant and Multicultural Services	Ministry of Health and Ministry of Attorney General